

Moncivaiz Selected Collier County Government Employee of the Month

Gilbert Moncivaiz, Operations Analyst for Public Utilities Operations, was selected Collier County Government's Employee of the Month for July 2009.

An employee of the county since 2007, Gilbert's primary duty is to research, calculate and apply water and wastewater impact fees to building permits. "These calculations are often complex and the resulting fees frequently result in customer inquiries," said Operations Director Tom Wides. "Gilbert is excellent at explaining the process to customers in a way that helps them understand how fees are determined and why they are charged. Gilbert is responsive and diligent, and consistently demonstrates professionalism and dedication to his job."

In the current economic environment, questions about impact fees often lead to requests for alternative impact fee calculations which are often labor and time intensive. Recently, Gilbert was instrumental in bringing an intricate and protracted alternative impact fee calculation to conclusion, allowing the county to begin collecting outstanding water and wastewater impact fees. Gilbert is now single-handedly managing a function that at one time required the efforts of three full-time employees.

