

Doc. Id. : BLD- UG- Application Resubmittals 001

Rev. No: 0

Status : Valid No. Pages: 12

EPR for External Customers Application Resubmittals

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Document Change Sheet

Document	BLD- UG- APPLICATION RESUBMITTALS - 001 Document EPR EXTERNAL CUSTOMERS APPLICATION RESUBMITTALS USER GUIDE	
Rev. No.	Changes in document	Date
0	New document	06/27/2016



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Introduction

This user guide is to assist the customer to resolve/ correct an incomplete submittal or review.

There are two types of corrections: Incomplete Submittal and Correction Letter. The process for resubmitting can be used for both types.

- Incomplete Submittal corrections occur before the application is accepted and
 can occur during Addressing or Intake verification. Addressing will either contact
 the customer via phone or send a system generated email. Intake will either
 contact customer directly by phone or send a system generated email depending
 on the missing information.
- Correction Letters. Are sent out after all reviews are completed. Staff processes
 system generated correction letter and emails it out to the customer with guidelines
 for resubmitting.

NOTE: Revision Submittals are voluntary changes to the drawings after the permit is issued. These types of submittals are not covered in the scope of this User Guide.



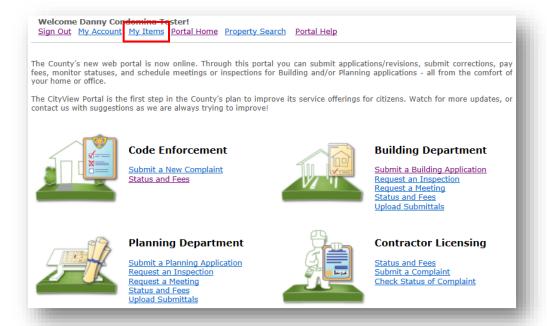
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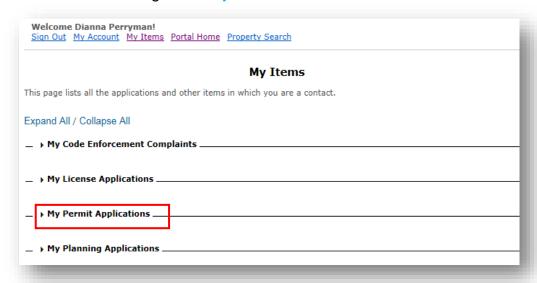
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INCOMPLETE SUBMITTAL AND CORRECTION LETTER ELECTRONIC PROCESS

To resubmit documents, the customer must first sign into their GMD Public Portal account using their username and password: http://cvportal.colliergov.net/CityViewWeb/



From the Home Page click My Items



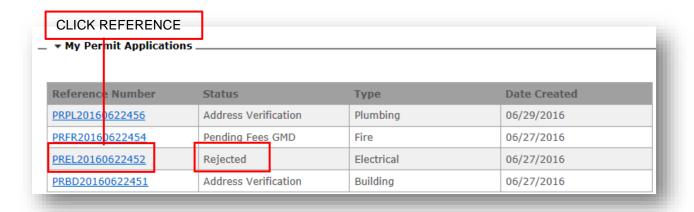
2. Click the arrow next to My Permit Applications.



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- 3. A grid shows the applicants' permit Reference Number, Status, Type of application, and Date Created.
- 4. Click on the permit Reference Number link, you are resubmitting documents for.

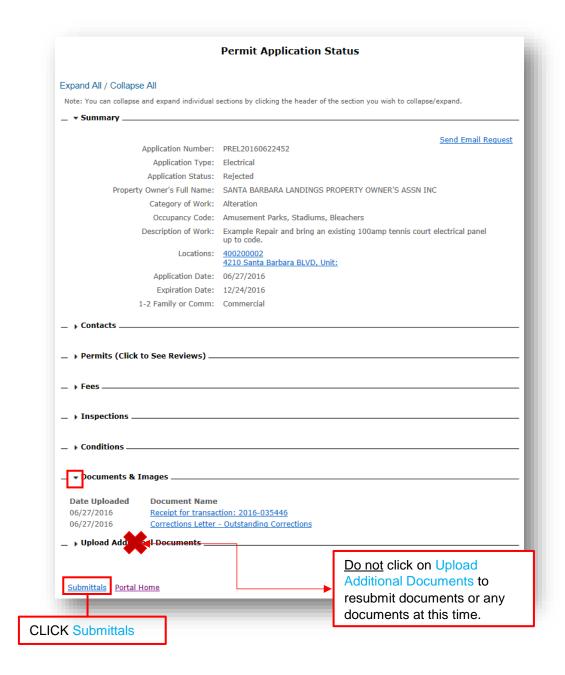
The link to the Reference Number, routes you to the Permit Application Status page as shown below.



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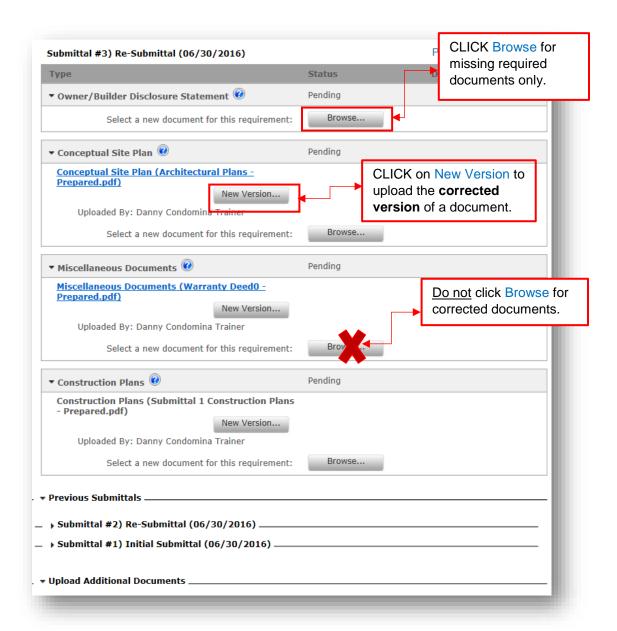
- 5. Click the arrow next to Documents & Images to review Correction Letter.
- To upload corrected documents, click <u>Submittals</u> located at the bottom of the screen.



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Note: Before resubmitting any documents review the Correction Letter.

- 7. To upload missing required documents, click Browse.
- 8. To upload corrected documents, click New Version.
- Do not try to upload to a previous submittal.
- Do not use the "Upload Additional Document" button.

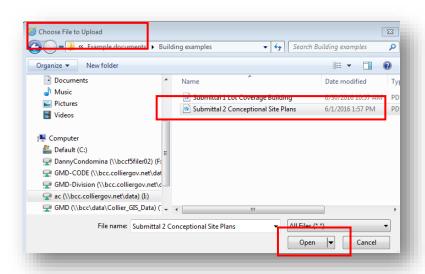
The dialog box Choose a File to Upload opens when you click New Version as shown on next page.



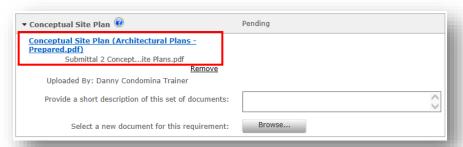
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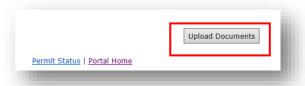
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- 9. Locate the file
- 10. Click on file to Highlight
- 11. Click Open to attach file



12. The New Version button is now replaced with the uploaded file as shown above. Repeat this process until you have uploaded all your corrected documents.



13. Click the Upload Documents button located at the bottom of the screen.



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Cancel

Uploads In Progress

Please wait while your documents are being uploaded. You will be redirected to the next step when all uploads are complete.

Uploads Complete

All documents were uploaded succesfully.

Reminder: You have not uploaded documents to all of the submittal requirements. These can be provided at a later date, either in person or by using the Upload Submittals link from the main page.

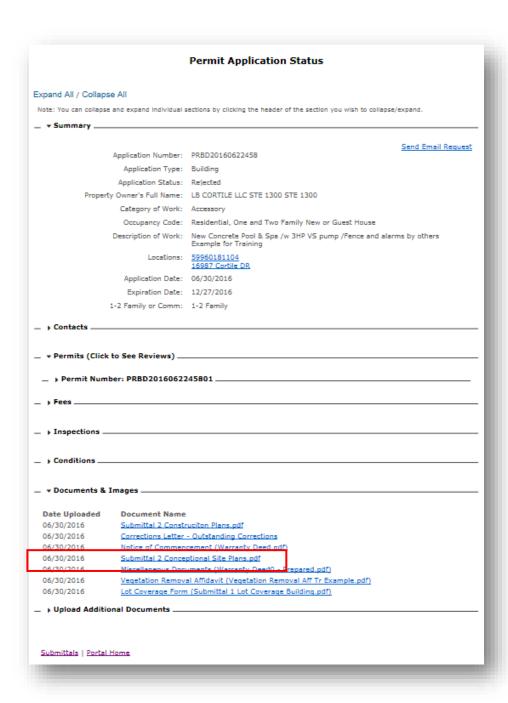
14. The Uploads In Progress box loads. Remember to click the "X" to close the Uploads Complete box.



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15. After clicking the "X" on Uploads Complete dialog box, the system displays the Permit Application Status page. Under the Documents & Images you can see the revised document(s) you returned for corrections.



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Collier County Business Center 2800 North Horseshoe Drive Naples, Florida 34104

- Inquiries about e-permitting: permittingdept@colliergov.net or call (239) 252-2332.
- To submit digital signatures: edwardbouza@colliergov.net or lemayperez@colliergov.net
- GMD Public Portal: http://cvportal.colliergov.net/cityviewweb
- E-Permitting Web Site: http://www.colliergov.net/your-government/divisions-a-e/building-review/e-permitting