

Action Plan

Collier County has changed the Complementary ADA reservation policy effective immediately to:

Eligible riders may schedule a trip for Collier Area Paratransit (CAP) service by calling the CAP office at (239) 252-7272, Monday through Friday, 8:00 a.m. to 5:00 p.m. For weekend service, please call (239) 252-7272, leave your name and trip information on the voicemail, someone will return your call to confirm your reservation. Passengers are required to book their reservation the day before the requested trip, or up to two weeks in advance. **Same day service is not available.**