

Growth Management Division
Alternative Transportation Modes Dept.
2885 S. Horseshoe Drive
Naples, FL 34104

Contact: Connie Deane
Community Liaison
239-252-8192 or 8365
www.colliergov.net
www.twitter.com/CollierPIO
www.facebook.com/CollierGov
www.youtube.com/CollierGov

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FOR IMMEDIATE RELEASE

Collier Area Transit Phone Numbers Have Changed

Collier Area Transit (CAT) phone numbers have changed. The new phone number for information on fixed route services at the Collier Area Transit Operations Transfer Facility, located at 8300 Radio Road is 252-7777 (formerly 596-7777) and the new number for paratransit services (the transportation service for disabled persons and/or the economically disadvantaged who qualify) is now 252-PARA or 7272 (formerly 649-0228). Anyone who calls the old numbers will be directed to the new numbers by a recording. The recorded message will continue for one year.

CAT changed their phone systems in an effort to provide better service to customers. The new system will help CAT staff track call volumes, missed calls, and on-hold times, which will help to monitor internal operations. CAT's phone system is now part of the Collier County Government's system.

Fax numbers have also changed. The new numbers are 252-5753 for fixed route service and 252-4464 for paratransit. The fax lines have been programmed to connect any calls from the old numbers directly to the new numbers.

Updated information is currently in the process of being placed on all the vehicles, at the bus stops and on route maps and in other publications.

CAT route maps are available at area libraries, employment agencies, government office buildings, hospitals, Naples Area Chamber of Commerce locations and various area businesses and shopping centers. Route and fare information can also be obtained on the Web site at: <http://colliergov.net/CAT>

For more information, contact CAT Public Transit Manager Glama Carter at 239-252-8192.

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[News Media: If you have any questions, please contact Community Liaison Connie Deane at 239-252-8192 or 8365.]