

1. Is a bear-resistant container mandatory for all residents of Collier County?

No, owning a bear-resistant container is voluntary for all customers (i.e. residential and commercial).

2. Will there be a cost to residents for a bear-resistant curbside container?

Yes. Currently the cost to residents to purchase a grant funded bear-resistant curbside container is \$115.00.

3. When will the bear-resistant trash container be available?

The containers will be available **on February 14, 2020.**

4. How many grant- funded containers will be available?

The County purchased 214 bear-resistant containers from Rehrig Pacific Company through a \$45,000 grant from Florida Fish and Wildlife and a 10 percent match by the County. Any monies collected from the purchase of the grant funded containers will be used to purchase more additional containers.

5. What happens when the grant funded containers are no longer available?

When grant funded containers are no longer available, residents may purchase containers through Waste Management, Inc. of Florida at market price.

6. How can residential customers obtain a bear-resistant container?

Residential customers who would like to obtain a bear-resistant container may visit Waste Management at:

4500 Exchange Avenue
Naples, FL 34104

Purchases can be made **by check only to Waste Management Inc. of Florida (WMIF)**. Collier County has entered into an agreement with Waste Management Inc to administer the containers and collect payment on behalf of the county.

7. Can I purchase a bear resistant container, regardless of who picks up my trash?

Yes, residents in Collier County who receive solid waste service from Waste Management or Waste Connections can purchase a container.

8. Who will own the bear-resistant container?

Bear-resistant containers are owned by the resident who purchased it. Residents may take the bear-resistant container with them if they move.

9. What happens if my container is lost, damaged, or stolen?

The containers have a five-year manufacturer warranty. Collier County has entered into an agreement with Waste Management Inc. of Florida to provide warranty service for your owned cart for this time frame. The County or WMIF will not replace lost or stolen containers. The containers are the responsibility of the purchaser.

10. What size bear-resistant containers are available?

A 95-gallon container is the only size available at this time.

11. Can I still request a residential curbside container if I own a bear-resistant container?

Yes. If requested, your Franchisee will still provide a curbside container, regardless if you own a bear-resistant container.

12. Is the bear-resistant container available to current residents that have back door service?

Yes, back door service is available with the bear-resistant container.

13. Is there an option to purchase a bear-resistant container from another vendor besides Rehrig Pacific?

The container must be approved by Collier County Solid and Hazardous Waste Management in accordance with Ordinance 2019-36.

14. Will there be a cost to commercial customers who wish to purchase a bear-resistant commercial container?

Yes. Commercial customers who wish to purchase a bear-resistant container or lid can contact their Franchisee to obtain the container or lid. Fees associated with service are noted in the Rate Resolution.