

NEW WATER/WASTEWATER RATES EFFECTIVE OCTOBER 1, 2012

October 2012



Collier County Public Utilities Division
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239.252.2380

Water and Wastewater Rates

As operators of the Water-Sewer District (District), Collier County's Public Utilities Division works hard to keep the 24/7/365 provision of clean, safe drinking water and sanitary sewer services as transparent to our customers as possible. You shouldn't have to think about it; that's our job. We do, however, need you to take a moment to think of how much it costs to keep the water flowing and wastewater draining away.

The District faces sizeable expense in providing life-sustaining water and wastewater treatment services. However, the District does not receive revenue from property taxes or any other financial support from Collier County's general fund. The District is an enterprise fund; an organization that provides goods or services to the public for a fee that makes the entity self-supporting. The total cost of operations, maintenance, and capital improvements (non-growth related) for the District are financed entirely from user fees - that bill you pay every month.

Every two years the District reviews its rates to make sure they are sufficient to cover the cost of providing services. By a Special Act of the Florida Legislature (Chapter 2003-353 Section 6), rates are to be set at the level necessary to cover the cost of providing the services, but not to make a profit.

Regular rate adjustments are necessary to make sure the rates generate the right amount of revenue and cash flow to provide reliable and sustainable services to the community. Rates must keep up with the increasing cost of operations, including increases in electricity, raw materials like fuel and chemicals, insurance and labor, and changing regulatory requirements. Rates must also maintain bond covenants,

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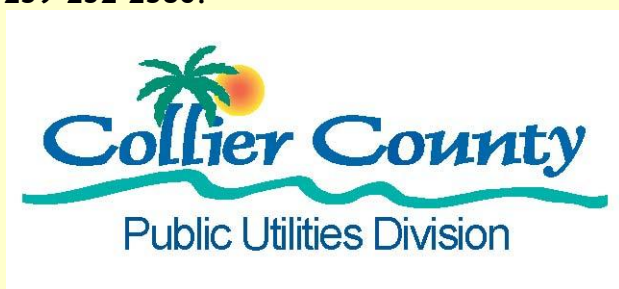
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including debt service coverage, and provide funds for emergencies.

The Collier County Board of County Commissioners approves the rates the District charges. On February 9, 2011, at its regularly scheduled meeting, the Board approved the Division's latest rate study and its recommended rates. For Fiscal Year 2013 (October 1, 2012, through September 30, 2013), the potable water and wastewater service rates will not change from the rate in effect for Fiscal Year 2012. Reclaimed water rates have changed, please see page four.

On page four, we've provided some common water conservation practices you can easily work into your every day routine. Making water conservation a habit will help to reduce your consumption and, thereby, keep your monthly utility bill as low as possible.

If you have questions about your water or wastewater service, please call the District's Utility Billing and Customer Service Department at **239-252-2380**.



Potable Water Rates

Billed at approximate 30-day intervals, the water rates consist of two separate charges -

Service Availability Charge - based on meter size and applicable to each water account regardless of the consumption quantity.

Consumption Charge - the charge applicable to each 1,000 gallons of water that passes through the water meter.

Potable Water Service Availability Charge (per month)

Individually Metered Residential, Non-residential and Multi-family Residential

Meter Size (Inches)	Existing Rate	Rate Effective October 1, 2011
5/8 or 3/4	\$17.63	\$17.63
1	\$38.92	\$38.92
1 1/4	\$49.28	\$49.28
1 1/2	\$74.20	\$74.20
2	\$116.48	\$116.48
3	\$215.32	\$215.32
4	\$356.45	\$356.45
6	\$709.27	\$709.27
8	\$1,132.64	\$1,132.64
10	\$2,049.94	\$2,049.94
12	\$2,768.73	\$2,768.73

Example: Residential customer with a 5/8" meter and 17,000 gallons of water usage during the month.

Sewer Availability	\$26.94
Sewer Volume (15 x \$3.79)	\$56.85
Water Availability	\$17.63
Water Volume	
5,000 gals at Block 1 (5x\$2.42)	\$12.10
5,000 gals at Block 2 (5x\$3.64)	\$18.20
7,000 gals at Block 3 (7x\$4.84)	\$33.88
Water Restriction Surcharge	
15% x usage above Block 2 (15% of \$33.88)	\$5.08

TOTAL CHARGE: \$143.74

Potable Water Rate Structure: Consumption Blocks in Thousands of Gallons

Meter Size	Block 1	Block 2	Block 3	Block 4	Block 5	Block 6
Cost per 000	\$2.42	\$3.64	\$4.84	\$6.05	\$7.25	\$9.67
5/8 and 3/4	First 5	6 to 10	11 to 20	21 to 30	31 to 50	Over 50
1	First 12	13 to 25	26 to 50	51 to 75	76 to 120	Over 120
1 1/4	First 20	21 to 40	41 to 80	81 to 120	121 to 200	Over 200
1 1/2	First 25	26 to 50	51 to 100	101 to 150	151 to 250	Over 250
2	First 40	41 to 80	81 to 160	161 to 240	241 to 400	Over 400,000
3	First 80	81 to 160	161 to 320	321 to 480	481 to 800	Over 800,000
4	First 120	121 to 250	251 to 500	501 to 800	801 to 1,200	Over 1,200,000
6	First 250	251 to 500	501 to 1,000	1,001 to 1,500	1,501 to 2,500	Over 2,500,000
8	First 450	451 to 900	901 to 1,800	1,801 to 2,700	2,701 to 4,500	Over 4,500,000
10	First 700	701 to 1,450	1,451 to 2,900	2,901 to 4,300	4,301 to 7,000	Over 7,000,000
12	First 1,075	1,076 to 2,150	2,151 to 4,300	4,301 to 6,450	6,451 to 11,000	Over 11,000,000

Wastewater Rates

Just like potable water rates, wastewater rates consist of two separate charges - a service availability charge based on meter size and applicable to each account, regardless of the consumption quantity, and a consumption charge applicable to each 1,000 gallons of water that passes through the water meter. The difference between potable water and wastewater rates is that *residential* wastewater consumption charges are capped at 15,000 gallons a month.

Wastewater Service Availability Charge (per month)
Individually Metered Residential, Non-residential and Multi-family Residential

Meter Size (Inches)	Existing Rate	Rate Effective October 1, 2011
5/8 or 3/4	\$26.94	\$26.94
1	\$61.25	\$61.25
1 1/4	\$78.52	\$78.52
1 1/2	\$118.51	\$118.51
2	\$187.26	\$187.26
3	\$347.60	\$347.60
4	\$576.40	\$576.40
6	\$1,148.69	\$1,148.69
8	\$1,835.65	\$1,835.65
10	\$3,291.09	\$3,291.09
12	\$4,877.93	\$4,877.93

Wastewater Volume Charge per 1,000 Gallons
Individually Metered Residential Volume Charge is Capped at 15,000 Gallons per Month

Rates per 1,000 gallons	(residential volume charge capped at 15,000 gallons)
Existing	\$3.79
Effective October 1, 2011	\$3.79

Water Restriction Surcharges and Landscape Irrigation

Although the South Florida Water Management District currently has no water shortage declarations in place, Collier County continues to protect water resources by imposing certain restrictions on outdoor water use. Please make sure your irrigation system is set to operate in accordance with the schedule shown to the right.

No Irrigation Allowed on Fridays

Irrigation is allowed between 12:01 a.m. and 8:00 a.m.

Odd numbered addresses -
Mondays, Wednesdays and Saturdays

Even numbered addresses -
Tuesdays, Thursdays and Sundays

For more information call 239-252-2380 or visit www.colliergov.net/utilitybilling

Reclaimed Water Rates

Just like potable water rates, reclaimed rates consist of two separate charges - a service availability charge based on meter size and applicable to each account, regardless of the consumption quantity, and a consumption charge applicable to each 1,000 gallons of water that passes through the water meter. Some high volume users of reclaimed water have individual contractual agreements whereby they contract to accept a minimum daily allotment of reclaimed water throughout the year.

Reclaimed Water Service Availability Charge (per month) Individually and Master Metered

Meter Size (Inches)	Existing Rate	Rate Effective October 1, 2012
5/8 or 3/4	\$5.64	\$5.90
1	\$12.33	\$12.89
1 1/2	\$25.81	\$26.97
2	\$51.52	\$53.84
3	\$101.99	\$106.58
4	\$203.98	\$213.16
6	\$387.70	\$405.14
8	\$703.70	\$735.37
10	\$1,126.14	\$1,176.82
12	\$1,677.43	\$1,752.92

Reclaimed Water Volume Charge per 1,000 Gallons Individually and Master Metered

Rates per 1,000 gallons	Pressurized	Pressurized and Distributed
Existing	\$0.43	\$0.85
Effective October 1, 2012	\$0.45	\$0.88

Water Conservation Tips

- 💧 Install a low-flow toilet or tank water saving device and save as much as five gallons of water a day.
- 💧 Install a low-flow showerhead and save as much as 86 gallons of water a day.
- 💧 Install a sink aerator and save as much as eight gallons of water a day.
- 💧 Turn off the faucet while you brush your teeth and save four to 10 gallons of water a day.
- 💧 Fix your leaky faucet and save as much as seven gallons of water a day.
- 💧 Only run your washing machine and dishwasher when they are full. You can save as much as 15 gallons per load for the dishwasher and 55 gallons per load for the washing machine.
- 💧 Store drinking water in the refrigerator rather than letting the tap run every time you want a cool glass of water.
- 💧 Do not use running water to thaw meat or other frozen foods. Defrost food overnight in the refrigerator or by using the defrost setting on your microwave.

For more information about your water, wastewater, and reclaimed water services call Utility Billing and Customer Service at 239-252-2380.