



# Collier County Government

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Growth Management Department  
Operations & Regulatory Management Division  
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## FOR IMMEDIATE RELEASE

### **Growth Management Department Public Portal Update**

The Growth Management Department (GMD) plans to launch a new look as well as new features for the GMD Public Portal on Monday, Jan. 24, 2022. The department's goal is to improve the user experience with the following changes: new application groups on the homepage; new application types within the groups; and self-issuing permits for certain application types. Additional details of these changes can be found on the [E-Permitting Webpage](#).

#### **New Application Groups**

New application groups will be added to the [GMD Public Portal Homepage](#). The updated Public Portal application groups are shown below.

- Code Enforcement
- Building, Remodel & Accessory Permits Mechanical
- Mechanical, Electrical, Plumbing, Gas & Fire Permits
- Right of Way, Sign & Well Permit
- Pre-Application Meeting & Planning Application
- Special Events, Zoning Certificates, Temporary Use, RV & Garage Sale Permits
- Environmental Permits
- Contractor Licensing
- Miscellaneous Fees

#### **New Application Types**

To assist Public Portal users in easily finding the application they need, the application types listed below were added.

- Accessory Structure
- AC Replacement
- Aluminum Structure
- Awning
- Carport/Shed
- Commercial Building
- Cell Tower

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- Demolition
- Fence/Wall
- Garage

- Gas
- Irrigation
- Low Voltage Alarm Label
- 1-2 Family Home
- Multi-Family Home
- Roof
- Shutters/Doors/Windows
- Solar
- Trailers & Mobile Homes
- Water Feature
- Water Heater Replacement

The application type “Building” will be discontinued.

### **New Self-Issuing Permits**

A Self-Issuing Permit process for select Collier County application types will be implemented.

Qualifying building permits include: A/C replacements; Water Heater replacements; Irrigation; and Low Voltage Alarm Label that do not require plan review but do require inspection or other activities after issuance. Users will apply through the Public Portal as they do now, and if all the qualifying information for a “no review needed” permit is supplied, the Public Portal will issue a payment slip. A “Pay Fees button” will show on the Public Portal screen allowing you to access the payment portal. Once the fees are paid, your permit documents will load to the Public Portal where you can download them as usual. The Public Portal will check the contractor’s license and address for validity and will notify the contractor that an application has been received.

Permits for Garage Sales and Recreational Vehicle Parking are also available as self-issuing permits through the Public Portal. This new capability replaces the paper process previously managed through the Code Enforcement Division team.

### **Training**

Updated training material and classes are located on the [E-Permitting Webpage](#). Training classes may be scheduled by emailing [GMDTraining@colliercountyfl.gov](mailto:GMDTraining@colliercountyfl.gov).

### **Dates to Remember**

- Jan. 21 - 23, 2022 – beginning at 5:00 p.m., the GMD Public Portal will be unavailable as the new changes are being implemented.
- Jan. 24, 2022 – 8:00 a.m. the GMD Public Portal will be available for services.

### **Contacts**

For general questions, contact Growth Management customer service at 239-252-2400.

For training questions, contact Training Coordinator Dianna Perryman at [GMDTraining@colliercountyfl.gov](mailto:GMDTraining@colliercountyfl.gov) or 239-252-2965.

For project questions, contact Senior Operations Analyst Danny Condomina at [danny.condomina@colliercountyfl.gov](mailto:danny.condomina@colliercountyfl.gov) or 239-252-6866.