



Board of County Commissioners



Chairman
Commissioner
Tom Henning
District 3



Commissioner
Donna Fiala
District 1



Commissioner
Georgia A. Hiller, Esq.
District 2



Commissioner
Fred W. Coyle
District 4

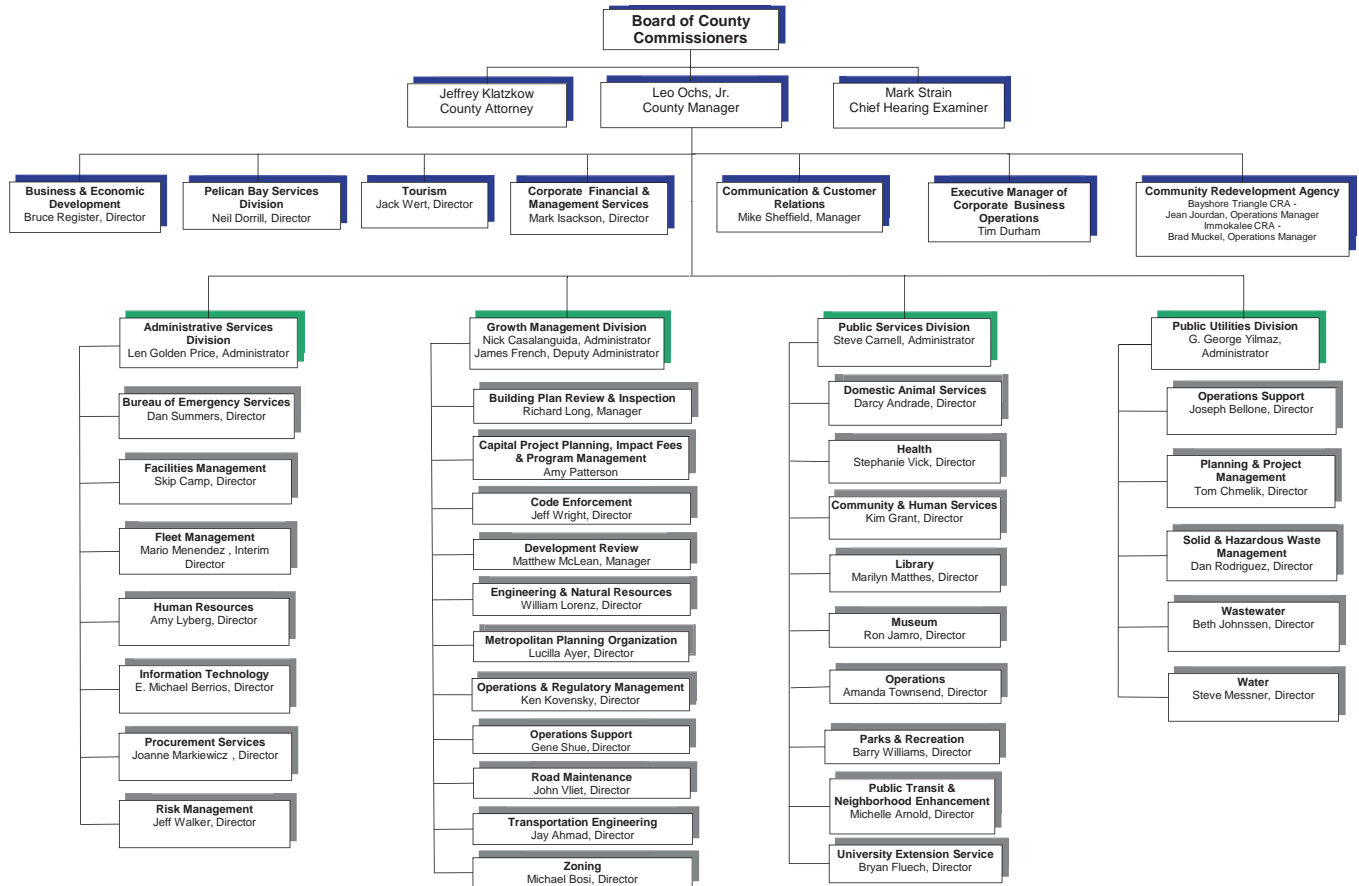


Vice Chairman
Commissioner
Tim Nance
District 5

The Board of County Commissioners consists of five elected officials who, as the chief legislative body of the county, are responsible for providing services to protect the health, safety, welfare and quality of life of the citizens of Collier County. Our government is strengthened by civic participation and increased involvement from our citizens.



County Organizational Chart





State of the County Address



Chairman
Commissioner
Tom Henning
District 3

Dear Residents of Collier County, Members of the Board of County Commissioners, and Staff:

During 2014, the Board of County Commissioners made great strides to improve government efficiency and to further reduce debt. I am proud to have been a part of the accomplishments we made this year in Collier County and would like to share some of those highlights with you.

We are proud to have helped reduce the time it takes for commercial developers to gain fire plans review approval, which opens businesses more quickly and puts new jobs in the market place faster. The Greater Naples Fire Control and Rescue District contracted with the county to take over a portion of the fire plans reviews to improve review speed and reduce costs. Additionally, the North Naples Fire Control and Rescue District partnered with the county to embed its own review staff in county offices.

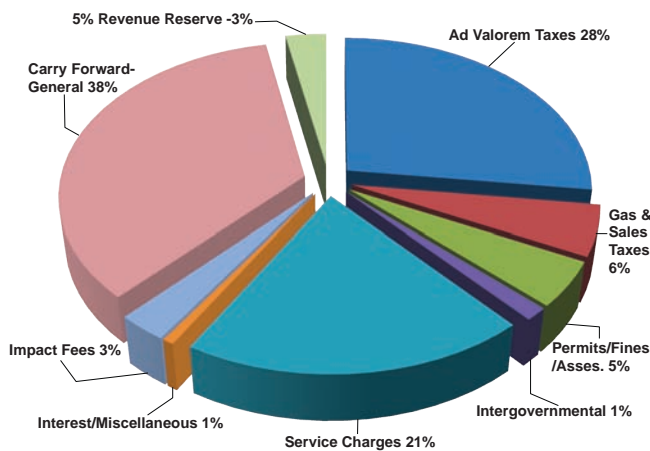
Collier County worked to make the area more business friendly and to create innovative areas where businesses may flourish and bring jobs to the area. Key decisions made by the Board of County Commissioners this year will help us move toward solid economic growth, including:

- For a fifth consecutive year, the Board did not raise property taxes and maintained a high level of services to residents and visitors.
- We reached \$379 million in total county debt reduction, which we've been working to accomplish since 2008.

- The Board reduced its borrowing costs by \$25 million by aggressively refinancing the remainder of the county debt.
- Collier unemployment was reduced by 1.6 percent to 5.5 percent.
- Median home prices are up significantly.
- Visitation to our destination was at an all time high, up 4.4 percent over last year. Tourist development revenue rose from \$16.2 million in fiscal year 2013 to \$19.1 million in fiscal year 2014. This is an increase of over 18 percent.

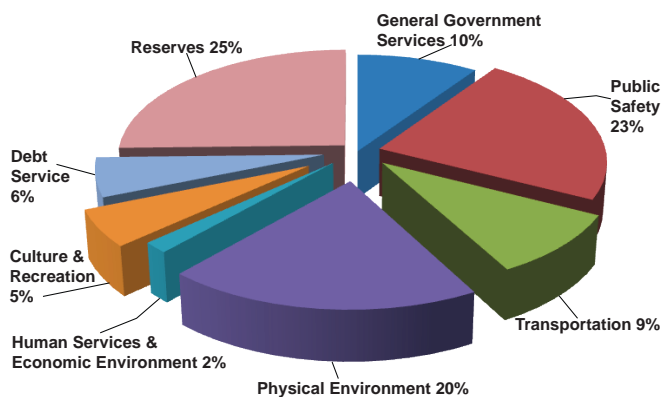
The Naples area is projected to have the fastest job growth rate among the 200 largest U.S. metro areas through 2016, according to a recent article in Forbes Magazine. To further

Sources of County Government Dollars FY2015 Adopted Budget



Description	FY15 Adopted Budget	% of Total Adopted Budget
Ad Valorem Taxes	\$268,670,300	28%
Gas & Sales Taxes	\$52,620,000	6%
Permits/Fines/Asses.	\$47,627,100	5%
Intergovernmental	\$13,602,700	2%
Service Charges	\$199,118,800	21%
Interest/Miscellaneous	\$6,746,300	1%
Impact Fees	\$28,802,000	2%
Carry Forward-General	\$347,236,200	38%
5% Revenue Reserve	\$(30,336,900)	-3%
Total Net Budget	\$934,086,500	100%

Where County Dollars Go - FY2015



Description	FY15 Adopted Budget	% of Total Adopted Budget
General Government Serv.	\$89,543,300	10%
Public Safety	\$214,152,200	23%
Transportation	\$88,628,300	9%
Physical Environment	\$183,454,100	20%
Human Services & Economic Environ.	\$15,406,400	2%
Culture & Recreation	\$51,641,200	6%
Debt Service	\$54,246,300	6%
Reserves	\$237,014,700	25%
Total Net Budget	\$934,086,500	100%

aid economic development, the Board took action in 2014 to collaborate with the Partnership for Collier's Future Economy and completed a comprehensive strategic economic development plan for the community to market, promote and sell our beautiful community as a competitive, economic development destination. The Board secured a \$2.5 million state economic development grant to help develop a Soft-Landing Business Accelerator project. The Accelerator's primary goal is to attract and recruit companies that create high value employment opportunities.

We are also participating in the new Southwest Florida Regional Economic Development Alliance, which promotes the area as a premier region for business development and expansion. Staff is also developing an inventory of shovel-ready sites for businesses that are ready to move to Collier and get up and running quickly. Our goal is to attract higher paying jobs for county residents.

The Board continues to work to improve services to residents and visitors and has dedicated \$881,500 to improve Emergency Medical Services (EMS) medical response times with the goal of improving critical patient survivability.

The Board completed a number of projects including the grand opening of the Gordon River Greenway Park, opening a new emergency services center at Mile Marker 63 on Alligator Alley, county airport runway and taxiway improvements, and began construction on a new community and fitness center at Eagle Lakes Community Park. We renovated the bathrooms at Vanderbilt Beach, one of the most popular beach park destinations, and we also made improvements to Tigertail Beach on Marco Island.

One of the hot issues during 2014 was oil drilling. The Board unanimously worked together to create positive change and avoid negative impacts on our environment, drinking water



Penny Taylor (left) shakes Judge Christine Greider's hand after Greider administered the oath of office. Taylor became Collier County's newest commissioner on Tuesday, Nov. 18, 2014.

and way of life. Working with the Florida Department of Environmental Protection (DEP), the Board was able to hold Dan A. Hughes Company accountable for remedial actions related to unauthorized drilling techniques used on a site in rural Collier County. The Commissioners' actions led to an agreement by DEP to strengthen existing state regulations over these types of drilling operations.

I am looking forward to our upcoming projects, including oil legislation and regulatory reform and reducing the county's backlog of deferred assets replacement to improve services. Finally, it is our goal to work toward an EMS and fire consolidation that benefits the community by improving response times, creating a more unified emergency work force and potentially reducing costs.

Tom Henning, Chairman
Commissioner, District 3





County Manager's Message



Leo Ochs, Jr.
County Manager



Tim Durham
Executive
Manager of
Corporate
Business
Operations

It is my pleasure to present the 2014 Collier County Annual Report to our citizens and elected officials. This report provides an opportunity to highlight many of our agency's notable accomplishments this past year.

As a result of the County Commission's proactive and conservative budgeting practices, we have emerged from the Great Recession financially sound, more operationally efficient and customer-focused, and well positioned to manage the economic upturn. Taxable values rose 6.55 percent countywide in fiscal 2014, the third consecutive year of tax base growth in Collier County. Median home prices increased almost \$73,000 to \$375,000; visitation is up on the Paradise Coast by more than 4 percent; new construction permitting is up almost 20 percent; and the county's unemployment rate continues to fall.

For fiscal year 2015, the Board of County Commissioners once again adopted an annual budget with no increases in property tax rates, marking the sixth consecutive year of level tax levies, while continuing to provide high quality essential public services to our many customers. We continue to retire our debt and improve our financial stability and credit worthiness in the marketplace. In November, Standard & Poor's Rating Services completed its surveillance credit review of Collier County, resulting in an upgrade to the county's Issuer Credit Rating to AAA, the highest rating available in the industry. The Collier County Water Sewer District's credit rating was also upgraded to AAA by Fitch Ratings this past June.

In 2014, we placed great emphasis on strengthening our local economy by promoting job growth and establishing Collier County as a great place to do business. We've received \$2.5 million in state funds to help develop a Soft-Landing Business Accelerator project in Collier County. The goal is to attract and recruit companies that create high value employment opportunities and encourage them to expand their operations here. The Board has entered into strategic economic alliances at the state, regional and local levels designed to help further diversify our economy and market the county as an economic development destination, both nationally and internationally. We continue to create a "business friendly" regulatory system for project reviews and permitting as well as offering competitive, performance-based financial incentives for qualifying businesses.

But it wasn't just economic development that helped us improve the quality of life in Collier County. We continue to invest in our public infrastructure to insure that the system maintains the capacity to meet the demand of our growing population, while also enhancing the natural attributes and public amenities that contribute to the desirable quality of life enjoyed by those who live, work and visit our community. Commissioners approved an \$881,500 plan to improve Emergency Medical Services (EMS) response times throughout the county.

We also worked with the Florida Department of Transportation and our legislative delegation to secure funding to open and operate an emergency services center at Mile Marker 63 on Alligator Alley.

The county completed a \$9.5 million beach renourishment project in a highly efficient, cost-effective manner without any major adverse impacts to the community or the tourist season. Thanks to the coordinated effort, more than 300,000 tons of sand were placed on Collier County beaches in record time and within budget.

The Gordon River Greenway, a project 25 years in the making, officially opened to the public in late 2014. Weaving its way through mangroves and other native plants in the heart of Naples, the Greenway was designed and built to accommodate individuals and families. The popular 12-foot wide pathways and 10-foot wide elevated boardwalks attract walkers, hikers, joggers, cyclists, in-line skaters and skateboarders.

Collier Area Transit (CAT) began a new route in late 2014 that will serve areas currently not served by the transit system. This comes as CAT received the 2014 Transportation Disadvantaged Safety Agency of the Year award for initiating a new operator

mirror check station, which requires bus operators to stop at a check station to ensure the mirrors on the bus are properly positioned to eliminate potential blind spots. Since the county has included the check, there have been no accidents.

Finally, Collier County hosted sixth, seventh and eighth grade national youth football championships as part of FBU Youth Football Championship Week in December. The tournament, which started in 64 cities with 192 teams participating, was hosted at Fleischmann Park and Naples High School over three days. The event and its 14 games drew more than 2,500 visitors to the county with an economic impact of more than \$3 million.

Collier County continues to develop our management practices and business systems that help us improve services while controlling costs. We are constantly looking at ways to improve the quality of our services and our accomplishments in 2014 reflect that.

I take great pride in the work that has been done in 2014. I would like to thank the Board of County Commissioners for their leadership and policy direction and the dedicated Collier County employees who work so hard to serve the residents and visitors of this community. It has been an honor and pleasure to serve you.

Leo Ochs, Jr.
County Manager



Public Utilities Division

Public Utilities Division

The Public Utilities Division provides life-sustaining services for the public's health and safety in its management of water, sewer, solid and hazardous waste collection and disposal, irrigation-quality reuse and water infrastructure. In addition, the Division is able to accommodate the next 5-15-20 years' quality growth by meeting the demand for affordable 24/7/365 compliant and sustainable services.



George Yilmaz
Public Utilities
Administrator

FY2014 Highlights

Financial Operations Support

- Earned an upgraded Fitch rating for the Collier County Water-Sewer District revenue bonds, which went from AA+ to AAA in June.
- An upgraded contract with Collector Solutions Inc. consolidated utility bill credit card payments, resulting in a \$70,000 cost savings.
- The county has more than 62,000 water and wastewater accounts.
- The department receives an average of 12,500 calls for service and billing requests each month.

Planning and Project Management

- Provided technical oversight and project/program management services for more than 100 active capital projects supporting \$1.2 billion of adding infrastructure.





Solid and Hazardous Waste Management

- Received and properly disposed of more than 2.3 million pounds of household hazardous waste in fiscal year 2014.
- The landfill-gas-to-energy facility, in its fourth year of operation, produced enough green energy to power 2,200 homes and generated to-date total revenues of \$1.4 million.



- The annual Coastal Cleanup attracted more than 2,000 volunteers who collected 48,900 pounds of waste from Collier County's waterways.
 - The county's recycling rate reached 60 percent, diverting 722,055 tons of material from burial in the landfill.
- The county has more than 114,000 solid waste curbside accounts.
- The current combined residential and commercial recycling rate is 60%.

Wastewater

- Distributed more than 5 billion gallons of irrigation quality water back to the community for reuse, offsetting the use of potable water for irrigation.
- Significant capital investment was made to rehabilitate seven pump stations ensuring compliant, reliable and sustainable service in the future.
- The county has more than 1,600 reclaimed water accounts.
- There are more than 1,000 miles of wastewater system pipeline. If it was laid end-to-end, it would stretch from here to Washington, D.C.

Water

- The department continues to initiate compliance assurance projects (including pipeline rehabilitation) to preserve 920 miles of water mains, 57,756 service connections, 102 wells and five booster stations.
- There were 1,513 water meters installed in 2014.
- The county has more than 800 miles of distribution system pipeline. If laid end-to-end, it would stretch from Collier County to Richmond, Virginia.



Public Services Division

Public Services Division

The Public Services Division is committed to providing amenities and assistance services for the community in support of the lifestyle of Collier County and interests of the public, meeting their needs through assistance, education, recreation and companionship.

FY2014 Highlights

Community and Human Services

- Seniors received 28,850 meals last year at four satellite facilities and another 28,634 via home delivery.
- More than 100 families received rental or down payment housing assistance.
- Nearly \$4 million in Community Development Block Grant projects were funded.
- The department changed its name from Housing, Human and Veterans Services to Community and Human Services to better reflect the services it now provides.

Domestic Animal Services

- A new foster program for sick, injured and underage animals resulted in 76 animals placed into foster care, 70 of which found forever homes.
- Overall animal intake was down 8 percent from last year and euthanasia rates were at an eight year low.
- Adoptions were up 10 percent over last year.
- Volunteers donated 17,245 hours with an estimated value of \$365,328.



Steve Carnell
Public Services
Administrator



Health

- Stephanie Vick succeeded Dr. Joan Colfer as the new department administrator.
- The county was ranked second healthiest in the state by the Robert Wood Johnson County Health rankings.
- Provided more than 85,000 county residents with direct services through programs like school screenings, immunizations and Healthy Start.



Library

- Usage of downloadable audio and e-books increased by 32 percent.
- The Friends of the Library funded the hiring of seven student interns to help library patrons learn to download materials to electronic devices, working with individuals as they have questions.
- Volunteers donated more than 21,000 hours.



Museum

- Presented more than 120 cultural and educational programs and welcomed nearly 90,000 visitors.
- Partnered with the Marco Historical Society to open the new Calusa Indian Gallery at the

Marco Island Historical Museum.

- Received a \$30,000 matching donation from the Friends of the Museum of the Everglades to more than double visitor parking at the Museum of the Everglades.

Operations and Veterans Services

- Secured more than \$5.4 million in benefits for 3,158 local veterans and transported 820 veterans to medical appointments at VA healthcare providers.

Parks and Recreation

- The Gordon River Greenway Park opened in October. The park includes spacious pathways and elevated boardwalks for walkers, hikers, joggers, cyclists, inline skaters and skateboarders.
- Additional restroom facilities were opened at Vanderbilt Beach to add capacity at the popular beach location.
- The department was served by 576 volunteers who provided more than 56,000 hours of service.

Public Transit and Neighborhood Enhancement

- The Collier Area Transit Fixed Route System carried more than 1 million passengers.
- The Forest Lakes Municipal Service Taxing Unit (MSTU) completed right-turn lane improvements and accent lighting entering along the main loop roadway.
- The department changed its name from Alternative Transportation Modes to Public Transit and Neighborhood Enhancement to better reflect the services it provides.

UF/IFAS Collier County Extension

- Extension agent and trained volunteers delivered 1,500 educational programs for 50,000-plus county residents, visitors and industry members.
- Worked with county staff and local residents to update the Land Development Code provisions governing the raising of hogs in Golden Gate Estates.



Growth Management Division

Growth Management Division

Collier County's Growth Management Division improves the quality of life for county residents and visitors by protecting and enhancing both the natural and built environments by encouraging sustainable growth and community partnerships. The goal is to balance mobility, economic vitality and environmental sensitivity through coordinated planning, regulation, construction and maintenance programs.

FY2014 Highlights

Building Review

- Earned the National Association of Counties' Achievement Award for Building Review Standards.
- Issued 29,676 building permits in 2014, up 20.7 percent.
- Conducted 150,318 building inspections in 2014, up 28.6 percent.

Capital Projects Planning, Impact Fees and Project Management

- Coastal Zone Management completed a successful beach renourishment project for the Vanderbilt, Pelican Bay, Park Shore and Naples beaches. The dredging of Doctor's Pass was completed and engineering began to regrade the central beach on Marco Island. Coastal Zone Management also secured a three-year off-shore sand lease for emergency renourishment and a two-year existing permit extension from the Florida Department of Environmental Protection.
- Stormwater Planning completed installation of 42 additional culverts in Golden Gate Estates and completed planning and installation of another failing section of stormwater



Nick Casalanguida
Growth
Management
Administrator

management pipe in Pine Ridge Estates eliminating a potential flood hazard for many of neighborhood residents.

- Transportation Planning secured additional funding from the Florida Department of Transportation and the Collier County Metropolitan Planning Organization (MPO) for nearly \$1.95 million in sidewalks, more than \$340,000 for bike lanes, \$200,000 for a strategic highway safety plan and more than \$15.3 million for project development and environmental studies.
- Construction began in January to improve the U.S. 41/ County Road 951 intersection.

Code Enforcement

- The department's mission is "To protect the health, safety and welfare of Collier County residents and visitors through education cooperation and compliance."
- Code Enforcement works with affected parties to obtain compliance prior to the initiation of enforcement action, including education on code requirements. If this does not result in compliance, the department initiates formal enforcement proceedings.
- Code Enforcement works actively with law enforcement to identify properties that, due

to their distressed status, pose a threat to the community. The department offers services including neighborhood cleanups, interagency monthly task force meetings, lien searches, payoff requests and permits for garage sales and recreational vehicles.

Construction & Maintenance Operations

- Responsible for the safe and efficient operation of the county's three general aviation airports located in Everglades City, Marco Island and Immokalee. This includes not only the airport facilities, but also fixed base operations services providing fueling, parking and other related ground support services.

Development Review

- Assumed review responsibility for building permits for architecture, engineering, environmental, planning and utilities, equating to more than 11,500 permit plan reviews.
- Completed more than 3,500 site development plan reviews, a 5 percent increase over 2013. Completed 1,200 subdivision plans and plat reviews, a 100 percent increase over 2013.
- Assisted more than 2,000 customers with flood insurance inquiries.

Engineering and Natural Resources

- Engineering inspection staff completed 11,276 inspections related to building permit associated activities and well construction, a 13 percent increase.
- The team met 99.9 percent of its deadlines for fiscal year 2014, despite a 9 percent increase in reviews.



- The pollution control section responded to 136 pollution complaints, a 65 percent increase over fiscal year 2013. Pollution control also inspected and issued 110 wellfield protection certificates to operate to facilities that are located in close proximity to public water supply wellfields.

Operations and Regulatory Management

- Processed 31,156 building permits applications in fiscal year 2014, up 23.4 percent.
- Processed 4,999 state and county contractor licenses. Processed 1,066 vehicle for hire driver identifications and 182 certificates to operate.

Planning and Zoning

- Administered the Transfer of Development Rights program and 6,542 acres were protected with recorded rights limitations.
- Developed a streamline process to have the Board of Zoning Appeals approve less intensive and/or comparable and compatible land uses in the planned unit development and conventional zoning districts.
- Instituted a "team review" process in the zoning services staff meeting to review land use permit applications as a way to share ideas and solutions to problems.

Road Maintenance

- Maintained 2,709 lane miles of roadways; maintained 102 miles of medians; resurfaced 74 lane miles of pavement; converted 5.84 miles of limerock roads to asphalt; resurfaced 4,470 linear feet of asphalt sidewalk and restriped 459.8 lane miles of roadway.
- Cleaned and reshaped 212,364 square yards of roadside ditches and performed maintenance on 113 bridges.

Traffic Operations

- Completed the second year of a three year program to install equipment that triggers green lights for emergency responders.
- Experimenting with programs that use LED street lighting fixtures, which results indicate will save the county 60 percent on energy costs.



Administration Services Division

Administrative Services Division

The Administrative Services Division oversees the county's emergency services, including Emergency Management, Emergency Medical Services and the county's two dependent fire districts, Ochopee and Isle of Capri. The division is also responsible for overseeing the county's purchasing, information technology and records management offices, as well as human resources and the county's fleet of vehicles.

FY2014 Highlights

Bureau of Emergency Services

- Responded to more than 38,000 calls for service, transported more than 25,000 patients to area hospitals and resuscitated 50 percent of patients who were pulse-less, not breathing or in a shockable heart pattern.
- Registered more than 800 special needs clients for possible transportation and sheltering in the event of an emergency.
- Completed more than 50 emergency plan reviews and helped get the county re-certified as a Storm Ready Community. Collier County honored 189 first responders in November and December for contributing to the successful resuscitation of persons who suffered cardiac arrest and were clinically dead. The Phoenix Award, which was bestowed on county paramedics, emergency medical technicians, firefighters and law enforcement officers, is named after the mythological bird that died and rose renewed from its ashes.



Len Price
Administrative
Services
Administrator



Facilities Management

- Worked diligently to ensure a safe and comfortable environment for employees and visitors.



Fleet Management

- Maintained more than 2,800 vehicles and pieces of equipment and distributed more than 2,800 gallons of fuel.
- Was named one of the top 100 fleet facilities in the nation by Government Fleet magazine.

Human Resources

- Enhanced the new hire on-boarding process, added new retirement savings options



and supported the graduation of the first class of Certified Public Managers, all while an improved economy led to higher turnover rates, increased hiring and a greater demand for training.

Information Technology

- Supported county operations by providing reliable and stable infrastructure and data management.
- Implemented and maintained automation systems and kept the county's data safe and secure.

Ochopee and Isle of Capri fire districts

- Both fire districts received an Insurance Services Office (ISO) rating of 4 on a scale of 10, with 1 being the best and 10 being the worst. The rating saved businesses and residents money on their insurance premiums. Both responded to more than 640 calls.
- Ochopee Fire opened two new stations - one at Mile Marker 63 on Alligator Alley and the other in Port of the Islands.

Purchasing Department

- Achieved \$2.66 million in savings for the agency, increased revenue from surplus sales by \$275,000 and trained nearly 450 employees in procurement processing.

Real Estate Services

- Acquired more than \$6 million in property, conducted more than 50 appraisals and managed 124 leases.

Risk Management

- The county's commitment to safety and wellness continued with uncommonly low rates of employee injuries and no increase in employee health insurance premiums. The department capitalized on these successes, keeping insurance costs to the taxpayers down in almost all categories.



Management Offices

Management Offices

The Management Offices are underneath the County Manager's purview and include budgeting, communications, economic development and the Community Redevelopment Agencies (CRA).

FY2014 Highlights

The Office of Business and Economic Development

- Collier County's labor force has expanded by 3.31 percent as of November 2014 and employment increased by 4.08 percent in the last 12 months. Unemployment is at 5.3 percent.
- A 2014 analysis by Forbes Magazine named Naples among the "Best Cities for Future Job Growth" in America.
- The county collaborated with the Greater Naples Chamber of Commerce's Partnership for Collier's Future Economy to finalize a three year community strategic economic development plan. The county also supported two out of market businesses trips in conjunction with the Southwest Florida Regional Economic Development Alliance to strengthen our regional cooperation.
- Six French innovation companies traveled to Collier County as part of an International Business Promotion program to build relationships with trade groups from other countries. Collier also received \$2.5 million in state funds to develop a soft-landing business accelerator to establish an international portal for business attraction while supporting local entrepreneurs.

Communication and Customer Relations

- Revamped the county television show to create "Collier Highlights," a program dedicated to highlighting the best of what's happening with various departments in Collier County government. The county's YouTube channel surpassed 100,000 views.
- Produced a feature video showcasing Collier County's famous [white sand beaches](#).
- Produced a feature video showcasing the beauty and amenities of Collier County regional and community parks.



Office of Management and Budget

- Board-directed guidance requiring no increases in property tax rates.
- There was a county-wide taxable value increase of 6.55 percent – the third consecutive year of taxable value increases.



- Standard & Poor's Rating Services has upgraded Collier County's Issuer Credit Rating to AAA, the highest rating available in the industry. The decision was made on Nov. 21, after S&P completed its surveillance credit review of the county. The review also resulted in an increase to the county's rating on the special obligation non-ad valorem bonds to AA+.

Tourism

- Visitors staying short term, six months or less, in Collier County topped 1.7 million and the economic impact from their spending rose 13.4 percent to \$1.7 billion.
- Forty-two percent of those visitors were here for the first time, many attracted by the department's advertising and promotion campaign.
- Tourist Development Tax revenue set an all time record of \$19.1 million, up 18.25 percent over fiscal year 2013.
- There were a record number of direct jobs created in the tourism and hospitality sector – 25,308, representing a 5 percent growth over fiscal year 2013. Collier has seen 46 months of hospitality job growth.
- The promotional campaign managed by the department themed "Paradise Refined and Redefined" won over 20 awards in the past year, including VISIT FLORIDA's coveted Henry Flagler Award for the Stone Crab Festival Internet marketing campaign. Hospitality Sales and Marketing Association International recognized the department with 16 awards in advertising and digital marketing.



Bruce Register
Business & Economic
Development



Mike Sheffield
Communication & Customer
Relations



Mark Isackson
Corporate Financial &
Management Services



Jack Wert
Tourism



Management Offices

Community Redevelopment Agencies

Collier County's Community Redevelopment Agencies (CRAs) help underserved regions attract private investment through community partnerships, economic development incentives and improved public infrastructure.

FY2014 Highlights

Bayshore-Gateway Triangle CRA and the Bayshore Beautification Municipal Service Taxing Unit (MSTU)

- The CRA was awarded two grants in 2014 for stormwater improvements that will alleviate flooding issues on Karen Drive and Pineland Avenue.
- Twenty-three once dilapidated mobile home sites were marketed and sold for construction of new Concrete Block Stucco (CBS) single family homes.
- Fourteen new single family homes were built within the CRA area.
- The MSTU completed two residential side street renovation projects on Bayview Drive and Lunar Street, including minor drainage work, landscaping, pedestrian scale lighting and sidewalks.

Immokalee CRA

- The CRA completed the First Street Zocalo Public Plaza. The facility has won four awards for its design approach and community contribution.
- The CRA was awarded nearly \$400,000 for drainage system, sidewalk and roadway improvements in west Immokalee.
- The CRA conducted a pedestrian safety study of the Immokalee Central Business District with the intent to make improvements and decrease pedestrian incidents.



Jean Jourdan
Bayshore Triangle
Community
Redevelopment Area



Brad Muckle
Immokalee Community
Redevelopment Area



Constitutional Officers

Satellite Offices



Dwight E. Brock, Clerk of the Circuit Court
Office of the Clerk of Courts
Courthouse Annex, 2nd Floor
3315 Tamiami Trail E., Suite 102
Naples, FL 34112-5324
Phone: (239) 252-2646 • Fax: (239) 252-2755
Monday – Friday • 8 a.m. – 5 p.m.
www.collierclerk.com



Abe Skinner, Property Appraiser
Collier County Property Appraiser's Office
3950 Radio Road • Naples, FL 34104-3750
Phone: (239) 252-8141 • Fax: (239) 252-2071
Monday – Friday • 8 a.m. – 5 p.m.
www.collierappraiser.com



Kevin J. Rambosk, Sheriff
Collier County Sheriff's Office
3319 Tamiami Trail E. • Naples, FL 34112-4901
Phone: (239) 774-4434
Monday – Friday • 8 a.m. – 5 p.m.
www.colliersheriff.org



Jennifer J. Edwards, Supervisor of Elections
Collier County Supervisor of Elections Office
3295 Tamiami Trail E. • Naples, FL 34112-5758
Phone: (239) 252-8683 • Fax: (239) 774-9468
Monday – Friday • 8 a.m. – 5 p.m.
www.colliervotes.com



Larry H. Ray, Tax Collector
Collier County Tax Collector's Office
3291 Tamiami Trail E. • Naples, FL 34112-5758
Phone: (239) 252-8171 • Fax: 239-252-8852
Monday – Friday • 8 a.m. – 5 p.m.
www.colliertax.com

All Constitutional Offices:
2335 Orange Blossom Drive

Clerk of Courts Offices:
Everglades City Hall
102 Copeland Ave. N.
Golden Gate
4715 Golden Gate Parkway
Immokalee Courthouse
106 First S. St.

Self Service Kiosk Only
Wilson Boulevard
50 Wilson Blvd. S.

Property Appraiser:
Golden Gate
4715 Golden Gate Parkway

Sheriff:
Emergency Services Center
8075 Lely Cultural Parkway
Everglades City
32020 Tamiami Trail E.
Golden Gate
4707 Golden Gate Parkway
Golden Gate Estates
1195 County Road 858
Immokalee
112 First St. S.
North Naples
776 Vanderbilt Beach Road

Tax Collector:
Everglades City
102 Broadway Ave. E.
Golden Gate
4715 Golden Gate Parkway
Immokalee
106 First St. S.
Marco Island
1040 Winterberry Drive
Naples
725 Airport Road S.
735 8th St. S.
2348 Immokalee Road
8771 Tamiami Trail N.
12668 Tamiami Trail E.
2800 Horseshoe Drive N.
50 Wilson Blvd. S.
2335 Orange Blossom Drive

Contact Us

Area Code for Collier County Government is 239

Board of County Commissioners

252-8097

www.colliergov.net/bcc

Administrative Services Division

252-8721

Bureau of Emergency Services • 252-3600

www.colliergov.net/bes

Facilities Management • 252-8380

www.colliergov.net/facilities

Fleet Management • 252-2277

Human Resources • 252-8460

www.colliergov.net/HR

Information Technology • 252-8794

Procurement Services • 252-8407

www.colliergov.net/procurementservices

Risk Management • 252-8461

Growth Management Division

252-2400

Building Plan Review & Inspection • 252-2400

Capital Project Planning, Impact Fees & Program Management • 252-2400

Code Enforcement • 252-2440

www.colliergov.net/code

Development Review • 252-2400

Engineering & Natural Resources • 252-2400

Metropolitan Planning Organization • 252-8192

Operations & Regulatory Management • 252-2400

Operations Support • 252-8192

Road Maintenance • 252-8924

www.colliergov.net/roadmaintenance

Transportation Engineering • 252-8192

www.colliergov.net/transportationengineering

Zoning • 252-2400

www.colliergov.net/zoning

Management Offices

252-8999

Business & Economic Development • 252-8990

Communication & Customer Relations • 252-8999

www.colliergov.net/communication

Bayshore Community Redevelopment Agency • 643-1115

Immokalee Community Redevelopment Agency • 867-0025

Corporate Financial & Management Services • 252-8383

www.colliergov.net/omb

County Attorney Office • 252-8400

www.colliergov.net/countyattorney

County Manager Office • 252-8383

www.colliergov.net/countymanager

Pelican Bay Services • 597-1749

www.pelicanbayservicesdivision.net

Tourism • 252-2384

www.colliergov.net/tourism

www.paradisecoast.com

Public Services Division

252-8468

Community & Human Services • 252-8154 • 252-2273

www.colliergov.net/humanservices

Domestic Animal Services • 252-7387

www.colliergov.net/pets

Health • 252-8200

www.colliergov.net/health

Library • 593-3511 • 593-0334

www.colliergov.net/library

Museum • 252-8476

www.colliergov.net/museum

Operations • 252-7177

Parks & Recreation • 252-4000

www.colliergov.net/parks

Public Transit & Neighborhood Enhancement • 252-5840

www.colliergov.net/ATM

University Extension • 252-4800

www.colliergov.net/extension

Veteran Services • 252-8387

Public Utilities Division

252-2540

www.colliergov.net/publicutilities

Planning & Project Management • 252-8836

www.colliergov.net/ppmd

Solid & Hazardous Waste Management • 252-2508

www.colliergov.net/recycles

Operations Support • 252-2351

Utility Billing & Customer Service • 252-2380

www.colliergov.net/utilitybilling

Wastewater • 252-6886

www.colliergov.net/wastewater

Water • 252-6245

www.colliergov.net/water

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