# MARKETING PARTNER REPORTS October 26, 2015



NAPLES · MARCO ISLAND EVERGLADES

FLORIDA'S PARADISE COAST

# Klages Research & Research Data Services, Inc.

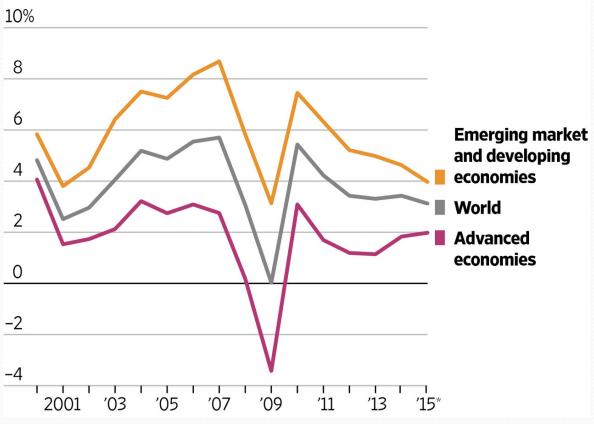
#### **RESEARCH REPORT**

## **Economic Indicators**



#### A Long Convalescence

The world economy has been slow to recover from the global financial crisis, as emerging markets lose steam and advanced economies remain stuck in weak growth. **Annual change in GDP:** 



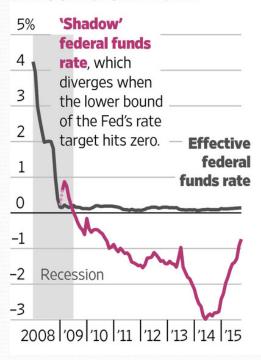
\*Projections



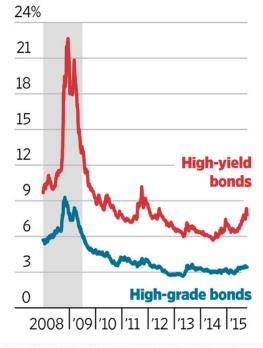
#### Tightening, Whether the Fed Wants It or Not

The headline federal-funds-rate target hasn't budged for most of a decade, but some effects of a rate-rise are showing up already, as markets start to factor in an end to easy money.

#### **Federal funds rates**, at the end of each month



**U.S. corporate bonds**, vield to maturity



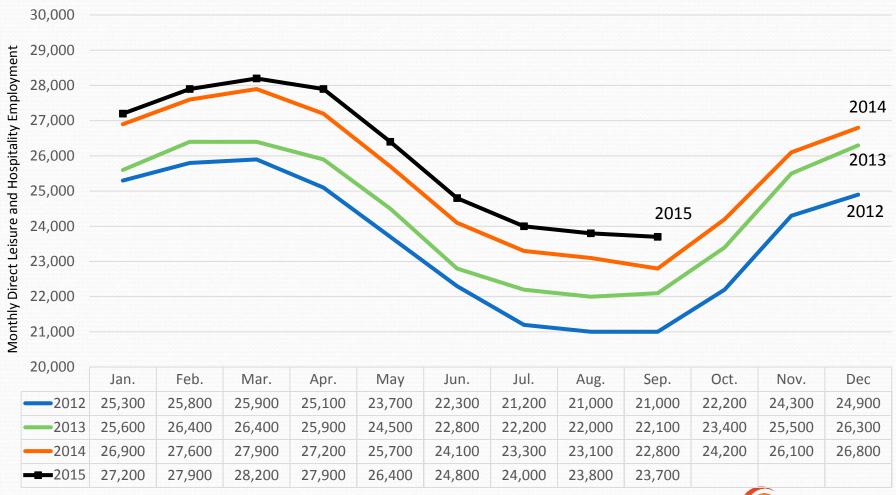
**U.S. dollar**, indexed against a broad basket of currencies





Source: Federal Reserve

# Collier Direct Leisure and Hospitality ther Reports 9 a-g 6 of 78 Employment (Calendar Year)\*



<sup>\*</sup> SOURCE: Florida Department of Economic Opportunity, Labor Market Information, Current Employment Statistic Program (CES), Collier County Leisure and Hospitality Sector.



# Year-to-date 2015

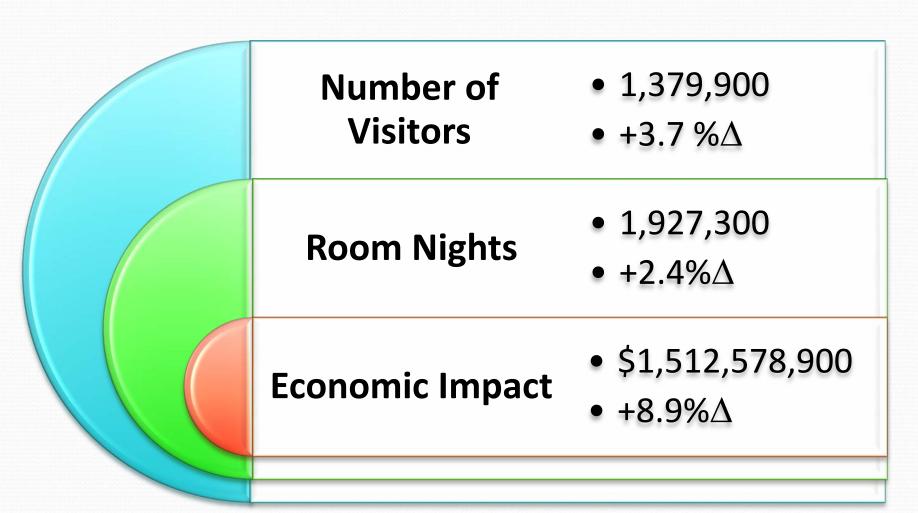
January – September

Collier Visitor Profile



### Collier Tourism Metrics

Collier YTD 2015 (Jan. - Sept.)





# RDS Occupancy/ADR Collier YTD 2015 (Jan. – Sept.)

	0	Occupancy			ADR	
	2014	2015	$\%~\Delta$	2014	2015	$\%\Delta$
Q1	88.4%	89.7%	+1.5%	\$267.7	\$299.1	+11.7%
Q2	75.0%	76.2%	+1.6%	\$202.7	\$212.7	+4.9%
July	73.2%	74.9%	+2.3%	\$132.6	\$144.4	+8.9%
August	62.0%	60.3%	-2.7%	\$130.4	\$129.9	-0.4%
September	56.3%	64.2%	+14.0%	\$108.6	\$121.2	+11.6%
Q3	63.8%	66.5%	+4.2%	\$123.9	\$131.8	+6.4%



Research Data market research+

# Collier Comp Set YTD 2015 (Jan. – Sept.)

	Occup	ancy	Αſ	OR .	Rev	PAR
	2015	$\%\Delta$	2015	$\%$ $\Delta$	2015	$\%~\Delta$
Naples MSA	69.0%	+0.8	\$224.16	+7.4	\$154.65	+8.3
Naples Upscale	75.3%	-2.9	\$285.80	+9.5	\$215.24	+6.3
Miami-Hialeah	78.7%	0.0	\$195.14	+6.6	\$153.58	+6.6
Florida Keys	80.6%	-0.6	\$271.40	+6.0	\$218.65	+5.3
Ft. Myers	71.8%	+6.3	\$152.14	+7.7	\$109.19	+14.5
Sarasota-Bradenton	70.9%	+0.5	\$139.82	+10.1	\$99.09	+10.7
Clearwater	77.7%	+3.4	\$133.65	+7.0	\$103.83	+10.7
St. Petersburg	72.4%	+4.7	\$145.42	+9.0	\$105.22	+14.1
Palm Beach County	73.7%	+0.4	\$169.86	+7.8	\$125.25	+8.2
Ft. Lauderdale -SOURCE: SMITH TRAVEL RESEARCH,	79.5%	+1.8	\$136.40	+6.1	\$108.41	+8.0

SOURCE: SWITH TRAVEL RESEARCH, INC.

## Collier Comp Set – Occupancy (%)

YTD 2015 (Jan. – Sept.)

	Trans	% <b>∆ 14-15</b>	Grp	% <b>∆ 14-15</b>	Total
Naples MSA	44.1%	+4.2	23.6%	-3.0	69.0%
Miami-Hialeah	57.8%	+0.1	16.9%	0.0	78.7%
Florida Keys	70.6%	+0.7	8.6%	-11.2	80.6%
Ft. Myers	54.0%	+3.9	16.0%	+16.9	71.8%
Sarasota-Bradenton	51.4%	-1.6	19.1%	+4.6	70.9%
Clearwater	58.8%	+3.4	18.9%	+3.5	77.7%
St. Petersburg	50.6%	+2.0	20.0%	+10.5	72.4%
Palm Beach County	51.4%	+0.8	20.8%	-0.6	73.7%
Ft. Lauderdale	56.5%	+2.1	18.3%	-0.2	79.5%

SOURCE: SMITH TRAVEL RESEARCH, INC.



# Collier Comp Set – ADR (\$) YTD 2015 (Jan. – Sept.)

	Trans	% <b>∆ 14-15</b>	Grp	% <b>∆ 14-15</b>	Total
Naples MSA	\$241.56	+7.4	\$199.39	+4.6	\$224.16
Miami-Hialeah	\$201.08	+5.2	\$197.73	+10.2	\$195.14
Florida Keys	\$276.21	+5.4	\$245.22	+8.7	\$271.40
Ft. Myers	\$162.09	+8.5	\$125.28	+7.2	\$152.14
Sarasota-Bradenton	\$150.67	+13.2	\$112.09	+2.5	\$139.82
Clearwater	\$139.46	+8.1	\$115.64	+3.2	\$133.65
St. Petersburg	\$150.93	+10.0	\$137.42	+7.5	\$145.42
Palm Beach County	\$174.04	+8.0	\$167.42	+7.1	\$169.86
Ft. Lauderdale	\$137.95	+6.2	\$147.31	+5.5	\$136.40

SOURCE: SMITH TRAVEL RESEARCH, INC.



# Visitor Origins Collier YTD 2015 (Jan. – Sept.)

	# of Visitors 2015	Δ%
Florida	459,520	-0.3
Southeast	90,559	+7.9
Northeast	293,286	+6.0
Midwest	220,162	+2.6
Canada	37,020	+1.6
Europe	211,041	+7.6
US Opp Mkts	68,312	+10.5
YTD 2015	1,379,900	+3.7



# September 2015

Collier Visitor Profile



## Visitation/Economic Impacts of Tourism

Collier September 2015

#### September

#### **Visitors**

2015 **94,000** 

2014

%Λ

+9.7

85,700

#### **Room Nights**

2015 **165,600** 

+10.4

%Λ

2014

150,000

# **Economic Impact**

2015

\$77,426,700

 $\%\Delta$ 

+17.6

2014

\$65,863,600



# RDS Occupancy/Room Rates Collier September 2015

	2014	2015	% Δ
Occupancy	56.3%	64.2%	+14.0%
ADR	\$108.6	\$121.2	+11.6%
RevPAR	\$61.1	\$77.8	+27.3%



# Collier Comp Set September 2015

	Occu	pancy	AD	PR	Revl	PAR
	2015	$\%~\Delta$	2015	$\%$ $\Delta$	2015	$\%$ $\Delta$
Naples MSA	51.0%	+14.7	\$138.73	-8.9	\$70.74	+24.9
Naples Upscale	53.3%	-1.9	\$176.11	+13.0	\$93.93	+10.8
Miami-Hialeah	70.1%	+2.2	\$141.26	+5.8	\$99.07	+8.1
Florida Keys	61.5%	+1.2	\$199.12	+9.8	\$122.54	+11.2
Ft. Myers	53.4%	+20.5	\$99.62	+6.7	\$53.18	+28.6
Sarasota-Bradenton	54.2%	+2.4	\$104.66	+10.0	\$56.77	+12.6
Clearwater	63.3%	+6.5	\$108.08	+6.5	\$68.40	+13.5
St. Petersburg	57.9%	+12.7	\$120.89	+8.1	\$70.05	+21.8
Palm Beach County	60.7%	0.0	\$111.86	+6.4	\$67.86	+6.5
sEtricauderdale research,	INC. <b>66.1%</b>	+3.1	\$101.92	+5.4	\$67.42	+8.6 <del>esearch Da</del>
					(RDS) m	arket researc

## Collier Comp Set – Occupancy (%)

September 2015

	Trans	% <b>∆ 14-15</b>	Grp	% <b>∆ 14-15</b>	Total
Naples MSA	32.0%	+16.9	18.0%	+14.1	51.0%
Miami-Hialeah	53.4%	+4.3	12.9%	-3.0	70.1%
Florida Keys	52.9%	-0.2	7.9%	+11.9	61.5%
Ft. Myers	40.8%	+25.4	11.6%	+5.6	53.4%
Sarasota-Bradenton	37.1%	-1.2	16.6%	+7.9	54.2%
Clearwater	49.2%	+19.3	14.1%	-22.5	63.3%
St. Petersburg	38.5%	+4.6	16.4%	+22.7	57.9%
Palm Beach County	43.0%	+0.1	16.4%	+0.1	60.7%
Ft. Lauderdale	48.4%	+1.8	13.5%	+2.6	66.1%

SOURCE: SMITH TRAVEL RESEARCH, INC.



# Collier Comp Set – ADR (\$)

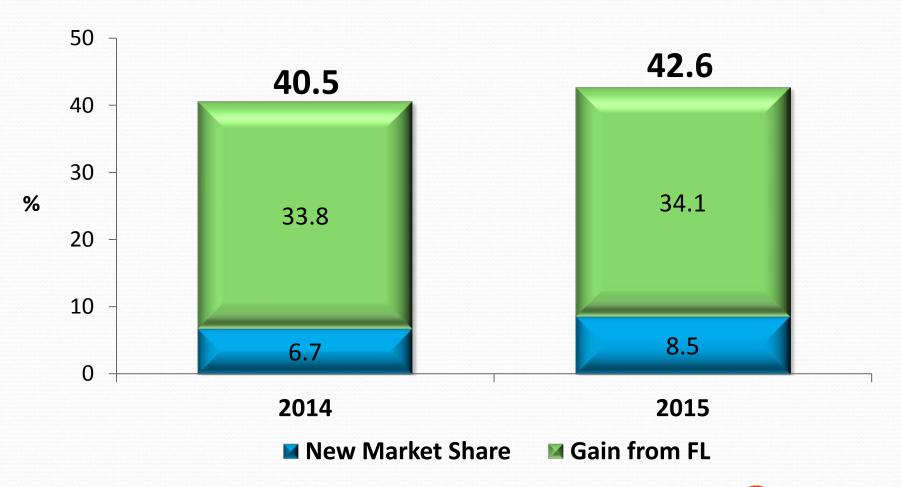
September 2015

	Trans	% <b>∆ 14-15</b>	Grp	% <b>∆ 14-15</b>	Total
Naples MSA	\$147.66	+11.3	\$127.14	+2.5	\$138.73
Miami-Hialeah	\$142.81	+5.1	\$149.53	+6.7	\$141.26
Florida Keys	\$200.81	+9.2	\$188.80	+13.1	\$199.12
Ft. Myers	\$102.70	+6.3	\$91.57	+7.8	\$99.62
Sarasota-Bradenton	\$109.71	+10.5	\$94.69	+11.0	\$104.66
Clearwater	\$108.49	+6.0	\$106.62	+7.3	\$108.08
St. Petersburg	\$127.71	+14.7	\$114.02	-3.0	\$120.89
Palm Beach County	\$108.72	+8.6	\$124.47	+2.1	\$111.86
Ft. Lauderdale	\$101.83	+7.5	\$113.06	+0.2	\$101.92

SOURCE: SMITH TRAVEL RESEARCH, INC.



### First Time Visitors (% Yes)



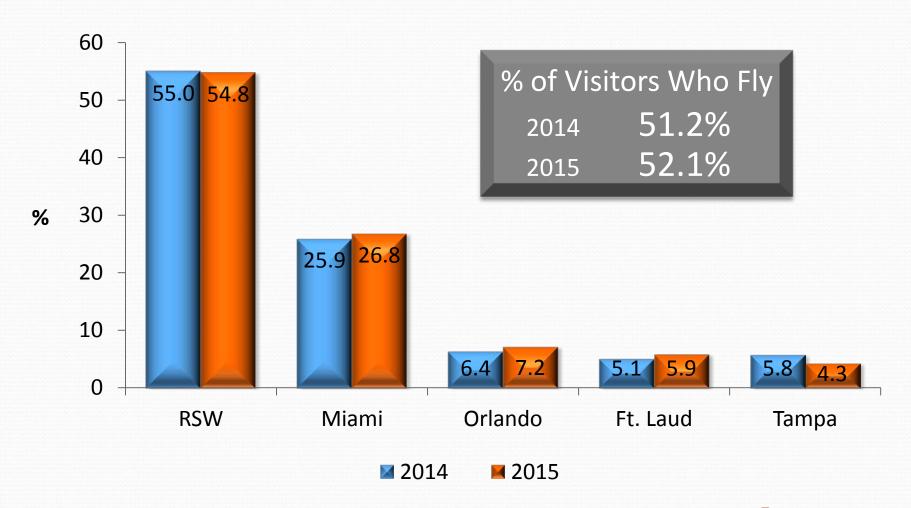


# Visitor Origins Collier September 2015

	# of Visitors 2015	Δ%
Florida	39,480	+0.6
Southeast	6,016	+17.0
Northeast	11,280	+19.7
Midwest	7,050	+5.5
Canada	1,692	+16.1
Europe	22,842	+21.2
US Opp Mkts	5,640	+15.5
YTD 2015	94,000	+9.7

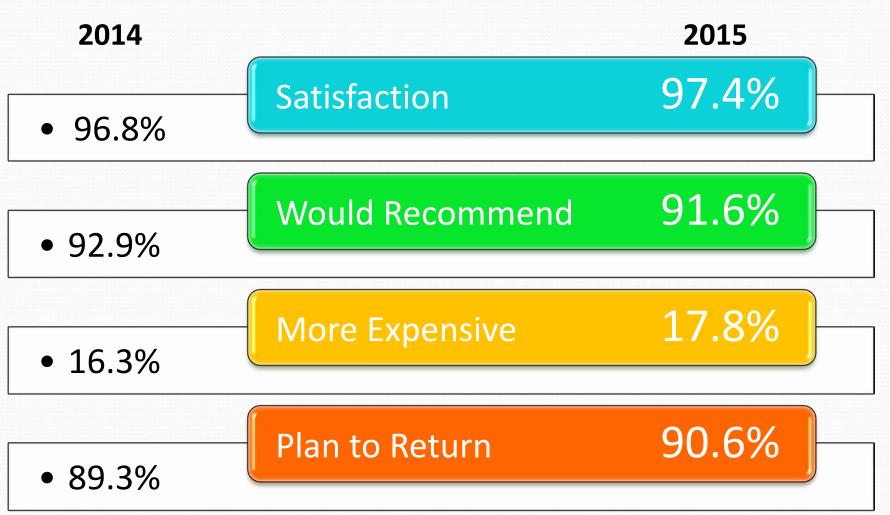


### Airports of Deplanement (Top Five)





### **Visitor Perceptions**





### Average Age/Median Income





# Executive Summary Collier September 2015



#### Visitor Metrics

#### Collier September 2015

 This September, a record 94,000 visitors stayed in Collier's commercial lodgings (+9.7%). Their visits contributed an estimated \$77,426,700 of economic impact to the County (+17.6%). Key performance metrics are as follows:

September	2014	2015	% Δ
Occupancy	56.3%	64.2%	+14.0
ADR	\$108.6	\$121.2	+11.6
RevPAR	\$61.1	\$77.8	+27.3



#### Visitor Metrics

#### Collier September 2015

 Some 56.7% of Collier lodging managers report their properties "three month forward reservations" as better than this time last year.

% of Properties (September) Reporting Reservations	2014	2015
Up	66.7%	56.7%
The Same	22.2	26.7
Down	7.4	10.0



### Visitor Metrics

Collier September 2015

 Collier's September visitation originates from the following primary market segments:

September Visitation	2014 Visitor #	2015 Visitor #	% Δ
Florida	39,251	39,480	+0.6
Southeast	5,142	6,016	+17.0
Northeast	9,427	11,280	+19.7
Midwest	6,684	7,050	+5.5
Canada	1,457	1,692	+16.1
Europe	18,854	22,842	+21.2
Mkts. of Opp.	4,885	5,640	+15.5
Total	85,700	94,000	+9.7



### Transportation

Collier September 2015

 Fully 52.1% of September patrons fly to reach the destination (2014: 51.2%). A majority of these (54.8%) deplane at RSW, while Miami captures some 26.8% of deplanements.



# Party Size/LOS Collier September 2015

 The typical visitor party includes an average of 2.5 travelers who stay for 3.6 nights in the Naples,
 Marco Island, Everglades area.

 Some 42.6% of Collier's September visitors are in the destination for the first time (2014: 40.5%).



# Information Collier September 2015

 Fully 94.1% consult the web for trip information, and some 82.3% make bookings for their trip online.



### Satisfaction/Demographics

- The vast majority (97.4%) are satisfied with their Collier stay, with 90.6% planning a future trip to the area (2014: 89.3%).
- This month, the typical visitor is older (2014: 46.8 years of age; 2015: 47.4 years of age), and commands a median household income of \$150,379 (2014: \$144,186).

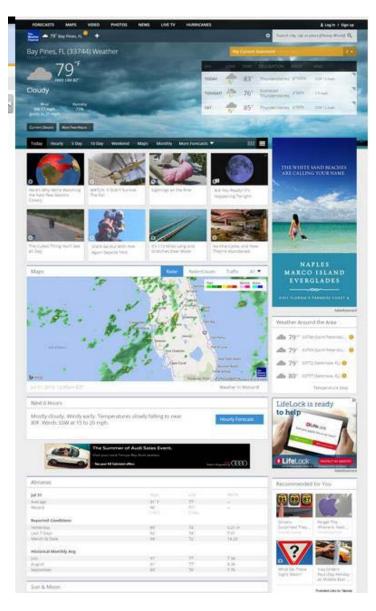


# Paradise Advertising & Marketing, Inc.

#### **ADVERTISING REPORT**

### Weather.com Spring/Sumarking Parting Personal Parting Parting





#### Half Page Adapter Unit

Delivered over 3.3 million impressions

7,583 total clicks

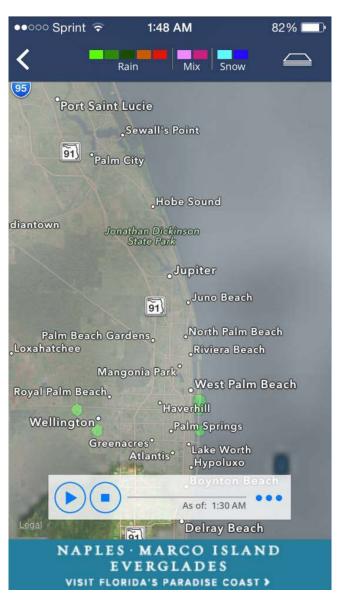
Click thru rate of .23%

Industry standard: .09%

### Weather.com Spring/Sumarketing Partner Reports 9 at 95 35 of 78







Mobile Geo-Targeted Ads

722,222 Impressions served

5,189 clicks

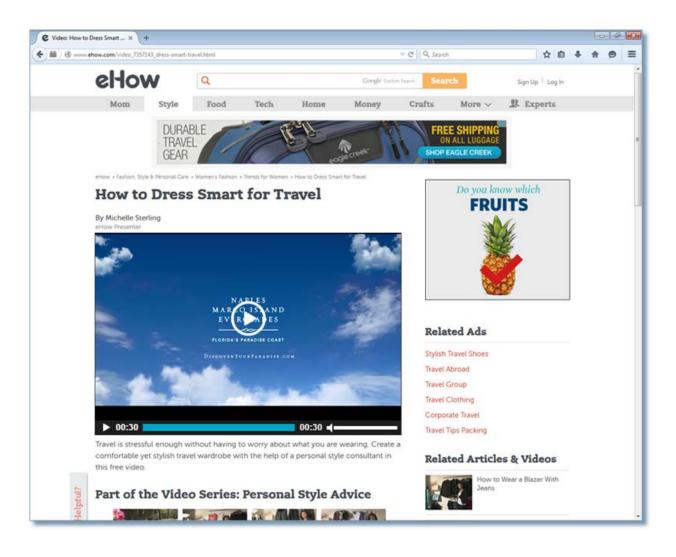
Click thru rate: .72%

Industry standard CTR: .30%

### Sojern Traveler Platfor Marketing Partner Reports 9 a-g 36 of 78

FLORIDA'S **PARADISE** COAST





### FLORIDA'S PARADISE COAST





right at home.





HOMES TRAVEL FOOD LIFESTYLE MAGAZINE MARKETPLACE BLOG

O Design Videos View of the Day

SHOP OUR COLLECTION

wayfair

Connect





15 Budget-Friendly Mini Makeovers



25 Salmon Recipes



Introducing Beach House Happy!



21 Best Beaches







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VISIT FLORIDA'S PARADISE COAST >



# Sojern Traveler Platforr Marketing Partner Reports 9 a-g 38 of 78

FLORIDA'S **PARADISE** COAST

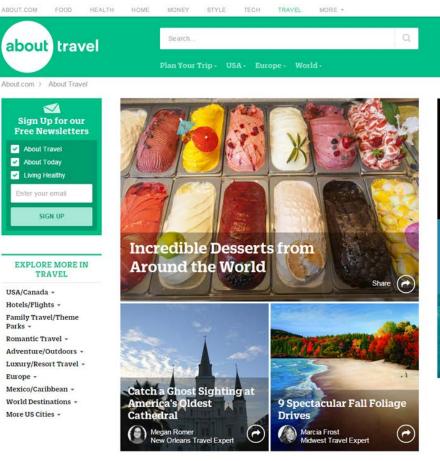


Overall Impressions Delivered: 1,833,079

Overall clicks: 3,237

Cumulative CTR: .18%

Industry standard: .10%



V

TRAVEL

USA/Canada + Hotels/Flights -Family Travel/Theme Parks + Romantic Travel -Adventure/Outdoors -Luxury/Resort Travel -

Mexico/Caribbean + World Destinations +

More US Cities -

✓ About Travel ✓ About Today ✓ Living Healthy Enter your email SIGN UP



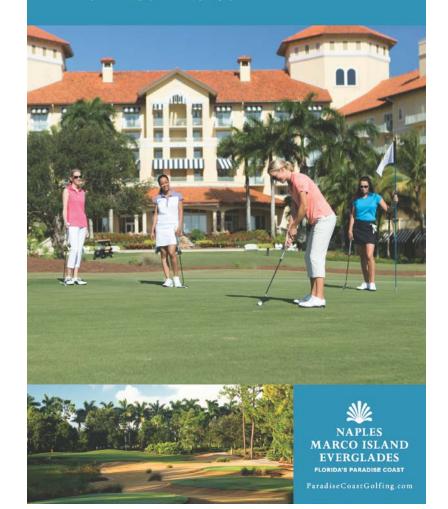
# October 26, 2015 CME Group Tour Championship Spacetra tenter Reports 9 e-9 39 of 78

### FLORIDA'S PARADISE COAST



#### SINK INTO A GOLFERS PARADISE

Welcome to Florida's Paradise Coast, an award-winning golf destination voted the #1 Golf Destination in North America in 2014. Beyond our 90 renowned golf courses, discover world-class resorts and hotels, shopping, dining and sports adventures 52 weeks a year. Come play where the pros play on Florida's Paradise Coast.



# October 26, 2015 CME Group Tour Championship Marketing Plattner Bethofts 9 a-g 40 of 78

MARCO ISLAND EVERGLADES

FLORIDA'S PARADISE COAST









# National Public Relations Update TDC Meeting Services conducted from

September 11- October 13

October 26, 2015





### **DESTINATION WEDDINGS & HONEYMOONS**

Circ: 175,000

Media Value: \$13,340

Destinaion Overview







### **GOODLIFE MAGAZINE**

Circ: 51,018

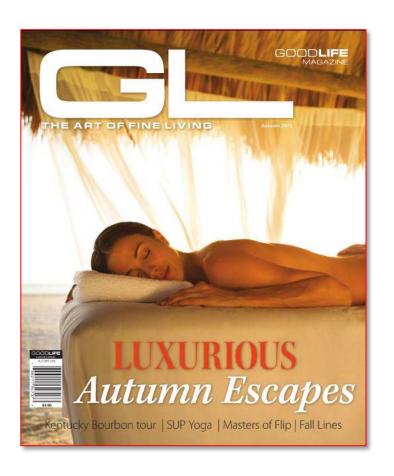
UMV: 10,000

Media Value: \$8,380

**Destination Overview** 

Cover of magazine,

4-page color spread







### **USA TODAY 10 BEST**

UMV: 899,651

Media Value: \$5,998

Best Destination for Luxury

Travelers



September 18, 2015 UMV: 899,651 Media Value: \$5,998

### Best Destination for Luxury Travelers

As chosen by readers of USA TODAY and 10Best

Naples, Fla. Wins Best Destination for Luxury Travelers!



#### #1-Naples, Fla.

Considered by many to be the crown jewel of Southwest Florida, Naples epitomizes the term "swanky," with top-notch resorts, world class shopping, elegant dining, trendy watering holes and sophisticated art galleries galore. For outdoor types, silky beaches, airboat tours, jet pack adventures, fishing excursions championship golf courses and more await. Fifth Ave, between 3rd and 9th streets is the spot for wining and dining.





### TRAVEL WITH KAL

Listener: 20,000 Interview with Jack Wert on September 22







### **STYLE & SOCIETY**

UMV: 2,190

Stone Crab Festival



October 9, 2015 UMV: 2,190 Media Value: N/A

Stone Crab Festival Returns to Florida's Paradise Coast Oct. 23-25



Visitors and locals alike will converge in Florida's Paradise Coast – Naples, Marco Island and the Everglades – October 23 through October 25 for the **Naples Annual Stone** Crab **Festival**. The event returns for its sixth year and welcomes a variety of seafood vendors and features numerous activities including live music, boat rides and children's entertainment.

Presented by the Old Naples Waterfront Association, the Stone Crab Festival is a chance for guests to explore the beautiful and historic Naples waterfront district with activities on land and by water. Events will kick off on Friday night at 4:00 p.m. with a special appearance by Derrick Peltz, local celebrity chef and MasterChef Finalist from season six of the popular FOX television series at the ceremonial "Cracking of the Claw."

Tin City will be party central, featuring fresh stone crab from Pincher's Crab Shack at outdoor kiosks as well as for sit-down dining in the restaurant, along with live music from the festival's headlining musical acts, arts and craft vendors, and kid's activities presented by Freedom Waters Foundation. Bayfront Naples will be presenting over 20 restaurant vendors offering fresh stone crab, local seafood, and a wide variety of other local eats. More than 20 craft vendors will also be on site offering local art, custom jewelry and other Florida novelties. Throughout the weekend, the Bayfront location will also have live music along with the Pirate Cove Kid Zone that will include face painting, balloon creations, games and crafts.

The festival takes place a week after the start of stone crab season in Florida, which begins October 15 and lasts throughMay 15. The stone crab is special in that it is Florida's only renewable seafood resource. When harvested, only claws of 2 and ¾ inches or larger are taken and the crab is put back alive in the Gulf of Mexico, where it regenerates the harvested claw.





### **Activities**

### Group Visits:

- > FASHION FAM
  - November 5-8
  - Accommodations at Naples Grande Beach Resort
  - Working w/ restaurant partners
  - Focus on fashion, approachable luxury







### **Activities**

### MEDIA OUTREACH SAMPLING:

- Atlanta Magazine
- > Brides
- Boston Herald
- Charlotte Observer
- Departures
- Destination Weddings & Honeymoons
- Goodlife Magazine
- > Lake Norman Magazine
- New York Times
- > Robb Report
- > Shermans Travel
- Travel with Kal
- USA Today
- ➤ U.S. News & World Report





### LHA Social Media Support

### Agency social media efforts

- <u>6</u>LH&A Tweets
- <u>2</u>LH&A Facebook posts
  - Value Blasts inclusion
  - Recent coverage



With the start of fall officially underway, we can't wait to be back at the outdoor firepit at Edgewater Beach Hotel in Naples, Marco Island, Everglades - Paradise Coast! #yesplease #retreat #luxtravel





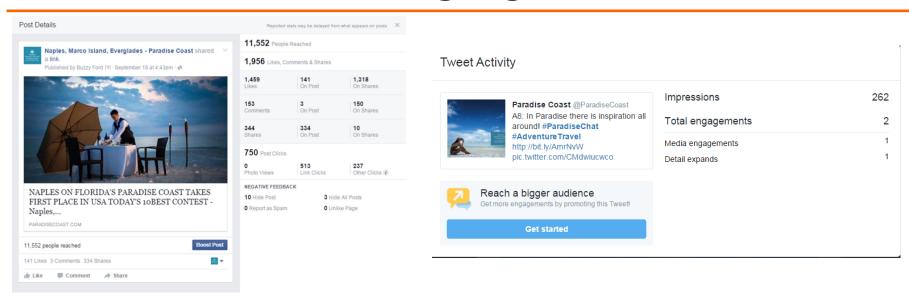


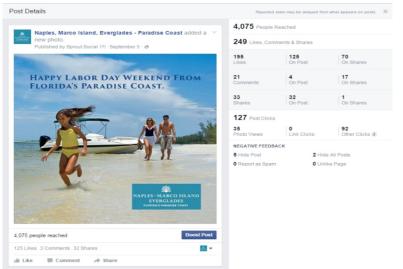
Lou Hammond PR @LouHammondPR · Sep 26
This couple put their own spin on a #beachwedding in @ParadiseCoast and it was absolutely beautiful! @TheKnot bit.ly/1FXM38E

Not too early to plan! Ring in the #NewYear2016 in @ParadiseCoast with @NaplesGrande exclusive celebration! bit.ly/1gfjkFs



# CVB Social Media Highlights





### Top Instagram Posts







@paradisecoast 55 Engagements



@paradisecoast 49 Engagements

### CVB Group Visit Projects

- Group visit to cover Lake Trafford restoration and bass fishing for Florida Game & Fish magazine
- Press FAM from India with VISIT FLORIDA
- Fashion & Luxury FAM with LHA
- Joint Brazilian Press FAM with Palm Beach County



### CVB Activity Highlight

### Attended Taste of Emeril Event

- St. Pete with VISIT FLORIDA
- Attended by many food writers attending nat'l conference
- Chef Vincenzo Betulia cooked
- Detailed culinary info to VF to use in follow up
- Working on a Naples restaurant story already with Tampa Bay times as a result of meeting



# **Collier County Tax Collector**

### **TOURIST TAX COLLECTIONS**

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BED320RI	10/0	1/2015		COLLIE	R COUNTY	TOURIST	TAX - Y	TD REPOR	r BY CITY	·	PAGE	1
						NAPLES					11102	
OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTALS
187534	265869	327796	474209	696710	742256	1001853	482405	312637	252342	279809	250168	5273588
					**	MARCO I	CTAND ++					
OCT	NOV	DEC	TAN	EED								
	100.00		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTALS
185854	237856	303549	482595	642029	705000	1044150	610274	183261	200044	187198	217355	4999165
					**	IMMOKAL	EE **					
OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTALS
564	706	1117	1441	1245	703	2809			915	963	754	
											/54	14084
					**	EVERGLA	DES CITY	**				
OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTALS
5491	7028	9630	11248	13741	18367	34109	9684	11501	6010	6910	5338	139057
					**	COLLIER	COLLYMAN					
OCT	NOV	DEC	7337	DDD								
			JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTALS
305368	454320	592116	980270	1638465	1639476	2196507	945734	606906	500147	500735	402427	10762471
					**	OTHER **						
OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	CRD	moma r a
						11110	1.15.7	OON	0.01	AUG	SEP	TOTALS
					**	TOTALS *	*					
OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTALS
684811	965779	1234208	1949763	2992190	3105802	4279428	2049784	1115485	959458	975615	876042	21188365

BED330RI	10/0	1/2015	COL	LIER COU	NTY TOUR	IST TAX	- YTD RE	PORT BY	ACCOUNT	TYPE	PAGE	1
OCT	NOV	DEC	JAN	FEB	MAR	APARTME APR	MAY	JUN	JUL	AUG	SEP	TOTALS
801	900	4565	2897	5534	7732	7636	2667	984	542	133	63	34454
OCT	NOV	DEC	7337			CONDOMI						
51794			JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTALS
51/94	33782	60359	151936	146758	354350			70976	76779	33550	26069	1913872
OCT	NOV	DEC	JAN	FEB	MAR	CAMPGRO APR	UND/RV/P. MAY	ARK ** JUN	JUL	AUG	SEP	TOTALS
3597	6207	9069	22943	38241	27390	46976	9553	4949	3096	3347	2309	177677
OCT	NOV	DEC	JAN	FEB	** MAR	HOTEL/M APR	OTEL ** MAY	JUN	JUL	AUG	SEP	TOTALS
489410	800822	978573	1246839	1628493	2041235	2567419	1640157	904647	714526	791187	719164	14522472
OCT	NOV	DEC	JAN	FEB	** MAR	INTERVA APR	L ** MAY	JUN	JUL	AUG	SEP	TOTALS
7907	9119	9317	12089	20035	18110	29146	23859	12435	11037	9440	8348	170842
OCT	NOV	DEC	JAN	FEB	** MAR	MOBILE APR	HOME PARI	JUN	JUL	AUG	SEP	TOTALS
19	23	116	1531	522	1121	5015	799	552	17	16	17	9748
OCT	NOV	DEC	JAN	FEB	** MAR	SINGLE APR	FAMILY **	JUN	JUL	AUG	SEP	TOTALS
70504	28196	27002	102653	55207	89876	298550	52158	47797	69675	21450	26396	889464
OCT	NOA	DEC	JAN	FEB	** MAR	REALTOR APR	** MAY	JUN	JUL	AUG	SEP	TOTALS
60779	86730	145207	408875	1097400	565988	534043	203715	73145	83786	116492	93676	3469836
OCT	NOV	DEC	JAN	FEB	** MAR	OTHER **	* MAY	JUN	JUL	AUG	SEP	TOTALS
OCT	NOV	DEC	JAN	FEB	MAR	TOTALS APR	MAY	JUN	JUL	AUG	SEP	TOTALS
684811	965779	1234208	1949763	2992190	3105802	4279428	2049784	1115485	959458	975615	876042	21188365

### FISCAL YEAR (OCTOBER THRU SEPTEMBER) TOTALS

#### SEPTEMBER 2015 (MONTH OF AUGUST 2015 VENDOR TAX COLLECTION)

BREAKDOWN	FISCAL 2013-2014	FISCAL 2014-2015	DIFFERENCE			%
OVERALL COLLECTIONS						
MONTH TO MONTH	1,011,824	876,042	-	135,782	-	13.42%
YEAR TO DATE	19,137,167	21,188365	+	2,051,198	+	10.72%
HOTEL / MOTEL						
MONTH TO MONTH	829,790	719,164	-	110,626	-	13.33%
YEAR TO DATE	13,633,943	14,522,472	+	999,155	+	6.52%
REALTORS	-					
MONTH TO MONTH	115,045	93,676	+	21,369	+	18.57 %
YEAR TO DATE	2,808,870	3,469,836	+	660,966	+	23.53 %
INDIVIDUALS (APTS/CONDOS S F HOMES)						
MONTH TO MONTH	54,655	52,528	-	2,127	-	3.89%
YEAR TO DATE	2,345,461	2,837,790	+	492,329	+	20.99%

		FY 15 TD0	C Revenue Re	eport		
		30	-Sep-2015			
Description	Fund	FY 15 Adopted Budget	FY 15 Current Forecast	FY 15 YTD Forecast	FY 15 YTD Actual	Var to FY 15 YTD Forecast
Beach Facilities	183	763,100	930,977	930,977	948,391	17,41
TDC Promotion	184	5,984,200	7,300,762	7,300,762	7,437,328	136,56
Non-County Museums	193	406,100	495,439	495,439	504,707	9,26
TDC Admin	194	1,980,700	2,416,463	2,416,463	2,461,664	45,20
Beach Renourishment	195	6,276,600	7,657,470	7,657,470	7,800,708	143,23
Disaster Recovery	196	-	-	0	-	-
County Museums	198	1,637,900	1,998,189	1,998,189	2,035,566	37,37
	Gross Budget	\$17,048,600	\$20,799,300	\$20,799,300	\$21,188,365	\$389,069
	Less 5% Rev Res	(852,400)			1.9%	1.99
	Net Budget	16,196,200			24.3%	
Collections						
			% Budget Collected to	% over FY 14	% over FY 13	% over FY 12
Month	Actual FY 15	Cum YTD	Date	collections	collections	collections
Oct	684,811	684,811	4.02%	19.12%	9.07%	30.36%
Nov	965,779	1,650,590	9.68%	10.24%	31.50%	39.62%
Dec	1,234,208	2,884,798	16.92%	16.82%	28.67%	33.47%
Jan	1,949,763	4,834,561	28.36%	28.25%	52.75%	61.33%
Feb	2,992,190	7,826,751	45.91%	17.27%	45.43%	56.90%
Mar	3,105,802	10,932,553	64.13%	11.61%	29.59%	33.55%
Apr	4,279,428	15,211,981	89.23%	14.99%	29.56%	53.51%
May	2,049,784	17,261,765	101.25%	8.12%	40.05%	42.58%
June	1,115,485	18,377,250	107.79%	-8.27%	7.14%	19.36%
July	959,458	19,336,708	113.42%	2.14%	15.35%	31.37%
Aug	975,615	20,312,323	119.14%	-1.52%	16.38%	25.36%
Sept	<u>876,042</u>	21,188,365	124.28%	-13.42%	34.05%	35.48%
Total	21,188,365	21,188,365	YTD 122.0%	10.72%	30.93%	42.22%
	Current Forecast	20,799,300	122.0%	20,799,300		

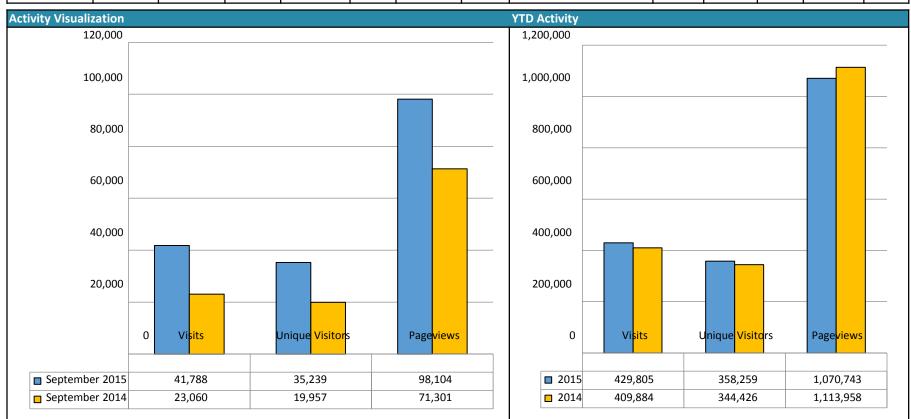
Г		EV 45 TD				30 01 70
			C Revenue Re	eport		
		30	-Sep-2015			
			<u>'</u>			
Budget Comparison						
	5 Yr Collect	5 Yr Collect	Budgeted	Actual	Budget to Actual	Current
Month	History-Cum	History-Monthly	Collections	Collections	\$ Variance	Forecast
Oct	3.49%	3.49%	595,571	684,811	89,240	726,597
Nov	8.03%	4.54%	774,277	965,779	191,502	944,617
Dec	13.85%	5.82%	991,655	1,234,208	242,553	1,209,819
Jan	21.80%	7.95%	1,355,468	1,949,763	594,295	1,653,671
Feb	34.59%	12.79%	2,179,798	2,992,190	812,392	2,659,353
Mar	49.79%	15.20%	2,590,959	3,105,802	514,843	3,160,970
Apr	69.10%	19.31%	3,292,420	4,279,428	987,008	4,016,752
May	78.91%	9.82%	1,673,511	2,049,784	376,273	2,041,684
June	85.23%	6.32%	1,077,171	1,115,485	38,314	1,314,149
July	90.15%	4.92%	838,810	959,458	120,648	1,023,348
Aug	95.41%	5.25%	895,890	975,615	79,725	1,092,985
Sept	100.00%	4.59%	783,070	876,042	92,972	955,346
Total	100.0%	100.0%	17,048,600	21,188,365	4,139,765	20,799,292
<del></del>	Touris	st Tax Revenue	Collection C	urve		
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<u> </u>	Month Oct Nov	Dec Jan Feb	Apr May June	July Aug Sept		
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# Miles Partners, Inc.

### **WEB SITE ANALYTICS**



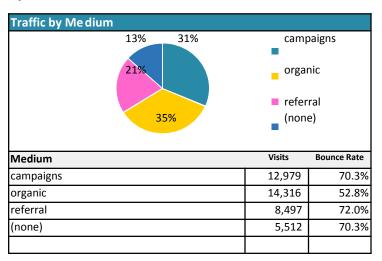
Activity		LM	%cl	h LY		%ch	YTD	Engagement		LM	%	ch L	Y
%ch								%ch					
Visits	41,788	36,066	16%	23,060	81%	388,017	4%	Avg. Time on Site	01:42	01:41	0%	02:14	-24%
Page Views	98,104	85,197	15%	71,301	38%	972,639	-4%	Bounce Rate (Total)	64.3%	62.0%	4%	52.7%	22%
Unique Visitors	35,239	28,682	23%	19,957	77%	323,020	1%	Bounce Rate (Homepage)	36.1%	42.5%	-15%	39.6%	-9%



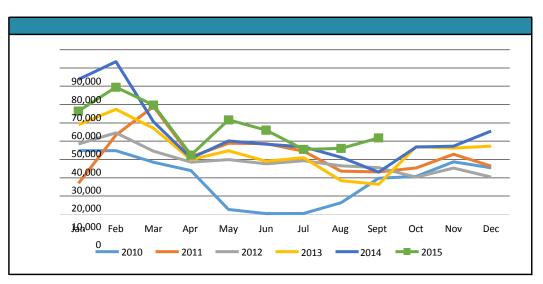


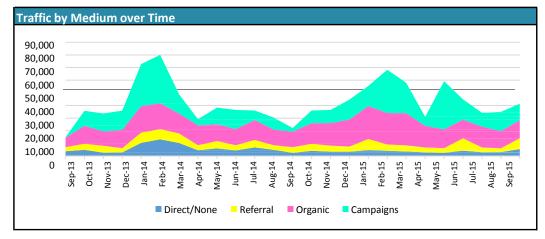
# October 26, 2015 Marketing Partner Reports 9 a-g 61 of 78 PLES MARCO ISLAND EVERGLADES PLORIDA'S PARADISE COAST

#### September 2015



Sources of Traffic		
Source / Medium	Visit	s
	Bour	nce Rate
google / organic	12,973	53.2%
(direct) / (none)	5,512	70.3%
m.facebook.com / referral	4,617	88.2%
Collinson_4-20-15 / Banner	3,947	86.2%
MNI-Ad_4-20-15 / banner	2,723	90.6%
google / cpc	1,284	37.8%
interfuse / email	986	47.5%
Weather.com_4-20-15 / Video	926	87.2%
electronic-stats / email	778	17.0%
facebook.com / referral	761	74.8%
yahoo / organic	735	49.8%
bing / organic	459	49.2%
		•









		LM	LY				
10.71%	14.43%	19.23%	6				
Instances	LM	%ch		LY	9	%ch	
Cuida Oudana			4 000	220/	202	70	
Guide Orders		856	1,098	-22%	803	7%	
ewsletter Signup		552	1,699	-68%	324	70%	
Deals Page Views		2,081	1,901	9%	2,532	-18%	
Hotels & Rentals L	istings Views	3,847	3,738	3%	4,894	-21%	
eBook Views		158	127	24%	33	379%	
BookDirect Widge	t Searches	1,802	2,789	-35%	2,428	-26%	
BookDirect Click-T	hroughs	1209	945	28%	2,700	-55%	
Total		Visits by	<b>P</b> 47	-15%	13,714	-23%	
				<u> </u>			
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<b>Traffic by Device Categor</b>	у					
	9% 42			mobile		
	9%		desktop			
	Visits	Pgs./Visit	Bounce Rate	Time on Site		
desktop	17,620	3.01	52.6	02:28		
uesittop	17,020	3.01	%	02.20		
mobile	16,057	1.67	74.8	00:57		
Mast Viewad Dage			%			
Most-Viewed Pages			Pageview	s Bounce		
			Rate	3 Bounce		
/discoveryourparadise			12,198	85%		
/			8,26	36%		
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/media_center/news_releas	es/napies_oi	n_florida_	6,46 8	85%		
/listings/events			5,79	24%		
y iistiiigs/ everits			2	2470		
/major_annual_events			2,74	39%		
			8			
/listings/hotels_and_rentals			1,84	64%		
			0	0=0		
/attractions			1,63 7	37%		
/guide			1,38	41%		
/ guide			4	41/0		
/listings/events?view=result	S		1,37	47%		
			9			
/listings/events?datefilter=v	veekend		1,11	75%		
,			1			
/map			923	77%		
/listings/events?datefilter=n	nonth		739	25%		

Referring Domains		
	Visits	Bounce Rate
m.facebook.com / referral	4,617	88.2%
facebook.com / referral	761	74.8%
track.etrack-online.com / referral	440	27.1%
cityofmarcoisland.com / referral	317	34.7%
floridatravellife.com / referral	150	38.0%
snapsurveys.com / referral	140	85.0%
l.facebook.com / referral	125	69.6%
naplesgov.com / referral	115	18.3%
travelzoo.com / referral	95	41.1%
colliergov.net / referral	94	44.7%
stonecrabfestival.org / referral	78	30.8%
nhgcc.com / referral	74	81.1%
t.co / referral	61	75.4%

Visits By Geography					
State	Visits	LM	%	Sch LY	
%ch					
Florida	23,516	19,408	21%	8,934	163%
New York	1,512	1,174	29%	1,482	2%
Illinois	1,077	769	40%	737	46%
Texas	764	782	-2%	482	59%
Ohio	761	578	32%	505	51%
Georgia	740	1,612	-54%	536	38%
New Jersey	721	556	30%	559	29%
Pennsylvania	721	524	38%	595	21%
Massachusetts	708	410	73%	566	25%
California	689	520	33%	458	50%
Indiana	631	246	157%	265	138%

Visits By Geography					
City %ch	Visits	LM	%cl	ı L	Y
Miami	1,623	990	64%	239	579%
North Naples	1,541	935	65%	813	90%
Naples	1,413	1,026	38%	917	54%
Miami Beach	1,244	903	38%	145	758%
Orlando	1,006	732	37%	315	219%
Tampa	889	903	-2%	149	497%
New York	820	680	21%	914	-10%
St. Petersburg	726	521	39%	161	351%
Jacksonville	724	540	34%	144	403%
Golden Gate	600	358	68%	292	105%
Lely Resort	531	350	52%	245	117%
Chicago	429	344	25%	233	84%
Marco Island	422	518	-19%	261	62%

Carrature					
Country	Visits	LM	%ch	LY	
%ch					
United States	37,643	32,177	17%	19,401	94%
United Kingdom	1,086	1,069	2%	991	10%
Canada	752	626	20%	654	15%
Germany	430	413	4%	774	-44%
Brazil	308	293	5%	124	148%
Argentina	104	69	51%	54	93%
India	86	106	-19%	76	13%
Italy	76	65	17%	51	49%
Switzerland	70	55	27%	105	-33%
Sweden	64	63	2%	54	19%
France	60	62	-3%	55	9%



October 26, 2015

Marketing Partner Reports 9 a-g

64 of 78 PLES

MARCO ISLAND

EVERGLADES

September 2015



# CAMPAIGN RESPONSE 12,979 31%

TOTAS, RESPONSES
LAST MONTH

44% **OF TOTAL VISITS** 

OF TQTAL3VISITS

13%
OF TOTAL VISITS

Campaigns						
Name	Visits	LM	%chg	Pgs/Visit	Bounce Rate	Time on Site
Discover Your Paradise - Spring 2015	8,155	12,175	-33%	1.2	86.8	00:2
			1 1	3	%	4
Discover Your Paradise	841	997	-16%	2.4	61.2	01:5
			1 1	7	%	4
City & County - Exact & Phrase	787	0	100%	5.2	32.9	04:1
			1 1	6	%	0
etechtrack	778	0	100%	2.8	17.0	02:3
			1 1	4	%	6
discover your paradise	775	19	3979%	2.2	59.1	02:0
					%	0
Stone Crab Festival 2015	539	0	100%	1.3	47.7	00:4
				8	%	9
Paradise Coast Meetings Sept	406	56	625%	3.7	22.2	04:0
			1 1	3	%	9
Paradise Coast Meetings	137	230	-40%	2.9	32.9	03:1
			1 1	1	%	3
Consumer Interest Inventory e-blast	129	999	-87%	2.7	25.6	02:3
96			1 1	3	%	0
Paradise nefiried	72	127	-43%	2	77.8	00:5
estinations					%	3
Paradise+Refined	62	266	-77%	1.8	38.7	00:4
		I			0/	0

# Paradise Advertising & Marketing, Inc.

# DIGITAL/SOCIAL MEDIA MARKETING

### **EARNED CONSUMER EMAILS**

### Monthly Performance

As we've been seeing in recent months for the Earned Consumer Emails, the Video gif and "Stay" button received the high clicks, (8.06% and 8.28% respectively), but the highest clicks are attributed to the "read more" button for the Stone Crab Festival Event with 15.47% of all clicks. The click-through rate is lower this month, possibly due to the niche message in this Escape.

Highlighted stats represent the earned consumer email.

#### **RESULTS DELIVERED**

GOAL	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	TOTAL
Quantity Distributed	21,640	21,993	22,552	23,659	23,991	24,133	24,268	25,264	25,291				212,791
Open Rate	16.27%	13.07%	16.73%	15.64%	16.05%	15.28%	16.07%	16.21%	16.44%				15,75%
Click-Thru-Rate	18.64%	17.41%	15.81%	15.50%	14.75%	13.49%	12.12%	13.92%	10.03%				14.63%

### PAID CONSUMER EMAILS

### Monthly Performance

For the paid consumer email, open rate has remained constant over the past several months. Consistent engagement shows that the emails are reaching the targeted demographic and resonating with potential visitors.

Highlighted stats represent the paid consumer email.

15.73% 1.94% OPEN RATE CTR

### **RESULTS DELIVERED**

GOAL	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	TOTAL
Quantity Distributed	50,000	50,000	50,000	50,000	50,000	50,000	50,000	50,000	50,000				450,000
Open Rate	15.71%	16.21%	16.55%	15.72%	15.52%	15.62%	15.56%	15.45%	15.73%				15.79%
Click-Thru-Rate	1.80%	1.64%	1.82%	1.60%	1.82%	1.63%	1.29%	1.80%	1.94%				1.7%

### PAID GOLF EMAIL

	GOAL	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
	Quantity Distributed	100,000	n/a										
	Open Rate	16.38%	n/a										
Ρ	ARADISEADV.C	OM <sub>1.8%</sub>	n/a										

### **MEETINGS EMAILS**

### Monthly Performance

Both open rates and click throughs on paid and earned emails have remained steady over the past few months hovering at slightly higher averages than the beginning of the year. Our paid emails are performing as expected with the most frequent links to paradisecoast.com/meetings.

Highlighted results are the earned meetings email.

16.33% 4.02% CTR

#### **EARNED RESULTS**

GOAL	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	TOTAL
Quantity Distributed	3,762	4,066	4,066	4,031	3,990	3,929	3,891	3,844	4,288				35,867
Open Rate	14.89%	13.18%	13.28%	16.09%	14.19%	15.56%	14.61%	13.65%	16.33%				14.64%%
Click-Thru-Rate	5.50%	6.35%	6.30%	5.06%	6.69%	5.33%	5.58%	5.05%	4.02%				5.54%

### PAID RESULTS

GOAL	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	TOTAL
Quantity Distributed	252,751	22,798	156,754	22,798	8,372	161,213	28,227	1,030	64,134				718,077
Open Rate	16.20%	14.73%	15.90%	9.87%	16.8%	14.6%	11.20%	13.20%	9.33%				13.54%
Click-Thru-Rate	2.30%	1.73%	1.70%	1.23%	1.9%	1.8%	1.12%	1.26%	0.93%				1.55%

### **SOCIAL MEDIA: TWITTER**

### Monthly Performance

Overall our Twitter accounts continue to grow and we look forward to seeing improvement with our smaller, more niche handles as we move forward with even more targeted content creation. Multiple Twitter chats took place in September which drove high impressions and new follower growth.

We continue to see Twitter chats as a great opportunity to connect with travel bloggers and influencers. Additionally, we're able to share stories of Paradise Coast from the eyes of the visitor through user generated content. Followers enjoy being highlighted on our page and love the authenticity of this content.



#### **RESULTS DELIVERED**

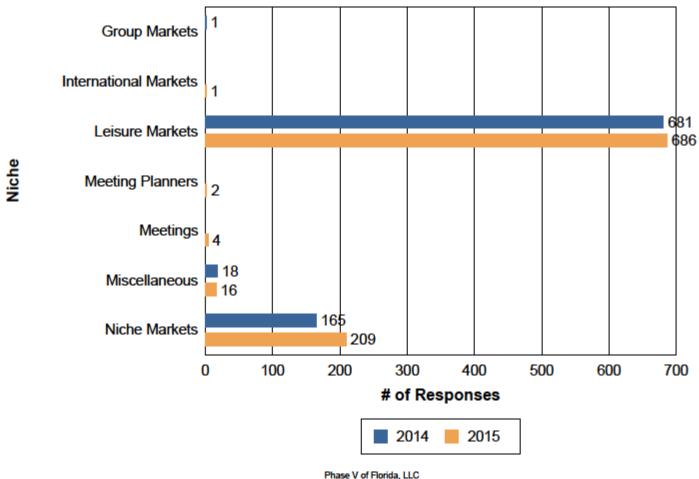
	GOAL	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	TOTAL
	15,000,000 Impressions	894,300	1,200,000	2,300,000	765,800	606,300	16,900,00 0	887,600	11,200,00 0	2,900,00				37,654,000
	3,000 Unique Users	130	125	150	102	116	165	100	157	140				1,185
	1,000 New Followers	329	314	302	307	302	303	306	256	436				2,855
	16,000 Interactions	236	264	277	191	195	339	179	254	261				2,196
Р	ARADISEADV. 3,500 Website Visits	COM 127	112	106	225	62	46	67	63	111				919

# Phase V

### **FULFILLMENT SERVICES**

#### Year Over Year Inquires by Niche

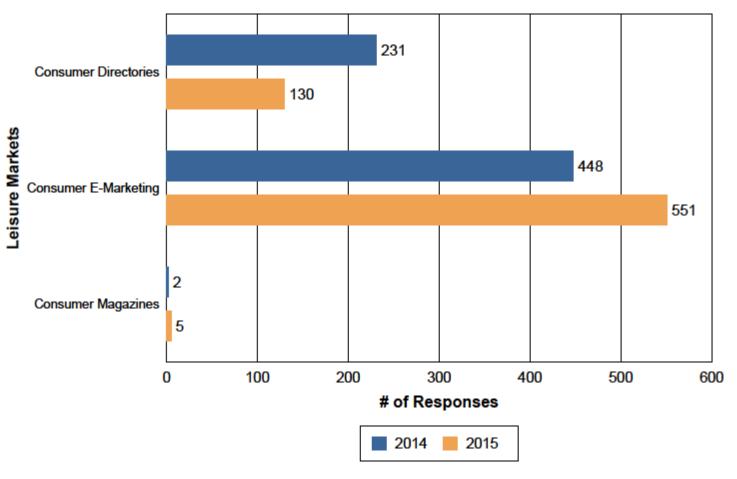
For the months of September 2014 & 2015



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### Year Over Year Inquires by Leisure Markets

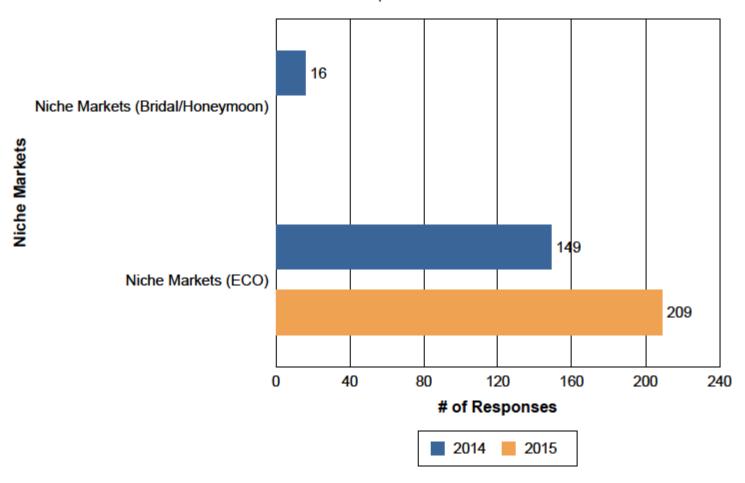
For the months of September 2014 & 2015



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#### Year Over Year Inquiries by Niche Markets

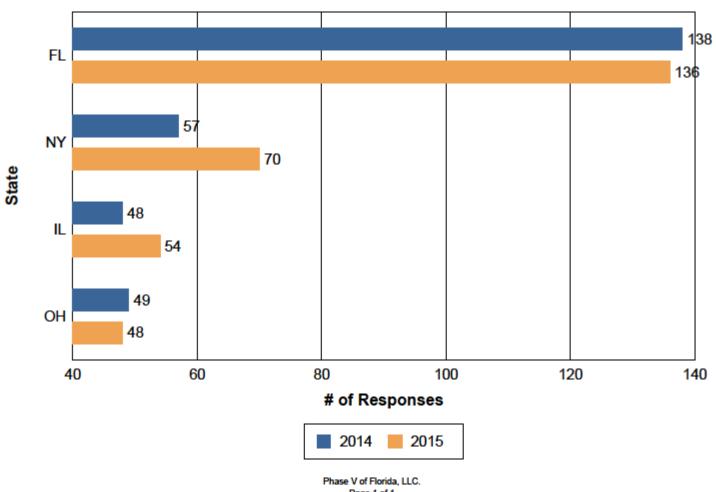
For the months of September 2014 & 2015



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### Year Over Year Inquires by State

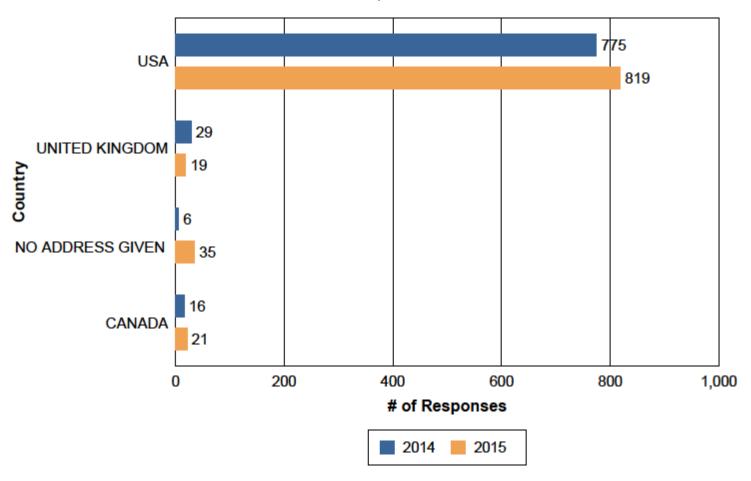
For the months of September 2014 & 2015



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#### Year Over Year Inquires by Country

For the months of September 2014 & 2015



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### Guide Request Summary by Guide September 2015

Guide	# of Requests	Quantity
Area Map	4	1056
Meeting Planner Kit	2	2
Rack Brochure (Portuguese)	7	7
Rack Brochure (Spanish)	3	3
Visitor's Guide (English)	906	5979
Visitor's Guide (German)	5	5

# **Live Chat by Topic September 2015**

By Topic											
Topic	# of chats	Time	Minutes	Min/Chat	Year to Date Cumulative						
Accommodations	1	0:05:38	5.6	5.6	12						
Airport	1	0:02:52	2.9	2.9	1						
Arts & Culture	0	0:00:00	0.0	0.0	0						
Attractions	0	0:00:00	0.0	0.0	6						
Beaches	0	0:00:00	0.0	0.0	1						
Charters and Tours	0	0:00:00	0.0	0.0	2						
Contact	0	0:00:00	0.0	0.0	1						
CVB Department	0	0:00:00	0.0	0.0	2						
Dining & Nightlife	0	0:00:00	0.0	0.0	2						
Directions	0	0:00:00	0.0	0.0	1						
Discover	0	0:00:00	0.0	0.0	0						
Events & Festivals	0	0:00:00	0.0	0.0	14						
Family	0	0:00:00	0.0	0.0	0						
Golf	0	0:00:00	0.0	0.0	0						
Island Information	0	0:00:00	0.0	0.0	1						
Media	0	0:00:00	0.0	0.0	2						
Misc.	1	0:15:23	15.4	15.4	6						
Outdoor Activities	0	0:00:00	0.0	0.0	1						
Relocation	0	0:00:00	0.0	0.0	0						
Salons & Spas	0	0:00:00	0.0	0.0	0						
Shopping	0	0:00:00	0.0	0.0	1						
Sports	0	0:00:00	0.0	0.0	0						
Temperature	0	0:00:00	0.0	0.0	0						
Transportation	0	0:00:00	0.0	0.0	0						
Visitor's Guide	0	0:00:00	0.0	0.0	1						
Wedding	0	0:00:00	0.0	0.0	1						
Totals	3	0:23:53	23.9	8.0	55						

### **THANK YOU**

# Questions?



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