



2020 Consolidated Annual Performance and Evaluation Report (CAPER)

Collier County
Community and Human Services Division
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CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan.

91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

Collier County is an entitlement jurisdiction receiving annual entitlement grant funds from the US Department of Housing and Urban Development (HUD). In FY 2020, the County was allocated \$2,736,494 in CDBG, \$730,958 in HOME, and \$205,067 in ESG entitlement funds. These funds help the County address the housing and community development objectives outlined by HUD, which include: affirmatively furthering fair housing, affordable housing, homelessness prevention, public facilities and infrastructure improvements, and vital services for low- to moderate-income (LMI) and special needs populations. The County was able to successfully accomplish many goals to address the community needs and these are highlighted below:

Public Improvements: The County made public facility improvements that benefitted 26,631 persons living in low/mod areas. These facilities include acquisition, design and engineering for a new Immokalee Fire Station, improvements at the Youth Haven homeless shelter, and River Park in the City of Naples. Public infrastructure improvements were also made that benefitted 26,805 persons living in low/mod areas. These activities included sidewalk improvements in Immokalee, and street improvements in the City of Naples as well as flood/drainage improvements.

Public Services: A variety of public services were provided in PY 2020 that benefitted a total of 885 LMI individuals living in Collier County. Transportation services offered by Sunrise Communities Transportation Services assisted persons with a disability. Legal services and housing counseling services assisted LMI households. CDBG-CV funds went to support case management healthcare services to help vulnerable patients with chronic conditions to minimize the severity of COVID-19 or help to prevent contracting the virus. The County also used CDBG-CV funds to support small businesses impacted by COVID-19. Activities funded with CDBG-CV were started towards the end of the program year and accomplishments will be reported in a future report.

Affordable Housing: The County assisted 10 LMI households with TBRA rental assistance through the HOME TBRA program. HOME activities are reported in the CAPER when they are completed, and there are several housing activities that are still ongoing. This includes additional LMI households assisted with TBRA assistance through the Collier County Housing Authority (CCHA), the National Alliance for Mental Illness (NAMI) and Residential Options of Florida (ROOF) that the County anticipates reporting in the future. Other HOME activities that are open and in progress are the new Habitat for Humanity Whippoorwill Multifamily Housing Development that when completed will provide 52 new affordable for sale units and the Oak Marsh Rental Rehab project that will maintain an additional 11 affordable units.

Homeless Prevention: The County addresses homelessness primarily with the help of its partners, Hunger & Homeless Coalition (HHC), NAMI and the Shelter for Abused Women & Children (SAWCC). The Shelter

for Abused Women and Children operates the only domestic violence shelters in Collier County. The Shelter assisted 420 persons in the past year.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

DATA NOTE: For the actual program year, “NA” was entered if the goal was included in the SP 5-Yr goals, but not currently in the PY 2020 AAP.

Goal	Category	Source	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Affordable Housing for Homeownership	Affordable Housing	CDBG	Homeowner Housing Added	Household Housing Unit	15	18	120.00%	NA	NA	NA
Affordable Rental Housing	Affordable Housing	CDBG HOME	Rental units constructed	Household Housing Unit	200	61	30.50%	4	0	0.00%
Affordable Rental Housing	Affordable Housing	CDBG HOME	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	0	37	100.00%	50	10	20.00%
CHDO Set-Aside	Affordable Housing	HOME	Other	Other	20	0	0.00%	NA	NA	NA
Economic Development COVID-19	Non-Housing Community Development Economic Development	CDBG	Businesses assisted	Businesses Assisted	25	0	0.00%	NA	NA	NA
Emergency Housing and Services for the Homeless	Homeless	ESG	Homeless Person Overnight Shelter	Persons Assisted	500	2048	409.60%	300	420	140.00%
HMIS Support	Homeless	ESG	Other	Other	1	1	100.00%	1	1	100.00%

Improve Public and Other Facilities	Non-Housing Community Development	CDBG	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	79400	48977	61.68%	25715	26631	103.56%
Improve Public Infrastructure	Non-Housing Community Development	CDBG	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	50000	98105	196.21%	2537	26805	1056.56%
Program Administration	Non-Housing Community Development	CDBG HOME ESG	Other	Other	1	1	100.00%	1	1	100.00%
Provide Assistance and Education to Homebuyers	Affordable Housing	HOME	Direct Financial Assistance to Homebuyers	Households Assisted	50	0	0.00%	NA	NA	NA
Provide Public Services	Non-Housing Community Development	CDBG	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1700	5191	305.35%	390	885	226.92%
Rapid Re-Housing and Homelessness Prevention	Homeless	ESG	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	0	11	100.00%	18	0	0.00%
Rapid Re-Housing and Homelessness Prevention	Homeless	ESG	Homelessness Prevention	Persons Assisted	15	9	60.00%	NA	NA	NA

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

Funds were allocated in alignment with the priorities identified in the County’s Five-Year 2016-2020 Consolidated Plan and 2020 Annual Action Plan. These included public facilities and infrastructure improvements, public services, homeless prevention services and emergency shelter operations, and affordable housing preservation and development. All funds were directed and intended to help low-to-moderate income residents and special needs groups. The County’s use of funds were directed as follows:

Public Facilities and Infrastructure Improvements: CDBG \$2,105,437 (73.6%)

Public Services: CDBG \$388,913 (13.6%)

Administration: CDBG \$367,879 (12.9%)

Total CDBG: \$2,862,229

Affordable Housing Preservation and Development: HOME \$477,452 (100% includes HOME admin)

Homeless Prevention Services: ESG \$205,618 (100% includes ESG admin)

CARES Act Funds

CV Public Services: CDBG-CV \$202,986 (85.7%)

CV Administration: CDBG-CV \$33,776 (14.3%)

CV Homeless Services (RRH & Admin): ESG-CV \$22,776 (100%)

PY 2020 Goals and Actual Accomplishments Comparison

Affordable Rental Housing, Rental Units Constructed: The County had a goal for 4 units to be completed. Unfortunately, this goal wasn’t achieved in PY 2020, however the County is currently working with Habitat for Humanity to construct the Whippoorwill Multifamily Housing Development that when completed will provide 52 new affordable units for homeownership.

Affordable Rental Housing, TBRA: The County had a goal for 50 LMI households to be assisted with TBRA however only 10 were completed. The County is assisting an estimated 80 LMI households through the CCHA, ROOF as well as NAMI, and when these are completed they will be reported in future performance reports.

Emergency Housing and Services for the Homeless, Homeless Person Overnight Shelter: The County had a goal to serve 300 homeless persons with shelter operations and 420 were assisted. This activity was accomplished with the Shelter for Abused Women & Children.

HMIS Support: HMIS data collection was completed through the Hunger & Homeless Coalition.

Improve Public and Other Facilities: The County had a goal to assist 25,715 persons and exceeded this goal with 26,631 persons assisted. Improvements to public facilities are intended to benefit low/mod areas. Facilities improvements include acquisition, design and engineering for a new Immokalee Fire Station, improvements at the Youth Haven homeless shelter, and River Park in the City of Naples.

Improve Public Infrastructure: The County had a goal to assist 2,537 persons and exceeded this goal with 26,805 persons assisted. Improvements to public infrastructure are intended to benefit low/mod areas. Infrastructure improvements included sidewalk improvements in Immokalee, and street and flood/drainage improvements in the City of Naples.

Program Administration: The CDBG, HOME and ESG programs were administered by Collier County's County Community and Human Services Division.

Provide Public Services: The County had a goal to assist 390 LMI persons with vital public services and exceeded this goal with 885 LMI persons assisted. These activities included transportation services for persons with a disability and legal services and housing counseling services which assisted LMI households.

Rapid Re-Housing and Homelessness Prevention: The County had a goal to assist 18 homeless households however no services were completed in PY 2020 for RRH. The County will continue to work closely with RRH providers, the HHC and NAMI, to meet this goal in future program years.

CARES Act Goals

In response to COVID-19, the County amended its 2019 AAP to include projects/goals. These are summarized below.

For CV public services, CDBG-CV funds went to support case management healthcare services to help vulnerable patients with chronic conditions to minimize the severity of COVID-19 or help to prevent contracting the virus. In addition, CV funds were programmed for the Intake Center for Abused, Neglected, Abandoned and Homeless Youth in Naples. These activities were started towards the end of the program year and have not yet reported accomplishments. These benefits will be reported in the future.

For CV small business stabilization, the County used CDBG-CV funds to support small businesses impacted by COVID-19 with loans and grant assistance. As with CV public services, these activities were also started towards the end of the program year and have not yet reported accomplishments.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).
91.520(a)

	CDBG	HOME	ESG
White	984	9	291
Black or African American	205	0	73
Asian	4	0	3
American Indian or American Native	0	0	0
Native Hawaiian or Other Pacific Islander	6	0	0
Total	1199	9	367
Hispanic	487	0	131
Not Hispanic	712	10	179

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

DATA NOTE: Due to the limitations of the IDIS system’s reporting table, “other multi-racial” households were not included in the race table above as there wasn’t an input row to enter this race group. Also, the County had activities such as public facility and infrastructure improvements that had a benefit for residents living in low/mod areas in the County, and were not captured in the table reported above. Further, for ESG there were actually 420 persons assisted, but as there is no line for “other race” in IDIS, 41 persons were not included in the table above. Also for ESG, there were 12 individuals and families who refused/did not know the answer during intake. The table above only represents activities that were able to collect race/ethnicity data, therefore the numbers will not equal total persons served reported in this CAPER.

Assistance by Racial and Ethnic Composition

According to the most recent 2015-2019 ACS, the majority of the County’s residents identify racially as white with 88.8%, and with minority races being 6.8% black, 1.3% Asian, and all other minority race groups with less than 1% combined. Individuals who were “some other” race were 1.5% and “two or more” races were 1.3%. Ethnically, 27.9% of the population in Collier County identified as Hispanic.

CDBG racial and ethnic data was provided by the PR-23 report. As reported in the table above, the demographic profile of persons assisted through the CDBG program are generally representative of the County’s general population demographics with the exception of the Asian population. As of the table above, for persons assisted through CDBG activities, 82% were white, 18% were Black and all other race groups were less than 1%. An estimated 41% of CDBG funds went to those who identified ethnically as Hispanic.

HOME racial and ethnic data is compiled for only “completed” activities in the 2020 program year. There were several activities that were open in the program year, and these will be reported in future CAPERS when the activities are completed. The HOME program assisted 10 households with TBRA, however there was 1 household that reported “other multi-racial” and was not included in the table above. The data table above doesn’t have a line for “other multi-racial”, therefore the total assisted by race only shows 9 households assisted, which were all white households. None of the households identified ethnically as Hispanic.

For ESG, there were a total of 420 individuals assisted with services through the ESG program, however the data table above does not report on “other races” or “multiple races” as well as persons who reported they did not know, or data was not collected. For persons assisted with ESG by race, 69% were white, 17% were black or African American, 1% was Asian and 10% were “Other multiracial” (41 persons). There were 12 persons who did not know/refused, or data could not be collected. By ethnicity, 31% were Hispanic, 43% were non-Hispanic and the remaining 26% didn’t know/refused or data could not be collected.

Needs Assessment

The Needs Assessment in the 2016-2020 Consolidated Plan, assesses if any race and ethnic group by income category has a disproportionate need as compared with the general population in the area with regards to housing problems, “severe” housing problems and housing cost burden. Households with housing problems are those that reside in units lacking complete kitchen and plumbing facilities as well as overcrowding (more than one person per room) and cost burden (spending 30% or more of income on housing per month). Households with “severe” housing problems are those that reside in units lacking complete kitchen and plumbing facilities as well as severely overcrowded homes (more than 1.5 person per room) and severe cost burden (spending 50% or more of income on housing per month).

Housing Problems (NA-15): According to the Needs Assessment, minority race group households that have a disproportionate need in housing problems are none at 0%-30% AMI; Black and African American, Asian and American Indians/Alaska Natives at 30%-50% AMI; Asians and American Indians/Alaska Natives at 50%-80% AMI; and Pacific Islanders at 80%-100% of AMI.

Severe Housing Problems (NA-20): Minority race group households that have a disproportionate need in “severe” housing problems are Black and African Americans, Asians and Hispanics at 0-30% AMI; American Indians/Alaska Natives at 30%-50%; Black and African Americans and Asians at 50%-80% AMI; and Asians and Pacific Islanders at 80%-100% AMI.

Housing Cost Burden (NA-25): For housing cost burden, Black and African American and Hispanic households have a disproportionate need with housing cost burden.

The HOME program assisted 10 households and 9 were White and one was “other multi-racial”. In comparing the disproportionate needs of certain race/ethnic groups as described by the Needs

Assessment to the beneficiary outcomes provided, the County has identified a need to reach more Black and African American and Hispanic households. All other minority groups have disproportionate needs across the income levels; however, it should be noted that they are smaller groups.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	2,814,055	2,862,229
HOME	public - federal	769,223	477,452
ESG	public - federal	205,067	205,618

Table 3 - Resources Made Available

Narrative

In PY 2020, Collier County had sources of Federal funds from CDBG, HOME, and ESG grant programs. The table above describes the resources made available during the program year as well as funds expended during the program year. The County also had CARES Act funds from CDBG-CV and ESG-CV grant programs which are not displayed above. These funds are explained in the narrative below.

In PY 2020, the County had \$2,814,055 in resources made available in the CDBG program. These funds were \$2,736,494 from the FY allocation, \$20,000 from program income and \$57,561 from prior year resources. As reported in the PR07, the County expended a total of \$2,862,229 in CDBG funds. CDBG funds were used for public facilities and infrastructure improvements throughout the County, public services for LMI and special needs and admin of the program.

For HOME, the County had resources made available in the amount of \$769,223. These funds were \$730,958 from the FY allocation, \$28,414 from program income and \$9,851 from prior year resources. As reported in the PR07, the County expended a total of \$477,452 in HOME funds. HOME funds were used for TBRA, housing rehab and admin of the program.

For ESG, the County had \$205,067 in resources made available, of which funds came from the annual FY allocation. As reported in the PR07, the County expended a total of \$205,618 in ESG funds. Expenditures exceeded the FY 2020 allocation because they also included remaining funds from grant year 2019 spent in the program year. ESG funds went towards homeless shelter operation, rapid rehousing activities, HMIS data collection and admin of the program.

CARES Act Funds

CDBG-CV: HUD made available CDBG-CV funds through the CARES Act to the County with Round 1 funds of \$1,561,633 and Round 3 funds of \$2,671,095 for a total of \$4,232,728 with provisions that suspends the 15% cap on public services and other waivers. In PY 2020, the County expended \$236,762 in CDBG-CV funds on public improvements and public services that helped to prevent, prepare for and respond to COVID-19. The County will continue to use remaining CDBG-CV funds to accomplish its established goals for the program.

ESG-CV: HUD made available ESG-CV funds to the County with Round 1 funds of \$707,128 and Round 2 funds of \$2,476,642 for a total of \$3,183,770 to assist individuals and families at-risk of homelessness and the homeless population during the pandemic. In PY 2020, the County expended \$22,776 in ESG-CV funds on shelter operations, RRH rental assistance, and homeless prevention activities that helped to prevent, prepare for and respond to COVID-19. The County will continue to use remaining ESG-CV funds to accomplish its established goals for the program and has already scheduled additional draws of over \$630,000 in the first month of the upcoming program year for shelter operations, RRH and admin.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
BAYSHORE CRA	12	14	CRA public improvements
City of Naples	3	4	City of Naples public improvements
Countywide	40	57	County public improvements and services
IMMOKALEE-LOW INCOME CENSUS TRACT AREA	45	25	Immokalee Low/Mod Area public improvements

Table 4 – Identify the geographic distribution and location of investments

Narrative

The majority of the County’s CDBG, HOME and ESG funds went to benefit residents Countywide however areas within the County were also targeted. Funds targeted towards the BAYSHORE CRA area were for public improvements relating to the Fire Suppression Project Phase 2 and 3. Funds targeted to the City of Naples were for public improvements relating to the River Park 12th Street Sidewalk improvements and Naples Manor Stormwater Phase 1 improvements. Funds targeted to the IMMOKALEE LOW INCOME area were public improvements to sidewalks on Carver and 5th Street and the completion of Phase I and II of a new Immokalee Fire Station.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

CDBG and HOME funds were used as gap financing, which allowed other funds to be leveraged through CHS participation. Federal funds also help the County to leverage State Housing Initiative Partnership (SHIP) funding of approximately \$3,000,000 which is used for a wide range of rental housing and homeownership assistance.

CDBG funds awarded to public service providers help to leverage additional public and/or private funding streams that provide a variety of services. For example, several nonprofits receive state funds through the Department of Children and Families to support CDBG-funded programs. In recent years, subrecipients also had large private donors who made cash donations.

HOME Match Requirement

Per HOME regulations, HOME grant recipients are required to provide a 25% match from nonfederal funds as a permanent contribution to affordable housing activities, however in PY 2020, according to the PR33 HOME Match Liability Report, the County has a 100% match reduction, and the HOME match liability is zero. The County keeps a record of match contributions every year. See the following table below for details of the HOME match.

Publicly Owned Land or Property Used to Address the Plan

Collier County maintains an inventory of County-owned surplus land through its Real Property Division. Locally, the disposition of surplus land is governed by Resolution 2007-172 and Resolution 2010-123, which direct the County to sell the land and use the proceeds to increase financial resources set-aside for affordable housing.

In October 2017, the Collier County Board of County Commissioners (BOCC) accepted a newly developed Community Housing Plan which identified a wide range of housing needs in the community and multiple housing strategies to address housing affordability issues. As part of that plan, an inventory and assessment was completed of all county-owned property to determine appropriateness for public uses, including the provision of affordable housing. The result of the process identified the Bembridge site as suitable for affordable housing. In 2019 the BOCC selected McDowell Housing Partners to develop the site to include 82 affordable rental units. The Developer anticipates closing on their financing for the project, The Harmony, mid-December 2021 with construction to commence shortly thereafter with anticipated construction completion within 14 months. Another project, the development of a portion of the location of the former Golden Gate Golf course, will result in a two phase development of 350 units

of housing. First phase of 250 units for Essential Services Personnel is scheduled to break down in the 4th Quarter of 2022 and will target income households earning between 60 and 140% of Area Median Income with rents restricted at 100% of AMI (adjusted by number of bedrooms) and below.

In addition, the County Board of Commissioners recently adopted Resolution 2018-39, which encourages the co-location of housing and public facilities when the County acquires future property.

MBE/WBE Report

There was a total of 48 contracts awarded to local businesses for construction, repair and services for a total amount of \$2,509,858.23. For the purposes of the MBE/WBE report, 46 were White business owners, and 1 was Hispanic and 1 was “Other”. The 1 Hispanic business was awarded \$676,365 and the 1 “Other” business was awarded \$33,120. There were no women owned businesses with contracts.

In the MBE/WBE Business Enterprise table below, there is no input for “Other” and therefore the MBE half of the table only reports on 47 business enterprise contracts. The WBE half of the table reports on all 48 business enterprises and as mentioned above there were no women owned businesses with contracts.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	540,994
2. Match contributed during current Federal fiscal year	39,489
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	580,483
4. Match liability for current Federal fiscal year	0
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	580,483

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
589-1 Oak Marsh	12/16/20	9,192.75	0	0	0	0	0	9,192.75
589-2 Oak Marsh	2/22/21	13,042.70	0	0	0	0	0	13,042.70
589-3 Oak Marsh	3/25/21	14,765.94	0	0	0	0	0	14,765.94
589-4 Oak Marsh	8/31/21	600.00	0	0	0	0	0	600.00
630-1 NAMI TBRA	8/18/21	250.00	0	0	0	0	0	250.00
630-2 NAMI TBRA	9/29/21	1,637.60	0	0	0	0	0	1,637.60

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at beginning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
\$137,578	\$51,571	\$63,796	\$0	\$125,353

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Number	47	0	0	0	1	46
Dollar Amount	2,476,738	0	0	0	676,365	1,800,373
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Number	48	0	48			
Dollar Amount	2,509,858	0	2,509,858			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	18	0
Number of Non-Homeless households to be provided affordable housing units	54	10
Number of Special-Needs households to be provided affordable housing units	0	0
Total	72	10

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	68	10
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	0	0
Number of households supported through Acquisition of Existing Units	4	0
Total	72	10

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The HOME program assisted for 10 LMI households with TBRA rental assistance in the program year. There are currently over 80 LMI households being served through TBRA, however HOME activities are only reported when they are completed. Other current HOME activities are open and in progress are the new Habitat for Humanity Whippoorwill Multifamily Housing Development when completed will provide for 52 new affordable units and the Oak Marsh Rental Rehab project will provide an additional 11 affordable units. The completion of these projects will help to satisfy the established goals in the plan.

Through the ESG program, the County's rapid rehousing assistance goals for the program year were not accomplished as providers focused on shelter operations. The County will continue to work with service providers, the Hunger & Homeless Coalition and NAMI, to identify and meet this goal in the future.

Discuss how these outcomes will impact future annual action plans.

The County will continue to prioritize HOME funding towards rental assistance and homeowner housing activities to LMI households in Collier County. ESG funding is also provided for individuals and families at-risk of or experiencing homelessness and in need of rental housing assistance. The need for affordable housing was a common theme heard during the Consolidated Plan development process. The greatest need is among renters is with households with very low incomes, large families, immigrant families, and residents with disabilities. Housing for people who are homeless and homelessness prevention was also identified as a priority need. These programs will continue to be funded and the current goal outcomes will remain in future annual action plans.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	4
Low-income	0	6
Moderate-income	0	0
Total	0	10

Table 13 – Number of Households Served

Narrative Information

The table above only reports on households assisted with affordable housing through the HOME program. Through the HOME program, there were 10 LMI households assisted with Tenant-Based Rental Assistance (TBRA). Reporting by income, there were 4 extremely low-income and 6 low-income households. The HOME TBRA program is currently ongoing, and the County anticipates it will report an additional 80 LMI households assisted in an upcoming report.

Worst Case Needs

Those with worst case needs are individuals or households at-risk of or experiencing homelessness, extremely low-income renters and vulnerable populations such as the elderly and persons with a disability that are at risk of homelessness. In the program year, the County assisted 4 extremely low-income households with TBRA rental assistance.

Extremely low-income renter households are at imminent risk of homelessness as they lack the funds to maintain housing during emergency and times of crisis. According to the Comprehensive Housing Affordability Strategy (CHAS) data reported in the County’s 2016-2020 Consolidated Plan needs assessment, there are approximately 3,225 extremely low-income renters (0-30% AMI) in Collier County that are also severely cost burdened (households paying 50% of income towards housing costs). To continue to address this need, the County will continue to direct funds towards affordable rental housing opportunities.

To target special needs groups such as the elderly and persons with disabilities, specific activities taken include SHIP funds that were provided to ROOF in PY 2020 for special needs housing assistance. ROOF also administered a TBRA program for their special needs clients in the program year. NAMI (National Alliance for the Mentally Ill) was another organization that administered TBRA for LMI households at-risk of homelessness. Through these rental assistance programs, the County and its partners were able to assist households at-risk of homelessness with affordable housing.

Middle-Income Persons (Non-LMI)

There were no middle-income clients served (non-LMI). All programs served LMI clientele at or below 80% AMI for the HOME program and below 30% AMI for the ESG program. DATA NOTE: It is important to note that the template does not ask for information regarding middle-income clientele, nor does it provide a space to report on middle-income persons.

Section 215: Do the number of owner and renter households assisted meet the Section 215 definition of affordable housing

There were no owner-occupied housing households or homebuyers assisted in the program year. The renter households assisted meet the Section 215 definition of affordable housing in the following ways:

- Beneficiaries of the rental assistance program has rent that does not exceed the FMR for comparable units and rent does not exceed the 30% of adjusted income.
- There were no units completed with construction or rehab with HOME funds in the program year.
- The County did not use any grant funds to acquire any new units.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Collier County participates with and works closely with the Hunger and Homeless Coalition (HHC), the lead agency of the Continuum of Care (CoC). A primary means by which the County reaches out to homeless persons, identifies individual needs, and understands the landscape of homelessness in the region, is through efficient data collection and analysis through the HMIS system. These activities help to support operations and ensure accurate tracking and reporting of the homeless population in Collier County. The CoC continued to recruit non-profit and faith-based organizations, health care agencies and appropriate government agencies into the CoC Network of Services.

The County also reaches out to homeless persons and to assess their needs through the annual Point-in-Time (PIT) count. The PIT count is a survey of the homeless on a given night in January and provides a snapshot of who experiences homelessness throughout the year. The participation of the County and CoC member agencies helps with the assessment and planning concerning effective homeless services in the area. The 2021 PIT count reported there were a total of 568 homeless persons in Collier County of which 424 were sheltered and 144 were unsheltered.

Another means of outreach is the Collier 211 Information and Referral Service system. The County ensures that the 211 system-database is updated periodically with County resources. The 211 system helps the County to provide outreach and refer individuals to the appropriate service providers to meet their needs free of charge. Collier 211 is also confidential, open 24 hours, and accessible year-round. The County continued to encourage every local agency to list their information with 211 and currently has over 250 agencies listed with a wide range of services. The 211 service is available to all residents and visitors in Collier County by dialing 211 or 263-4211 or by visiting online for more information at: <https://unitedwayofcolliercounty.org/get-help/>

Collier County also conducts outreach to homeless persons through HHC and NAMI's rapid re-housing program, through homeless shelter providers such as the Shelter for Abused Women and Children, and through other partners providing public services for homeless persons or persons at risk of homelessness. In PY 2020, the County expended \$205,618 in ESG funds to support Shelter operations, rapid rehousing activities, and HMIS data collection activities.

Addressing the emergency shelter and transitional housing needs of homeless persons

The County provided ESG funding for essential services and operations of emergency shelters, including domestic violence shelters and transitional housing facilities that assisted a total of 420 persons in the

program year. This activity was operated by the Shelter for Abused Women and Children, which serves homeless women, men, children and pets that are victims of domestic violence, victims of human trafficking, and those who are currently at-risk of homelessness. The agency operates two 60-bed emergency shelters in Naples and Immokalee, in which both facilities feature residential shelter with an on-site pet kennel and a special needs unit. Basic need items such as food and clothing, individual and group counseling, and advocacy are offered free of charge. The agency also operates nine transitional living cottages in Naples. In addition to the shelters, the agency provides outreach services, school-based prevention programs and training and education classes throughout Collier County.

Funding was also provided to the Hunger & Homeless Coalition for the use of Homeless Prevention and rapid rehousing activities. NAMI was another service provider for rapid rehousing in the County. Finally, the County supports the development of transitional housing to provide families with additional supports to regain stability in the community.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The Hunger and Homeless Coalition, as the lead of the CoC, is the primary agency addressing homeless needs in Collier County. The housing needs of homeless persons and families cannot be completely met by emergency shelters and transitional housing due to a lack of capacity. The County addressed some of that lack of capacity by utilizing its HOME and ESG funds for homelessness prevention activities including rental assistance.

HOME funds were provided for TBRA service providers to help LMI households find and secure affordable rental housing. In particular for households with extremely low incomes, there is a need for rental assistance because they lack resources in times of crisis such as health issues and loss of employment.

ESG funds were allocated to the Shelter for Abused Women and Children for operating costs of the homeless domestic violence shelters to assist adults and children fleeing from domestic violence. Services offered help to assist individuals and families leaving systems of care in the County from becoming homeless. A variety of services were offered including the Children's Protection Investigations Program, the Community Education Program, Collier County Jail Group, youth services and Rapid Rehousing. More details on these programs and others offered by the agency, can be found on their website at: <https://naplesshelter.org/programs/>

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to

permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The County primarily assists LMI households with TBRA rental assistance to help residents avoid homelessness and make the successful transition to permanent housing. Providing assistance to reduce housing costs in conjunction with providing supportive services allows at-risk individuals and families to stay in their homes longer and gives them the chance to regain economic independence.

The County also continued to allocate ESG funds towards the activities such as homeless shelter operations and HMIS data collection. In addition, the County partners with the Sheriff's Office, NAMI, and other service providers in implementing a Criminal Justice Mental Health grant for inmates with mental illness during incarceration and at discharge.

SHIP funds help to increase the supply of affordable housing through activities such as housing rehab, rental assistance, and homebuyer assistance. Increasing the affordable housing stock in Collier County will help to provide permanent housing for homeless individuals and families seeking stable housing.

The County also refers individuals and families to Community Assisted & Supported Living (CASL), a nonprofit dedicated to the housing needs of those with mental health and substance abuse issues. CASL works with local mental health and substance abuse providers to transition those in need to permanent supportive housing.

Residential Options of Florida (ROOF) is a nonprofit that works to help families with a disability have access to housing choices that are affordable, sustainable, accessible, and safe. SHIP funds were awarded to ROOF to help secure stable housing for their clients.

The County coordinates with the Collier County Veteran's Service Division to provide services to Veterans to assist them in accessing benefits from the Veteran's Administration Department. Local Veterans Affairs Supportive Housing (VASH) vouchers are provided through a regional partnership with the Housing Authority of the City of Fort Myers. The VASH program combines HUD's Housing Choice Voucher (HCV) rental assistance for homeless Veterans with case management and clinical services provided by the Department of Veterans Affairs. Collier County currently has several Veterans receiving rental assistance which helps their homes remain affordable and prevents homelessness.

The County's Social Services/Seniors Section continued to provide prescription and medical assistance and referral services for citizens and seniors. Assistance helps reduce monthly expenditures making housing costs more affordable for individuals and seniors on fixed incomes and helping to reduce homelessness.

The National Alliance on Mental Illness (NAMI) works to improve the quality of life for individuals and families affected by serious mental illness through services such as education, advocacy, and support. As

part of their support programs, NAMI administers a rapid re-housing program utilizing ESG funds to assist clients with mental health challenges.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

Collier County continues to work with the Collier County Housing Authority (CCHA) to develop and maintain affordable housing. The County recently funded the CCHA with HOME funding for Tenant Based Rental Assistance (TBRA) activities in the County.

The mission of the CCHA is to offer a choice of decent, safe, and diverse affordable housing, with opportunities for low-income households to achieve economic independence in living environments free from discrimination. The CCHA owns and manages four public housing developments: 276 units of low-income housing in Farm Worker Village, 315 units of farm labor housing also in Farm Worker Village, 30 units of farm labor housing known as Collier Village, and a 192-bed dormitory known as Horizon Village. In addition, the Authority serves an estimated 3100 plus people through the administration of the Section 8 rental assistance program. The CCHA's Family Self-Sufficiency Program is available to HCV participants to provide services that help these households achieve their goals towards economic independence.

Collier County supports the goals of the CCHA to optimize services for its public housing and Housing Choice Voucher programs. During PY 2020, CCHA continued to strive to meet the following goals:

- Expand the supply of assisted housing.
- Improve the quality of assisted housing.
- Increase assisted housing choices.
- Provide an improved living environment.
- Promote self-sufficiency and personal development of assisted households; and
- Ensure equal opportunity and affirmatively further fair housing.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

CCHA offers a Family Self-Sufficiency (FSS) program to promote economic opportunities for HCV assisted families. Through the FSS program, case managers work with families to identify employment goals and access support services to achieve these goals. As a family's income rises, CCHA deposits the increased rent charges that the family pays in an escrow account. The escrow account may then be used by the family for college or vocational education expenses, work-related expenses, or toward homeownership as they graduate from the program.

The CCHA has a Section 8 Advisory Board and interested voucher holders are encouraged to join. This gives voucher participants a formal opportunity to offer input on the voucher program to the CCHA. The Section 8 Advisory Board also reviews CCHA's PHA plans and the agency's progress toward its goals.

Actions taken to provide assistance to troubled PHAs

The Collier County Housing Authority is not designated as troubled.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

Housing affordability is a nationwide issue as many families are paying too high of rent and mortgages to cover the cost of housing. Affordable housing is the cornerstone of stable families and wage increases have not kept pace with housing prices. Collier County is committed to maintaining housing opportunities and to eliminating barriers to affordable housing. The County continues to foster and maintain affordable housing to keep the housing market balanced and fair. Collier County continued to take specific actions in the program year to address regulatory barriers in affordable housing. The actions taken include encouraging the development of local ordinances that are inclusive of affordable housing by providing technical expertise to local municipalities and providing fair housing training and education opportunities to area subrecipients, Affordable Housing Advisory Committee (AHAC) members and community partners at large.

An affordability gap for both affordable and workforce housing exists in Collier County and the City of Naples. Although the County's land development codes are not prohibitive, there is a consensus that these codes are restrictive to certain housing types contributing to the affordability gap. Collier County currently offers density bonus, impact fee deferrals, and expedited permitting to support the increase of affordable housing.

The County Board of County Commissioners accepted a community-driven Countywide Affordable Housing Plan to develop additional incentives and programs to address affordable and workforce housing needs in the community. County staff have been working to implement changes identified in the plan. While not an exhaustive list of the report's recommendations, potential strategies include:

- Revisions to the County's Local Housing Assistance Plan to require 30- or 50-year affordability periods, rather than the current 15-year requirement; and
- Reviewing the use of Affordable Housing Density Bonus provisions, including determining how many units have been created under the provision and whether enforcement actions were taken against developers that neglected to provide the agreed upon units.

Beyond incentives to negate the effect of public policy, the County has further assisted in reducing barriers to affordable housing by implementing various programs targeted towards low-and moderate-income households. Through its grant programs, the County supports affordable housing by providing homeownership opportunities, bringing homes up to code through rehabilitation efforts, and offering rental assistance to eligible households. These programs assist in eliminating barriers to affordable housing by providing economic opportunities and minimizing overall household expenses.

In addition to the activities undertaken by the County, the Housing Authority's activities are specifically intended to address barriers to affordable housing by providing economic subsidies to those most in need of affordable housing. Towards this end, the CCHA continued to reduce the barriers to affordable housing by providing Section 8 vouchers and assistance programs aimed at transitioning residents from public housing into the private housing market.

Applications for housing, and the resulting units to be assisted with CDBG and HOME funds will be reviewed to assure that the housing is fully available to all residents of the community, regardless of race, color, national origin, gender, age, disability, familial status or sexual orientation/gender identity.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

Addressing underserved housing needs is increasingly difficult. To make housing affordable to very low-income households' deep subsidies are needed. At this point, appropriations for housing programs are not at levels to widely support deep subsidies. Additionally, the number of families and individuals needing access to services has increased and many times the capacity to fund and implement existing or additional programs is limited.

The County continued to invest its federal funds in viable projects and combined federal sources with other resources so it could continue to provide residents with affordable housing options. The County continued to utilize its CDBG, HOME, and ESG funds to the fullest extent to assist in meeting underserved needs.

To help remove obstacles to meeting underserved needs and improve service delivery, Collier County worked with local non-profits and other subrecipients to coordinate the work of social service organizations, disseminate news and information, and spearhead community-wide solutions to local needs. Specifically, the County worked on projects to construct and improve public infrastructure and facilities, to support the development of affordable housing and benefit low- and moderate-income families; to provide public services such as legal aid services to victims, transportation and staffing services for persons with disabilities and other populations, and fund services for victims of violence.

The Community and Human Services Division (CHS) will continue working with County Growth Management, Public Health, the Public Library, Collier Area Transit, local non-profits as well as the County Commissioners on projects to benefit the underserved. Efforts continue to be made with the County CRA's in the Bayshore and Immokalee area to develop and implement strategies to address the capital improvement efforts in the County's target areas. CHS will continue to support funding infrastructure improvement activities that serve target area and low-to-moderate income populations.

The County also continued to work cooperatively with the Hunger and Homeless Coalition (HHC), Immokalee Interagency Council, Public Health Department, Collier County Housing Authority, and United Way of Collier and the Keys to continue to identify and address underserved and unmet needs.

Collier County will continue to support the Collier County Housing Authority's efforts to expand the availability and choice of affordable housing units to county residents. The county will also continue to coordinate with the Housing Authority on efforts to provide rental assistance to prioritized groups of eligible county residents, such as homeless and youth aging out of foster care.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

Lead poisoning in Collier County has been a relatively minor problem as over 80% of the County's housing stock was built after 1980 (Source: 2015-2019 ACS). The County has implemented a rental housing rehabilitation program and continued to operate the program within the HUD Lead-Safe Housing regulations. The rehabilitation program offered through the County is reducing lead hazard by focusing on code compliance. The County also ensured that staff is appropriately trained in lead-based paint, pamphlets are distributed, inspections and assessments are conducted when required, and contractors trained in lead safe practices are used.

Collier County's Health Department has historically monitored and responded to all suspected cases of lead poisoning. Prior to issuing a Notice to Proceed or beginning any type of project, CHS completes an Environmental Review (ER). In addition to the requirements outlined in the ER, the potential for Lead Based Paint is always addressed. When a structure is identified as built prior to 1978 a separate review is completed. A specialist is hired to review the possibility of lead-based paint within the structure. If lead based paint is found in the structure, all individuals doing renovations, repairs and painting are required to be certified to safely complete improvements beyond minor repairs. The County follows procedures as specified in applicable regulations and, specifically, those detailed in Title X. The Division and its representatives provide all required notifications to owners and occupants. All Division policies and procedures have been revised to conform to Title X.

All projects carried out with federal funds incorporate the current procedures for hazard reduction or LBP abatement guidelines as defined in 24 CFR Part 35 and Section 302(c) of the Lead-Based Paint Poisoning and Prevention Act (42 U.S.C. 4822). These procedures govern projects contracted to subrecipients and developers and funded by CDBG, HOME, and ESG.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

Collier County recognizes the interrelationship between housing and economic opportunities and the need to pursue both to assist households to attain self-sufficiency. The County recognizes while it has defined priority strategy areas, they are not separate or isolated strategies. These strategies are inter-related and impact, reinforce, and contribute to each other to achieve the common goal of a viable and vibrant community. Collier County continued to implement housing activities such as housing rehabilitation and rental assistance to help reduce the number of households in poverty.

All the programs outlined in the Consolidated Plan are intended to provide benefits to residents that are considered low-income and/or fall below the federal poverty line. The Community Development Block

Grant Program's objectives are to develop viable communities that provide decent, safe, and sanitary housing, a suitable living environment, and expanded economic opportunities primarily for persons of low- and moderate-income. The County utilizes its CDBG program to make a difference in the lives of its residents by providing resources to address unique community development needs. The County's HOME and SHIP programs are utilized to help increase the supply of affordable housing for low- to moderate-income households. The County's housing programs help to reduce housing costs for low-income families and assist in reducing the overall poverty level of the community. Programs include home improvement assistance, rental subsidies, and homebuyer assistance.

Collier County also provides funds to the Shelter for Abused Women and Children which offers emergency shelter facilities and essential services for homeless prevention to assist in reducing the number of households living below the poverty level.

In addition, hurricane hardening, and weatherization are done through the County's rehabilitation program to help reduce energy costs. This assistance is provided to reduce energy consumption and lower monthly energy bills. Typical measures consist of: air sealing; adding insulation; HVAC system repair or replacement; window and door repair or replacement; providing high-efficiency lighting fixtures, energy star refrigerators and other electric base load reduction; and work items that mitigate energy-related health and safety concerns. In 2020, the County continued to implement the EHEAP program, which provides utility assistance for seniors who are at or below 110% of the federal poverty level.

The County is proud of its work to eliminate cost burden and target resources in an effective and coordinated manner. In addition to combatting poverty through its housing and community development programs, the County has two designated CRAs and continues to focus much of its HUD funding in those areas. By doing so, the County leveraged complementary initiatives aimed at workforce development, business development, public infrastructure and community programming initiatives, and other quality of life features that connect persons living in poverty with services, and opportunities to lift those families out of poverty.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The Collier County Community and Human Services Division (CHS) serves as the lead entity in carrying out Consolidated Plan objectives and in making sure CDBG, HOME, and ESG funds are carried out in accordance with federal regulations. CHS coordinated with various public, private, and non-profit agencies in carrying out its activities. Collaboration between local, county, and state agencies is important in successfully carrying out the goals and objectives identified in the Consolidated Plan and addressing community needs.

In the previous program year (October 2019), CHS Housing Operations, hired Quest Corporation of America, Inc., (Quest) to develop a 12-month marketing and outreach campaign. Through launching a new website targeted to renters, homebuyers, homebuilders, and developers; through partnering with local agencies and civic organizations; and, through print, radio, television, and social media campaigns, this

project has improved awareness of affordable housing opportunities, enlighten the community as to who makes up this population and promote incentives to industry professionals in order to increase affordable housing choices to Collier County residents. The website was successfully launched on April 28, 2020, and the news release was published soon after. CHS Housing Operations staff also shared the social media content with partners, for use on their communication channels.

To date, Quest's team has launched a new website, participated in a developer roundtable, and compiled an industry database for future events and marketing efforts.

Collier County maintains a robust Affordable Housing Advisory Committee (AHAC), composed of representatives from the residential home building, banking/mortgage, labor, low-income advocacy, for-profit social service, non-profit social service, real estate, employers, and the local planning industries. These representatives serve as an informed body of experts with unique perspectives on the local landscape of affordable housing needs and market dynamics in Collier County. Collier County continued to work with the AHAC to strengthen its leadership role in guiding affordable housing decisions in the community. Strengthening the institutional expertise and authority of the AHAC will improve the County's work in the years ahead.

The County also partnered with the Hunger and Homeless Coalition and is a regular participant in CoC meetings. The County contributes and participates at the requested levels to aid the Coalition in addressing the homeless situation that exists in the area.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The County worked to foster collaboration through dissemination of services, news, and information across social service organizations, sub-recipients, and public and private entities. One way the County accomplished this is through subrecipient meetings that brought together affordable housing developers and social service agencies. Through these meetings and evolving network, CHS was able to alert partners to grant regulation changes, education opportunities, general information, and an opportunity to create collaborative arrangements to meet the needs of the community. Further, CHS has very good relationships with many local banks related to the down payment assistance activities.

Collier County participates in the monthly Immokalee Interagency Coalition which includes representatives from more than 40 different social service agencies, educational and healthcare organizations, housing providers and others.

The County also partners with social service agencies through the Mental Health and Substance Abuse (MHSA) Planning Council. This council includes law enforcement, courts, social service agencies, housing providers and the homeless coalition, all who work collaboratively to address the needs of those who are homeless, suffer from MHSA issues, have been incarcerated, and are homeless.

Additionally, development of the countywide Community Housing Plan required input from and coordination of both housing providers and social service agencies. The County encouraged community-based solutions and regional partnerships, and continued to support and participate in the CoC, whose membership includes both affordable housing and social service agencies.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The County's most recent Analysis of Impediments to Fair Housing was developed in June 2021. The AI identified four (4) specific impediments which the CHS staff has been addressing.

Impediment #1 Lack of Fair Housing Organization/Fair Housing Education

In PY 2020, Collier County addressed this impediment by:

- Providing funding to Legal Aid Service of Broward County, Inc. d/b/a Legal Aid Service of Collier County to assist low-income families with legal services to address fair housing concerns.
- Providing funding to Housing Education Lending Programs (HELP) and other housing entities
- Continue to fund educational workshops and a housing fair and other efforts to educate the community.

In addition, the Community and Human Services Division continued the following to assist in addressing fair housing impediments:

- Fair housing notices and fair housing pamphlets (English/Spanish) are provided to libraries, social service agencies, churches and the Collier County CHS lobby. Fair Housing Training is conducted, and the website has been enhanced for additional Fair Housing Information. In addition, Fair Housing information is included in the CHS Compliance website for subrecipients and contractors.
- Collier County's Communications and Customer Relations Division is tasked with taking calls and/or complaints on housing and job discrimination and referring callers to the appropriate services. They also provide printed materials to the public.
- CHS has a Fair Housing plan.
- CHS requires all subrecipients/developers to have an Affirmative Fair Housing Policy and submit to CHS within 60 days of agreement execution.
- CHS conducts an annual Fair Housing training for all subrecipients

Impediment #2 Limited Supply of Affordable Housing Restricts Housing Choice

In 2020, the County continued to focus on implementing recommendations outlined in the Community Housing Plan including modifications to existing incentives including impact fee deferral, affordable housing density bonus program, making publicly owned land available for housing construction, identifying additional funding sources for affordable housing, and other recommendations.

- The Land Trust, a new 501 (c)3 which was created in 2019, has appointed a Board, become incorporated, and developed bylaws within which to operate.

Impediment #3 High Concentrations of Low-Income Housing

Staff is also working to identify publicly owned land that can be used to develop affordable housing for working families, young professionals and others; improve family's ability to obtain mortgages through financial counseling & training; and other recommendations.

In 2020, the Board of County Commissioners continued to work with the affordable housing developer slated to build affordable rental units on county owned property.

Impediment #4 Lack of Accessible/Special Needs Housing

Special Needs housing has been addressed in the 2017 Community Housing Plan and many of the plan's recommendations discuss a minimum set-aside for senior and special needs housing; encouraging the creation of a community land trust (CLT) and other recommendations to address this special needs population.

The County has also helped fund TBRA assistance to low- and moderate-income households through its partners the CCHA, NAMI and ROOF. NAMI and ROOF specialize in special needs supportive housing and will continue to be funded in future program years.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

CHS staff monitors compliance with subrecipients and developers on an annual program year. A risk assessment is completed, and the appropriate monitoring is then assigned. All projects receive at least one on-site monitoring and ongoing compliance review by the grant staff through reimbursement requests, phone calls, written correspondence and site visits by the project Grant Coordinator and management for expenditure eligibility, beneficiaries served, and general project progress is conducted. CHS maintains a monitoring team comprised of a supervisor, two staff coordinators and a senior accountant. Policies and procedures are updated as CPD notices are published, as applicable, to maintain currency with HUD policies.

Once the monitoring visit is completed, staff returns to the office to prepare a compliance letter and sends it to the subrecipient. The letter will outline whether the subrecipient is compliant or not. If the subrecipient is determined to be in non-compliance a list of corrective actions are identified with a specific time for corrections and sent to the subrecipient. The Grant Monitoring Team may schedule a follow up visit 30 or 60 days following the letter, depending on the severity of the findings, to re-monitor for improvements/corrections.

Monitoring visits, along with all other pertinent information is tracked by the Grant Coordinators in their project workbooks and continually updated with the latest project status and reviewed by the CHS Manager and Director.

Finally, monitoring also includes a review of HUD reports/announcements, monthly program activities, any red flags, etc. and action is taken as necessary and technical assistance is also provided.

MBE/WBE & Section 3

Collier County will continue to work with local businesses to establish contracts in regard to CPD programs, woman-owned and minority-owned businesses. Further, the County will comply with Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C 1701u) and implementing regulations at 24 CFR Part 75.

Comprehensive Planning Requirements

The comprehensive planning requirements include the community planning and development process of the 5-Year ConPlan, subsequent AAPs, and CAPERs as per 24 CFR 91 Subpart A, C & F. Citizen participation is a vital part of the consolidated plan process, and the County will make sure to follow its HUD approved Citizen Participation Plan (CPP) which helps guide CHS staff to gather community input which is an essential component in identifying the priority housing and community development needs in the County.

The ConPlan is developed every 5 years, with identified priority needs and goals to address these needs. Each year of the 5-Year plan, the County develops an AAP which identifies the projects and activities that will address and further the goals of the plan. This plan is required to be submitted to and approved by HUD each year to receive CDBG, HOME and ESG funding annually. At the end of each AAP program year, the County will report on the accomplishments and performance of the program through the CAPER (performance report). Citizen participation is required in the development of each of these stages as per 24 CFR 91.105.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Collier County adheres closely to its HUD approved Citizen Participation Plan which guides the County in providing residents adequate opportunity to participate in the development of plans and review of performance reports in community planning and development programs as per 24 CRF 91.105.

While preparing the 2020 AAP, Collier County's CHS Division hosted a public meeting on January 8, 2020, at the Golden Gate Community Center to seek input on the AAP from residents and stakeholders. The County also provided information on its application process so eligible applicants might request funding under the CDBG, HOME, and ESG programs. This meeting and the grant application cycle was advertised in the *Naples Daily News*, the *Immokalee Bulletin*, on the County's website, and through direct email to a master list of local organizations. This application process is documented in the 2020 AAP final submission.

Availability of the draft AAP, opening of the comment period, and the public hearing were advertised in the *Naples Daily News* on May 23, 2020, and on the *Immokalee Bulletin* on May 28, 2020. The notice included a summary of the proposed projects and the estimated amount of funding anticipated by the County. The notice stated the draft AAP could be viewed on the County's website at www.colliercountyfl.gov and would also be available for review in all County public libraries and at the Community and Human Services Division's office.

Public comments on the draft AAP were accepted throughout a 30-day comment period from May 23, 2020, through June 23, 2020. The County's AHAC reviewed and discussed the draft AAP at a public meeting on June 1, 2020. A public hearing to receive comments on the AAP was held before the Board of County Commissioners on June 23, 2020. No public comments were received.

CARES Act Amendment

In May of 2020, the County made a substantial amendment to the PY 2019 AAP. The CDBG-CV and ESG-CV funding was public noticed in accordance with the CARES Act guidelines and waivers provided in HUD's March and April guidance on waivers. Collier County utilized the HUD waiver which allowed for a 5-day public comment period. The CARES Amendment for CDBG-CV and ESG-CV was advertised in the *Naples Daily News* on April 21, 2020. The 5-day public comment period was from April 21 through April 26, 2020. Public meetings were held to discuss the CARES Amendment on April 27, 2020, and on May 12, 2020. No public comments were received during the advertised comment period or at the public meetings.

Citizen Participation PY 2020 CAPER

To meet the requirements for citizen participation for the PY 2020 CAPER, the County gave notice in the local paper, *Naples Daily News*, and on its website that the draft CAPER report would be available for a 15-day public comment and review period and a public hearing at a regular Board of County Commissioners meeting to discuss the CAPER. Below are directions on how citizens can participate in the review of the draft CAPER.

Public Comment Period: Copies of the CAPER will be available at all the Collier County public libraries as well as the Collier County Community and Human Services Division, 3339 E. Tamiami Trail, Suite 211, Naples FL 34112 and on our website, www.colliercountyfl.gov, during the public comment period. The public is invited to review the CAPER and submit written comments to the Collier County Community and Human Services Division from November 29, 2021 to December 14, 2021. The CAPER, including a summary of public comments received, will be sent to the U.S. Department of Housing and Urban Development prior to December 28, 2021. If any hearing/visually impaired, disabled or non-English speaking persons require assistance to review the CAPER, please contact the Collier County Community and Human Services Department at (239) 252-4663.

Public Hearing: The CAPER will be presented to the Affordable Housing Advisory Committee (AHAC) at its regularly scheduled meeting at 8:30 a.m. on December 6, 2021, in the Human Resources Training Room. The CAPER will also be presented to the Board of County Commissioners at its regularly scheduled meeting on December 14, 2021. The BCC meeting will be held at 9:00 a.m. on the 3rd floor of the Harmon Turner Building at 3301 East Tamiami Trail, Naples, FL.

Accessibility: If you require special aid or services as addressed in the Americans with Disabilities Act or require someone to translate or sign, please contact the Collier County Community and Human Services Department at (239) 252-4663, no later than two (2) business days prior to the Board meeting date.

The public notice and other proof of citizen participation are attached as a PDF in the CR-00.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

This PY 2020 CAPER is the fifth and final year of the County’s 2016-2020 Consolidated Plan and there were no changes to the program objectives. Housing and community revitalization activities remain as high priority needs and the use of CDBG funds are unchanged and remain essential to address these needs.

Collier County continues efforts to meet Consolidated Plan objectives utilizing available funding and if at any point in the future determines there is a need to revise objectives identified, the County will provide proper documentation to support the need for a change and will follow proper amendment procedures to the plan and any citizen participation requirements as a result of these changes.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

For PY 2020, there were no HQS inspections completed as the County utilized a waiver to suspend rental inspections in the program year. Waiving the requirement to perform ongoing on-site inspections was to help protect County staff and residents and limit the spread of COVID-19.

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)

Collier County Community and Human Services (CHS) monitors sub-recipients for compliance with affirmative marketing requirements by reviewing selection policies, marketing materials, and property management interviews. Any project using HOME funds must provide a marketing plan to the CHS office for review prior to approval of a funding agreement. For new construction, the development entity is responsible for affirmatively marketing the housing units they develop whether it is special needs or senior housing, or housing targeting low-income working families.

HOME applicants or awardees who receive funding submit an affirmative marketing plan that includes the following:

1. Methods for informing the public, owners, and potential tenants about Federal fair housing laws and their fair housing policy (e.g., use of commercial media, use of community contacts, use of the Equal Housing Opportunity logo or slogan in press releases, solicitations to owners, and written communication);
2. Requirements and practices each owner must adhere to in order to carry out affirmative marketing procedures and requirements.
3. Procedures to be used by owners to inform and solicit applications from persons in the housing market area who are not likely to apply for the housing without special outreach (e.g., use of community organizations, places of worship, employment centers, fair housing groups, or housing counseling agencies);
4. Addresses the items in CFR 92.351.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

At the start of the program year, the PR09 reported a total of \$137,578 in HOME program income (PI, PA & HP). In the program year, the County receipted an amount of \$51,571 in program income. HOME program income expenditures were in the amount of \$63,796. These expenditures were for Activity #589 which is associated with the Rental Rehabilitation at Oak Marsh and Activity #636 HOME Admin. The remaining program income balance at the end of the program year is \$125,353.

Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

Collier County has several programs aimed at both fostering and maintaining affordable housing. The County has identified the need to address the lack of affordable housing as one of its top priorities. In October 2017, the Board of County Commissioners accepted the Community Housing Plan and has been actively working towards implementation of the 35 recommendations outlined. Throughout PY 2019 & 2020 the elected officials have approved several the recommendations including the improvements to the Affordable Housing Density Bonus program; Impact Fee Deferral Program; advocating for full SHIP funding and the creation of a Housing Trust Fund.

Promoting and supporting affordable housing opportunities throughout the service area, providing down payment assistance programs, new construction, minor home repair, and rehabilitation of affordable housing units for the purpose of increasing the availability of housing to the very low and low-income persons.

- Expanding the Collier County Housing Website to be a clearinghouse for those interested in affordable housing initiatives in the service area.
- Promoting the development of collaborations and partnerships of both non-profit and for-profit builders, developers, and other interested parties for the purpose of increasing the capacity for the development of affordable housing in the service area.
- Development of affordable housing in the service area, including Housing Tax Credits (HTC) projects with County owned land.
- Additionally, in PY 2020, Collier County expended SHIP funds to further affordable housing throughout the County in support of direct homeownership assistance.
- Developed a coordinated approach to working with Collier County Housing Finance Corporation by providing partnership with its members and including their members on the Community Land Trust Board.

CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name	COLLIER COUNTY
Organizational DUNS Number	076997790
EIN/TIN Number	596000558
Identify the Field Office	SOUTH FLORIDA
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	

ESG Contact Name

Prefix	Mrs.
First Name	KRISTI
Middle Name	-
Last Name	SONNTAG
Suffix	-
Title	COMMUNITY & HUMAN SERVICES DIR

ESG Contact Address

Street Address 1	3339 TAMIAMI TRAIL EAST
Street Address 2	BLD H SUITE 211
City	NAPLES
State	FL
ZIP Code	-
Phone Number	2392522486
Extension	-
Fax Number	2392522331
Email Address	KRISTI.SONNTAG@COLLIERCOUNTYFL.GOV

ESG Secondary Contact

Prefix	Mr.
First Name	JACOB
Last Name	LAROW
Suffix	-
Title	Manager- Housing, Grant Development & Operations
Phone Number	2392522399
Extension	-
Email Address	JACOB.LAROW@COLLIERCOUNTYFL.GOV

2. Reporting Period—All Recipients Complete

Program Year Start Date 10/01/2020
Program Year End Date 09/30/2021

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name: The Shelter for Abused Women & Children, Inc
City: Naples
State: FL
Zip Code: 34101, 0102
DUNS Number: 836680769
Is subrecipient a victim services provider: Y
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$100,000

Subrecipient or Contractor Name: Collier County Hunger & Homeless Coalition, Inc
City: Naples
State: FL
Zip Code: 34109, 1966
DUNS Number: 150713423
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$62,717

CR-65 - Persons Assisted (N/A. This section now reported in SAGE)

4. Persons Served

4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 16 – Household Information for Homeless Prevention Activities

4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 17 – Household Information for Rapid Re-Housing Activities

4c. Complete for Shelter

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 18 – Shelter Information

4d. Street Outreach

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 19 – Household Information for Street Outreach

4e. Totals for all Persons Served with ESG

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 20 – Household Information for Persons Served with ESG

5. Gender—Complete for All Activities

	Total
Male	
Female	
Transgender	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 21 – Gender Information

6. Age—Complete for All Activities

	Total
Under 18	
18-24	
25 and over	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 22 – Age Information

7. Special Populations Served—Complete for All Activities

Number of Persons in Households

Subpopulation	Total	Total Persons Served – Prevention	Total Persons Served – RRH	Total Persons Served in Emergency Shelters
Veterans				
Victims of Domestic Violence				
Elderly				
HIV/AIDS				
Chronically Homeless				
Persons with Disabilities:				
Severely Mentally Ill				
Chronic Substance Abuse				
Other Disability				
Total (unduplicated if possible)				

Table 23 – Special Population Served

CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

10. Shelter Utilization

Number of New Units – Rehabbed	0
Number of New Units – Conversion	0
Total Number of bed - nights available	159,870
Total Number of bed - nights provided	14,965
Capacity Utilization	9.36%

Table 24 – Shelter Capacity

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

Collier County continues to work closely with the Hunger & Homeless Coalition of Collier County (HHC), which is the lead agency in the Naples/Collier County FL-606. The County provides entitlement funding for important programs including homelessness prevention, shelter operations, and HMIS data collection.

The table above shows the shelter utilization in the CoC area. As instructed by the HUD eCon Planning Suite Guide, the County calculates the number of year-round emergency/transitional shelter beds multiplied by 365 nights in a year to get the “Total number of bed-nights available. For the purposes of this report, the County uses the number of shelter beds reported by the Naples/Collier County FL-606 (Hunger and Homeless Coalition) CoC in HUD’s Continuum of Care Homeless Assistance Programs Housing Inventory Count Report (HIC). There were 438 emergency and transitional year-round beds and no seasonal beds. Multiplied by 365 nights, that would make a total 159,870 shelters beds available year-round in the County. HUD provides HMIS participation at the CoC level. In 2020 HMIS reported a 9.36% participation rate of emergency and transitional shelter beds for the CoC. While shelter utilization was likely higher, it is assumed if 9.36% of year-round shelter beds were utilized, the total beds would be estimated at 14,965 nights provided. (Note: Seasonal beds were not recorded)

Performance Standards

In evaluating performance standards for those exiting the ESG program, the ESG SAGE report helps to report the performance of the program. There was a total of 333 persons exiting the ESG program in the 2020 program year. Of these persons exiting the program, 40% or 132 persons reported to have exited to positive housing destinations (rental housing with or without housing subsidy, homeownership, or other permanent housing options). This total is likely higher, however 96 reported destinations such as “other”, didn’t know/refused, or data was unable to be collected. The remaining returned to shelters, moved in temporarily with family or friends, or other temporary systems of care.

CR-75 – Expenditures

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Expenditures for Rental Assistance	0	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
Subtotal Homelessness Prevention	0	0	0

Table 25 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Expenditures for Rental Assistance	0	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	21,204	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	35,917
Subtotal Rapid Re-Housing	21,204	0	35,917

Table 26 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Essential Services	0	0	0
Operations	92,400	82,993	98,336
Renovation	0	0	0
Major Rehab	0	0	0
Conversion	0	0	0
Subtotal	92,400	82,993	98,336

Table 27 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Street Outreach	0	0	0
HMIS	34,925	4,005	55,865
Administration	3,353	13,943	15,500

Table 28 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2018	2019	2020
	151,882	100,941	205,618

Table 29 - Total ESG Funds Expended

11f. Match Source

	2018	2019	2020
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	0	0	0
Local Government	10,076	12,633	14,795
Private Funds	146,281	140,688	219,755
Other	0	0	0
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	156,357	153,321	234,550

Table 30 - Other Funds Expended on Eligible ESG Activities

11g. Total

Total Amount of Funds Expended on ESG Activities	2018	2019	2020
	308,239	254,262	440,168

Table 31 - Total Amount of Funds Expended on ESG Activities