Naples, Marco Island, Everglades CVB Task Report Due - Between 10/10/2008 - 11/14/2008

Task Assig						
Create Date	Account Name Contact Name	Task Type	Status	Due Date	Closed Date	Closed by User
10/10/2008	Debi's Activity Tracking Account	General - Email	Closed	10/10/2008	10/10/2008	Debi DeBenedetto
	General emails on weekly basis averag	e 3 hours daily with follow up				
10/10/2008	Debi's Activity Tracking Account	Fam Itinerary - Planning	Closed	10/10/2008	10/10/2008	Debi DeBenedetto
	MP fam site selection spreadsheet 1 ho	ur				
10/10/2008	Debi's Activity Tracking Account	General - Research	Closed	10/10/2008	10/10/2008	Debi DeBenedetto
	Gathered quotes and review of promo in	tems, order items 6 hoours ove	r time - order time r	ow		
8/13/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	10/13/2008	10/15/2008	Debi DeBenedetto
	ordered shirts for encounter					
10/10/2008	Debi's Activity Tracking Account	Sales - Send Promotional Item / Collateral	Closed	10/13/2008	10/30/2008	Debi DeBenedetto
	ordered 2009 promo items - 2 hours					
10/13/2008	Debi's Activity Tracking Account	General - Followup Call	Closed	10/13/2008	10/13/2008	Debi DeBenedetto
	Creative tourism follow up report compl	ete and communication with the	ose met, sent email	s follow up 2 h	ours	
10/13/2008	Debi's Activity Tracking Account	Sales - Assisted Mtg Planner	Closed	10/13/2008	10/13/2008	Debi DeBenedetto
	Auction items donated for MPI Chef an	d for meeting planner				
10/13/2008	Debi's Activity Tracking Account	Copy Edits	Closed	10/13/2008	10/13/2008	Debi DeBenedetto
	worked on Visitor Guide listings reivew	1.5 hours				
10/13/2008	Debi's Activity Tracking Account	General - Followup Call	Closed	10/13/2008	10/15/2008	Debi DeBenedetto
	Reveiw survey results from TA FAM - e	xcellent reviews!				
10/13/2008	Debi's Activity Tracking Account	Sales - Prospecting	Closed	10/13/2008	10/13/2008	Debi DeBenedetto
	signed up for RCMA membership \$100	for free listing and information	on shows			
10/13/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	10/13/2008	10/15/2008	Debi DeBenedetto
	Encounter updates, communication, pre	eparation 2hours				
10/13/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	10/13/2008	10/13/2008	Debi DeBenedetto
	worked on Trade show list update, parti	ner solicitation 2 hours				
* Task is assi	Debi's Activity Tracking Account igned to multiple people 004 - 2008 iDSS. All Rights Reserved.	Advertorial writing/editing	Closed	10/13/2008	10/13/2008	Debi DeBenedetto Printed: 11/13/200 Page: 1 of 10

Task Assig Create Date	ned User: Debi DeBenedetto Account Name Contact Name	Task Type	Status	Due Date	November 24, 20 Detailed Staff Re Closed Date 2 of 59	
5410						
	Interview with writer for Successful Me	etings Mag article				
0/13/2008	Debi's Activity Tracking Account	General - Worked on upcoming CVB event	Closed	10/13/2008	3 10/13/2008	Debi DeBenedetto
	promotion Expedia for spa and VIP - c	onversations and emails to Eva				
0/13/2008	Debi's Activity Tracking Account	General - TDC Report	Closed	10/13/2008	3 10/13/2008	Debi DeBenedette
	prep for TDC report Idss entry					
0/13/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	10/13/2008	3 10/13/2008	Debi DeBenedetto
	Solicit partners for theme packages real	mind of themes on websiteand p	backage due dates.			
0/13/2008	Debi's Activity Tracking Account	General - Meeting	Closed	10/13/2008	3 10/13/2008	Debi DeBenedetto
	Marketing 2 meetings with Paradise or	n Virtuoso market plan 2 hours				
0/13/2008	Debi's Activity Tracking Account	General - Meeting	Closed	10/13/2008	3 10/13/2008	Debi DeBenedetto
	spent 2 hours with Niccole going over			10/10/000		
0/13/2008	Debi's Activity Tracking Account	Fam Itinerary - Planning	Closed	10/13/2008	3 10/13/2008	Debi DeBenedette
0/10/0000	Meeting planner FAM updates, site sch		Olasad	10/10/2000	10/10/0000	Dahi DaDawadatt
0/13/2008	Debi's Activity Tracking Account	Fam Itinerary - Planning	Closed	10/13/2008	3 10/13/2008	Debi DeBenedetto
0/13/2008	arranged rentalc car for MP FAM Debi's Activity Tracking Account	Sales - Assisted Travel	Closed	10/12/2009	3 10/13/2008	Debi DeBenedetto
0/13/2008		Agent	Closed	10/13/2008	5 10/13/2008	Debi Debenedette
	Conference call on International broch	ure 1 hour				
0/13/2008	Debi's Activity Tracking Account	General - Web update	Closed	10/13/2008	3 10/13/2008	Debi DeBenedetto
	website updates for several partners of					
0/13/2008	Debi's Activity Tracking Account	Sales - Assisted Mtg Planner	Closed	10/13/2008	3 10/13/2008	Debi DeBenedetto
	sent pp maps for planner show upon h	er request 100				
0/14/2008	Debi's Activity Tracking Account	Sales - Assisted Mtg Planner	Closed	10/14/2008	3 10/14/2008	Debi DeBenedetto
	Meeting planner phone and hand wrote	e her rfp from discussion and se	ent to hotels Princip	les Politiacal d	overnighted package 1	.5 hours
0/14/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed		3 10/14/2008	Debi DeBenedetto
	Sales meeting with Paradise 1.5 hours	S JAck Katies and conference go	oing over Media pla	n		
0/15/2008	Debi's Activity Tracking Account Debi DeBenedetto	General - TDC Report	Closed		3 10/15/2008	Debi DeBenedetto
	worked on TDC report 1.0 hours					
Task is assi	igned to multiple people					Printed: 11/13/20

* Task is assigned to multiple people

Task Assig Create Date	ned User: Debi DeBenedetto Account Name Contact Name	Task Type	Status	Due Date	November 24, 20 Detailed Staff Re Closed Date 3 of 59	
10/15/2008	Debi's Activity Tracking Account	Event Sales Task	Closed	10/15/2008	3 10/15/2008	Debi DeBenedetto
	list for marketing Association niche coc	pp				
10/15/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	10/15/2008	3 10/30/2008	Debi DeBenedetto
	negotiate contract labor for assistance	with Encounter Trish Cotte 45	min			
0/15/2008	Debi's Activity Tracking Account	Sales - Assisted Mtg Planner	Closed	10/15/2008	3 10/15/2008	Debi DeBenedetto
	phone calls 3 planners working plus 2	planners MP fam 1.5 hours				
0/15/2008	Debi's Activity Tracking Account	Fam Itinerary - Planning	Closed	10/15/2008	3 10/15/2008	Debi DeBenedetto
	site schedules and FAM mp changes &	communication 1.0 hours				
0/15/2008	Debi's Activity Tracking Account	General - Email	Closed	10/15/2008	3 10/15/2008	Debi DeBenedetto
	emails 3-5 hours daily as attached proj	iects and communication on go	ing			
10/15/2008	Principles Political Plan	Sales - Assisted Mtg Planner	Closed	10/15/2008	3 10/17/2008	Debi DeBenedetto
	sent rfp and mailed overnight sales kit	requested urgent proposals fro	m beach hotels			
0/17/2008	Debi's Activity Tracking Account	General - Email	Closed	10/17/2008	3 10/17/2008	Debi DeBenedetto
	emails all day everyday					
10/17/2008	Debi's Activity Tracking Account	General - Incoming Call	Closed	10/17/2008	3 10/17/2008	Debi DeBenedetto
	2 hors phone call day partners and pla	nners				
0/17/2008	Debi's Activity Tracking Account	Event Service Task	Closed	10/17/2008	3 10/17/2008	Debi DeBenedetto
	worked on VIP 1 hour letter for solicitat	tion				
0/17/2008	The Moreland Group, LLC Rebecca Moreland	Sales - Assisted Mtg Planner	Closed	10/17/2008	3 10/30/2008	Debi DeBenedetto
	Worked on site plan for Nov 12 Ingram	client site for Vision Care arou	p 1 hour			
0/13/2008	Debi's Activity Tracking Account	Event Sales Task	Closed	10/20/2008	3 10/30/2008	Debi DeBenedetto
	Pull Unesco application and review - ne	eed to finalize				
0/20/2008	Debi's Activity Tracking Account	General - Meeting	Closed	10/20/2008	3 10/20/2008	Debi DeBenedetto
	Staff meeting 8:30 - 11					
10/20/2008	Debi's Activity Tracking Account	Fam Escort	Closed	10/20/2008	3 10/20/2008	Debi DeBenedetto
	Hosting Meeting Planner FAM 31 peop	ole Mon - Thursday day and nig	ht Oct 20 - 23			
10/10/2008	Debi's Activity Tracking Account	General - Worked on upcoming CVB event	Closed	10/30/2008	3 10/30/2008	Debi DeBenedetto

Task Assig	ned User: Debi DeBenedetto				November 24, 20	
Create Date	Account Name Contact Name	Task Type	Status	Due Date	Detailed Staff Re Closed Date 4 of 59	Closed by User
	Worked on VIP promo preparation 2 ho					
10/30/2008	Adventure Travel Trade Association	General - Followup Call	Closed	10/30/2008	3 10/30/2008	Debi DeBenedetto
	sent follow up to see if assistance need	ed for decision on this group				
10/30/2008	American Business Women's Association	Sales - Prospecting	Closed	10/30/2008	3 10/30/2008	Debi DeBenedetto
	sent request to know if meeting was bo	oked and where/ assistance he	elp offer			
10/13/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	10/31/2008	3 10/15/2008	Debi DeBenedetto
	Worked on VIP program, gather facts, o	hange letters for 2009 send ou	it contracts and time	e line. 2 hours	;	
10/15/2008	Debi's Activity Tracking Account	General - Meeting	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	reviewed media budget in conf call with	Paradise 1.5				
10/16/2008	Debi's Activity Tracking Account	General - Web update	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	updated infor for SW fla eco tours on we	ebsite put in meeting planner s	ection			
10/19/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	phone call with partner 30 min going ov	er marketing - this is a constan	t ongoing thing			
10/20/2008	Debi's Activity Tracking Account	General - Meeting	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	staff meeting and follow up on meeting	4 hours total				
10/20/2008	Debi's Activity Tracking Account	Event Service Task	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	secured venue for Dec 12 roundtable a	nd details - save the date evite				
10/23/2008	Greenburg Research	Sales - Assisted Mtg Planner	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	sent rfp for planner - got results from se	veral hotels Principles Political	l Plan will follow up			
10/24/2008	Debi's Activity Tracking Account	General - Meeting	Closed	10/31/2008	3 11/3/2008	Debi DeBenedetto
	Meeting with Agency for German broch	ure				
10/24/2008	Debi's Activity Tracking Account	General - Drafted / Sent Letter	Closed	10/31/2008	3 11/3/2008	Debi DeBenedetto
	Sent letter as follow up to 25 Fam planr	ners				
10/28/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Pagistar for Dow Mow 2 CVP 4 partner	n PO				
10/20/2002	Register for Pow Wow 2 CVB 4 partner. Debi's Activity Tracking Account	Consumer Assistance	Closed	10/31/2009	3 10/31/2008	Debi DeBenedetto
10/29/2008			Closed	10/31/2008	5 10/31/2008	Debi Debenedello
10/20/2000	Assisted consumer with wedding inform		Closed	10/21/2000	2 10/21/2009	Dobi DoBonadatta
	Debi's Activity Tracking Account	Event Service Task	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	igned to multiple people 004 - 2008 iDSS. All Rights Reserved.					Printed: 11/13/2008 Page: 4 of 10

Task Assigi		T = -1, T :	Otati		November 24, 20 Detailed Staff Re	
Create Date	Account Name Contact Name	Task Type	Status	Due Date	5 of 59	Closed by User
	Ordered shirts again for new encounte	r participants and staff				
0/29/2008	Debi's Activity Tracking Account	Fam Itinerary - Planning	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	created survey for post Experience Pa	radise MP fam and sent out to p	participants and sp	onsore		
0/29/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Worked for several days several hours	with Intern NTT Amanda - trair	ning her and workir	ng together. Sl	he helped me too.	
0/30/2008	Debi's Activity Tracking Account	Sales - Prospecting	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Pulled several reports from Idss to pre	p for out of town trips - Travel A	gent and Planner o	contacts in area	as of travel.	
0/30/2008	Debi's Activity Tracking Account	Copy Edits	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Miles Media assist with comments abo	ut Chef for 09 Visitors Guide				
0/30/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Assisted with webinar for niche market	guide sales, contact partners 3	8 times and sent po	ower point parti	cipated in webinar	
0/30/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Communication on Cultural Heritage c		fo			
0/31/2008	American Bankers Association	Sales - Assisted Mtg Planner	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	planner needed area info for future me	eting booked at Ritz Naples - a	ssisted and sent in	fo		
0/31/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Shipping prep for Encounter show, boy	tes and forms				
0/31/2008	Debi's Activity Tracking Account	Consumer Assistance	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Assisted Client with wedding information	on and arrangements Eddy				
0/31/2008	Debi's Activity Tracking Account	General - Followup Call	Closed	10/31/2008	3 11/3/2008	Debi DeBenedetto
	spend 4 hours loading tasks and rfps in	nto Idss				
0/31/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Freddy with new local restaurant wante	ed help and questions about pro	omotions and mark	eting and getti	ng on web so helped	him out.
0/31/2008	University of Mary W	Sales - Assisted Mtg Planner	Closed	10/31/2008	3 10/31/2008	Debi DeBenedetto
	Ashia Brooks Planner wanted restaurant host for 40	for lunch for Jan 22 Donor Visit	with II president -	on the water a	nd nossible rooms - a	ssisted and sent info
0/17/2008	Florida Trust for Historic	Sales - Assisted Mtg	Closed	11/1/2008	11/3/2008	Debi DeBenedette
	Preservation, Inc	Planner				
	sent rfp, sales kit and will gather propo		•			
	EMCO Corporation gned to multiple people	General - Followup Call	Open	11/3/2008		Printed: 11/13/20
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Task Assig Create Date	ned User: Debi DeBenedetto Account Name Contact Name	Task Type	Status	Due Date	November 24, 20 Detailed Staff Re Closed Date 6 of 59	
	Karen Lee					
	find out if booked					
11/3/2008	Cedar Valley World Travel	Sales - Send Promotional Item / Collateral	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	Sent sales kit and email to new Travel	Agent contact Cedar Valley WT	-			
11/3/2008	Debi's Activity Tracking Account	Sales - Send Promotional Item / Collateral	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	sent VG to VF Visitors Welcome center					
11/3/2008	Debi's Activity Tracking Account	Sales - Send Promotional Item / Collateral	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	sent VG and collateral to Dowtown Nap	oles Visitor center				
11/3/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	Sent 4 data bases of Canadian travel a through VF	gent leads to partners - ask pha	aseV to put on ebla	st list for futur	re communication - ga	ve VG at Canada show
11/3/2008	Debi's Activity Tracking Account	Sales - Partner Contact	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	Sent lead to Hotels for Aluminum Extru	ders Council 2011 meeting. No	Rfp or specs just le	ead		
11/3/2008	Debi's Activity Tracking Account	Sales - Assisted Mtg Planner	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	Assisted planner Jennifer Lovelle with o others. Research her needs.	CSR project in area during their	annual meeting at	Marriott. Su	ggested Sea Excursio	ns, Bot Garden and few
11/3/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	11/3/2008	11/4/2008	Debi DeBenedetto
	Encounter appointments reveiwed and	made some - wil edit later 1 ho	ur			
11/3/2008	Debi's Activity Tracking Account Debi DeBenedetto	Event Sales Task	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	Signed up for free listing in Lusury The	Registry 2009				
11/3/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	Cancel Colorado show - no partner - m	oved to Feb in Carolinas				
11/3/2008	Eddleman Service Organization	Sales - Assisted Mtg Planner	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	Sent Rfp for client, sent packet of info, a	logged Ides, follow up				
11/3/2008	EMCO Corporation	General - Followup Call	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	Contacted planner to see if booked					
11/3/2008	International Association of Assessing Officers	Sales - Assisted Mtg Planner	Closed	11/3/2008	11/4/2008	Debi DeBenedetto
	Assisted planner and sent Rfp to hotles	s for 75 rooms group - sent MP	kit			

* Task is assigned to multiple people

Task Assig Create	Account Name	Task Type	Status	Due Date	November 24, 20 Detailed Staff Re Closed Date	
Date	Contact Name				7 01 59	
1/3/2008	Marco Adventure	Sales - Partner Contact	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	load info into Idss for partner					
1/3/2008	NGH Tours	Sales - Assisted Travel Agent	Closed	11/3/2008	11/4/2008	Debi DeBenedetto
	emailed and ask if I could send him are	ea info				
1/3/2008	The Capital Grille	Sales - Partner Contact	Closed	11/3/2008	11/3/2008	Debi DeBenedetto
	Put them in my restuarant grid - update	ed other info on grid - get partne	r leads now			
1/4/2008	Construction Users Roundtable	General - Research	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
	find out if booked					
1/4/2008	Debi's Activity Tracking Account	Fam Escort	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
	Tally all FAM scores from MP FAm and	d reported to sponosrs				
1/4/2008	Debi's Activity Tracking Account	Sales - Send Promotional Item / Collateral	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
	Ordered promo item flip flop Awards E	xcellence				
1/4/2008	Debi's Activity Tracking Account	General - Research	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
	Clelaned up in box and general office	work, organized files and cleane	ed shelf and desk f	or new year fil	e room	
1/4/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
	Worked on trade show sign up forms, a	cleaned up_changed spread_sh	eet prepare for co	rrections on w	ebsite 1 5 hours	
1/4/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference		11/4/2008		Debi DeBenedetto
	Completed delegate registration forms	for each of 6 partners attending	n Pow Wow with C	VB 1 hour		
1/4/2008	Duke University Medical Center	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
	,					
	Check status of open rfp from planner					
1/4/2008	ETC Services Inc	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
	check status of open frp for 2012 grou	p pending rfp				
1/4/2008	Finance and Resource Management Consultants	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
	check status of 09 study group rfp ope	n with planner				
1/4/2008	Florida Aquatic Plant Managemen Society	t General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
	get status on open rfp two with planne	r				
11/4/2008	Illinois Bankers Association	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedetto
* Task is ass	signed to multiple people 2004 - 2008 iDSS. All Rights Reserved.					Printed: 11/13/2008 Page: 7 of 10

	ned User: Debi DeBenedetto Account Name	Task Type	Status	Due Date	November 24, 2 Detailed Staff R Closed Date 8 of 59	eports IX Closed by User
ate	Contact Name				0 01 39	
	Checked status of open rfp for 2010 Ba	nkers meeting				
	National Institute for Occupational Safety & Health	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedette
	get status on open rfp from planner					
1/4/2008	National Tour Association	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedette
	Contacted planner re: 6 open rfps outst	anding with destination to get s	tatus			
1/4/2008	Nikki Romanik	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedette
	request status of group from planner fro	om cvb rfp				
1/4/2008	OSI Pharmaceuticals	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedette
	contact planner for status on OSI Nat S	ales meeting rfp open				
	Society of Incentive & Travel Executives	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedette
	requested status update from planner					
	Sunny Delight Beverages Company	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedette
	requested status of meeting from plann	er rfp sent by CVB				
1/4/2008	Warm Spirit	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedette
	check status of meeting rfp open for clie	ent				
	Wisconsin Transportation Builders Association	General - Followup Call	Closed	11/4/2008	11/4/2008	Debi DeBenedette
	get status on 2010 annual convention o	pen rfp				
1/4/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Open	11/4/2008		
	Signed up for Louisville show - in Jan. g	get 350 words copy - also scave	enger hunt			
1/5/2008	Debi's Activity Tracking Account	Event Sales Task	Closed	11/5/2008	11/5/2008	Debi DeBenedette
	sent evite out to Save the Date Advisor	y roundtable				
1/5/2008	Debi's Activity Tracking Account	General - Email	Closed	11/5/2008	11/5/2008	Debi DeBenedett
	emails 4 hours daily					
1/5/2008	Debi's Activity Tracking Account	Sales - Send Promotional Item / Collateral	Closed	11/5/2008	11/5/2008	Debi DeBenedett
	Sent Visitors guides to VF Welcome cel	nter				

* Task is assigned to multiple people

					Nevershar 04,00	200
Task Assig Create Date	ned User: Debi DeBenedetto Account Name Contact Name	Task Type	Status	Due Date	November 24, 20 Detailed Staff Re Closed Date 9 of 59	
11/5/2008	General Dynamics Information Technology	General - Followup Call	Closed	11/5/2008	11/5/2008	Debi DeBenedetto
	find out if booked					
1/5/2008	JHG Marketing	General - Followup Call	Closed	11/5/2008	11/5/2008	Debi DeBenedetto
	asked if rfp booked					
1/5/2008	Mobile Instrument Service, Inc. asked if group was booked yet	General - Followup Call	Closed	11/5/2008	11/5/2008	Debi DeBenedetto
1/5/2008			Classed	11/5/2008	11/5/2008	Dahi DaDana dama
1/5/2008	Trusty & Associates	General - Followup Call	Closed	11/5/2008	11/5/2008	Debi DeBenedetto
	aked if 21st smogs booked yet					
1/5/2008	University Of Florida - IFAS Office of Conferences & Inst	Sales - Assisted Mtg Planner	Closed	11/5/2008	11/5/2008	Debi DeBenedetto
	assisted Holly with Transportation quote	es for group.				
3/1/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	11/7/2008	10/15/2008	Debi DeBenedetto
	Signed up with Visit Florida to attend Na	ational Womens Show Toronto	Canada Nov. 7-9			
10/3/2008	General Dynamics Information Technology Michelle Williams, CMP	General - Followup Call	Closed	11/13/2008	8 11/5/2008	Debi DeBenedetto
	Follow up to see if booked					
10/3/2008	HR Florida	General - Followup Call	Open	11/13/200	8	
	Andrea Milrad		- 1 -			
	Find out if she booked this					
10/3/2008	LINSA Inc.	General - Followup Call	Open	11/13/200	8	
	Lina Salvati					
	find out if booked					
11/13/2008	Alligator Alley Express Mike Benson	Sales - Partner Contact	Closed	11/13/2008	8 11/13/2008	Debi DeBenedetto
	added new owner to contact lists					
1/13/2008	Chenega Federal Systems, LCC	Sales - Assisted Mtg Planner	Closed	11/13/2008	8 11/13/2008	Debi DeBenedetto
	Lisa Powell	botala amailad plannar				
1/10/0000	Assisted planner - sent info - sent rfp to		Olaas d	11/10/000	0.11/12/2022	Dahi DaDa I ii
1/13/2008	Collinson Publishing Charles Lewis	Sales - Media Contact	Closed	11/13/2008	8 11/13/2008	Debi DeBenedetto
	sent list of MP trade shows, assisted in	selling our guides				
1/13/2008	Debi's Activity Tracking Account	General - Email	Closed	11/13/2008	8 11/13/2008	Debi DeBenedetto
	3.5 general emails and catch up, ad pro	oofs and follow up from being g	one			
1/13/2008	Debi's Activity Tracking Account	Sales - Meeting / Show / Conference	Closed	11/13/2008	8 11/13/2008	Debi DeBenedetto
	igned to multiple people 004 - 2008 iDSS_All Rights Reserved					Printed: 11/13/200 Page: 9 of 10

Task Assigi	ned User: Debi DeBenedetto				November 24,	
Create Date	Account Name Contact Name	Task Type	Status	Due Date	Closed Date 10 of 59	Reports IX Closed by User
	Attended Toronto Wome's show week	end Nov 7 -10 gone 4 days				
1/13/2008	Debi's Activity Tracking Account	General - TDC Report	Closed	11/13/2008	3 11/13/2008	Debi DeBenedetto
	3 hours worked on updates and TDC i	report				
1/13/2008	Debi's Activity Tracking Account	Event Sales Task	Closed	11/13/2008	3 11/13/2008	Debi DeBenedetto
	Worked on final Encounter met Trish f	or lunch to discuss detail plan				
11/13/2008	Flying Dutchmen Travel	Sales - Assisted Travel Agent	Closed	11/13/2008	3 11/13/2008	Debi DeBenedetto
	Sent info to and answered questions to	o repeat TA				
11/13/2008	Forte' Buying Group	Sales - Assisted Mtg Planner	Closed	11/13/2008	3 11/13/2008	Debi DeBenedetto
	sent rfp to hotels for Forte Buying grou	ıp				
11/13/2008	Fox Premeir Meetings and Incentives Karen Williams	Sales - Assisted Mtg Planner	Closed	11/13/2008	3 11/13/2008	Debi DeBenedetto
	sent CD of Destination to Karen to ass	sist in bookina client meetina				
11/13/2008	Javi Productions	Sales - Assisted Mtg Planner	Closed	11/13/2008	3 11/13/2008	Debi DeBenedetto
	Sent sales kit and email to new planne	er registration from website				
11/13/2008	MPI	Sales - Prospecting	Closed	11/13/2008	3 11/13/2008	Debi DeBenedetto
	Looked into Mid AMerica Conference	and sponsorship				
11/13/2008	The Moreland Group, LLC Steve Ingram	Fam Escort	Closed	11/13/2008	3 11/13/2008	Debi DeBenedetto
	Site all day with Steve for Vision Care	conference 2010 11:30 - 6:30	pm good chance	e we will get this m	neeting	
11/13/2008	The Moreland Group, LLC	Sales - Assisted Mtg Planner	Closed	11/13/2008	3 11/13/2008	Debi DeBenedetto
	Steve Ingram					
	sent Steve package and follow up e-m	ail from site				
				Т	otal Tasks:	130



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COLLIER COUNTY FILM COMMISSION ACTIVITIES November 24, 2008 TDC Meeting

PRODUCTION NOTES

- Kismet Films documentary (in production)
- High Fidelity Canada documentary
- SUNYOCC educational video
- ABC "Supernanny" TV series
- ADR print fashion catalog

WORKING LEADS

- P Studios Inc. print (Italy)
- Taillight music video
- Smithsonian Network TV series
- BrentSpector/USA (2)commercials[Lexus, Kenzo]
- Taisho- TV commercial
- Dreamworks- feature
- "Jamie's American Dream" TV series/U.K.
- "Down South"/463 Media TV segment
- HGTV's "My House Is Worth What?" TV series
- Boston Proper-print catalogue
- Cox Communications still ad
- "Untitled TV pilot/series in development
- ALL CURRENT PRODUCTION

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OPERATIONS

- VisionNet upload
- Coordination of Euro Film Mkt./Film FL
- Coordination of regional film office strategy session
- Lead/inquiry response
- Monthly Revenue Tracking
- --Followed-up with activity worksheets to clients
- --Recorded data
- Client Management
- Issued film permits
- Opened a production file for each inquiry

SCOUTS

• P Studios Inc.

MEETINGS

- EvCor, Inc.
- Conference Call Berlinale FL Marketing
- Paradise Marketing (website)

OTHER

Collier County Employee Service Awards (5 years)

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Tourism PR & Communications Submitted by: JoNell Modys TDC Meeting – November 24, 2008

Announcement

The PR department has secured the only Adrian award for 2008 from the Hospitality Sales & Marketing Association International. We were awarded a Silver Adrian for the summer 2008 Return of the Ghost Orchid special news event.

Journalists in the Region

We hosted the following in recent weeks:

Dreamscapes – this Canadian travel magazine is inserted in the Globe & Mail Sunday paper once per month. Hosted editor Donna Vieira for dinner in Naples to discuss the Greater Naples area during her visit to the Ft. Myers-Sanibel area.

PBS – a crew from WPBT in Miami shot an episode at Fakahatchee Strand Preserve State Park for its Story of Florida's State Parks programs that will air statewide.

Moon Florida – the author of the new Florida guidebook visited the Everglades region, following up on his earlier trip to Naples/Marco Island.

I-75/Breakfast in America – travel author Simon Veness visited, doing research for his new UK travelogue about the interesting and off-the-beaten path people and locations that one can discover off I-75 between Michigan and Florida.

Oasis HD TV – a Canadian film crew shot "beauty" scenes from our part of the Everglades for upcoming programs.

News Bureau

In addition to day-to-day media inquiries, photography requests, etc. we issued the new Paradise Connection e-newsletter to travel media. BCF released an Arts & Culture release keying on Celebrate the Arts Month and December arts activities in the region.

BCF issued a directed story pitch to travel media about the new Fosa exhibit at Naples Zoo, making the tie to the new Madagascar movie, which may heighten interest among children in seeing the zoo's fosas and lemurs. The CVB also posted blogs on this topic.

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Publicity Highlights

Meetings South – Getaways in the Gulf regional feature. Skylights – Spirit Airlines inflight magazine – Shades of Green story on eco activities, resorts, plus they posted our destination video with the online version of the story. Small Market Meetings – Paradise Found – destination feature resulting from CVB fam last year and many follow ups with writer and magazine.

Naples Florida Weekly – positive story on good summer numbers and information about projections for late 08 and 09.

Marketing Activities & Projects

Web site listing updates New Twitter microblog account 2009 visitors guide New neighborhood profile – East Naples New neighborhood profile – North Naples Local food/regional cuisine release Appointed to Nature/Heritage/Rural/Cultural tourism committee for VISIT FLORIDA

Upcoming Publicity

Daily Telegraph UK Saturday Evening Post Sophisticated Living Farmer & Rancher Stone magazine Gulfshore Business www.travel-travel.com – Canadian travel site

BCF PR Activities

- Drafted and distributed Celebrate the Arts news release to more than 100 journalists including travel and art/feature writers in Florida, New York, Chicago and Atlanta markets; conducting ongoing media follow up
- Distributed pitch of the new Naples Zoo Fosa exhibit to more than 400 journalists including editors of travel and parenting publications, national and regional print media; conducting ongoing media follow up
- Developed 2009 calendar of releases
- Drafting/revising news release focusing on unique dining and locally-grown food
- Drafting/revising news release focusing on what's new in north Naples
- Pitched Staff Writer Jennifer Thomas of ASTA Network Magazine regarding unique kids activities in Collier County
- Corresponded with Editor Debbi Kickham of *Leisure Travel & Living Magazine* regarding upscale activities in Collier County
- Sent suggested images of Ritz Carlton, Naples, Giveback Getaways to Editor Cynthia Campbell of the *Baton Rouge Advocate*, per journalist's request
- Drafted pitch for Anne Dimon of *TravelWellness.com* regarding healthy dining options at airports based on a media lead

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MONTHLY ACTIVITY REPORT October 2008

Stuttgart, November 13, 2008

SUMMARY OF ACTIVITIES

SUMMARY OF ACHIEVEMENTS

- ♦ Completed new Power Point Presentation about the Collier County area
- ♦ DERTOUR product trainings for 120 TAs in total (3 x 40 travel agents), Oct 20-22
- ♦ American Express reservation team training in Vienna for 11 travel agents, Oct 28
- ♦ Neckermann:
 - ✓ VIP card featured in the summer 2009 brochure including "email on demand"
 - ✓ Port of the Islands (POI) included in summer 2009 brochure
- ♦ Skytours: POI included in 2009/10 brochure
- ♦ Gathering information from TOs how many VIP cards are needed
- Provided niche TO Trans Canada Touristik TCT GmbH specialised on US vacation with information about the NCVB area for self organised FAM trip
- Finalised research trip preparations (hotel bookings, flights, transfers)

SALES OFFICE ADMINISTRATIVE ACTIVITY

♦ Throughout September handled:

- ✓ **inquiries** for the Naples area including sending of information via post.
- ✓ Since Juliana's info trip to the area: include flyers of eco tour activities collected throughout the trip + other information which fits to the individual needs of the inquiry.
- ✓ Finalised new power point presentation for the entire Collier County area to use for tour operator product trainings, seminars, etc. Includes 37 slides in total. Presentation will be shared with Jack for feedback during the research trip.
- ✓ Summer VIP Card 2009: Debi requested assistance with the following assignment. Below partners have been contacted via email:

TUI	Heidrun Steidle	Pending
Neckermann	Yvonne Schmid,	<u>Neckermann</u> : "e-mail on demand" for VIP card; card layout is also featured in summer 2009 brochure, hence, clients are able to write an email to the published email address (and will receive an automatically response with information on the VIP card (where to pick it up, etc.) . JD will work with Yvonne on the content of this email. <u>No print copies needed</u> .
Thomas Cook AG	Sonja Karl	Thomas Cook: pending
DERTOUR	Katja Wagner, Susanne Arbinger	<u>No printed VIP cards needed</u> . Secured that link (<u>www.ParadiseCoast.com/VIP</u>) is published in the summer 2009 brochure + also on travel documents clients receive prior to departure

Meier's Weltreisen	Heike Pleuter	Pending
FTI	Heike Pabst	<u>None needed</u> – they already denied it for Orlando as well and suggested to promote the VIP card through the hotels in the NCVB area
Explorer Fernreisen	Kathrin Mockenhaupt	Pending
Canusa	Karin Buhse	<u>150 hard copies</u> . In addition Karin offered to publish the link <u>www.ParadiseCoast.de/VIP</u> on CANUSA's website as soon as it is alive. JD F/U.
Jan Doets	Elske Doets	Pending
TUI Netherlands	Karin van der Laan	Pending
Skytours	Beat Diggelmann	100 VIP cards
Hotelplan	Daniel Stähli	<u>200 VIP cards</u> . Also secured special promotion with additional text in the brochure as well.
Flextravel	Paul Heimo	Pending
Kuoni Netherlands	Miranda Van Dam	<u>150 VIP cards</u> needed which will be included into to the travel documents that clients receive before departure.
Kuoni Switzerland	Claudia Franke	She will F/U in end of November after finalising the 2009/10 brochure.

✓ Oct 15: Sent detailed email to niche TO in Germany which requested sales contacts and highlights in the Everglades/Naples area. Specialised on American vacation only:

Trans Amerika Reisen, Mrs Andrea Budde Trans Canada Touristik TCT GmbH www.trans-amerika-reisen.de ✓ Oct 31: Stuttgart, Reisemarkt: Delivered brochures after letter request to support ADAC (comparable with AAA) consumer event in Stuttgart, taking place Nov 30. Sent in total 80 brochures (maps + passport to Paradise only).

Public Relations:

- ♦ Further F/U of press event held Sept 25 in Hamburg:
 - ✓ Oct 14, 2008: Sent "Media news Oct 08" received through JoNell to all media contacts visited in September in Hamburg (22 in total)
 - ✓ F/U to 5 out of 9 press people with whom detailed conversations were held during the press event, special F/U needed through JoNell – please advice if the F/Us are finalised:

Media Name	Contact person	F/U by JD	F/U by JoNell
DIE WELT/WELT am	Mrs Hannah Lobeck	special spa F/U email	Requested assistance
Sonntag			from JoNell to send
			further info
www.WirsindGolf.net	Mrs Chris Weier &	special Golf F/U email,	
	Mr Carsten Schütte	several email contacts	
		to publish editorial on	
		their website	
Urlaub perfekt –	Mrs Katrin Müller	special F/U email	
FVW media group			
Dpa themendienst	Mr Christian Röwekamp	F/U email	Requested assistance
			from JoNell to send

		detailed spa information
Mrs Deborah Knür	Restaurant/Gourmet F/U	Requested JoNell's assistance to send through gourmet restaurant highlights for 2009
	Mrs Deborah Knür	,

Supercomm mailing - **Research Project**: targeting the travel agent market only:

- \checkmark Received final approval from Walter about research questions to travel agents end of Oct.
- \checkmark Therefore mailing aimed to be sent in November now.

Research Project tour through Germany

- ✓ Oct 24: Sent through schedule with booked trains, taxi, flight & hotel accommodations
- ✓ Ongoing communication throughout the month of Oct with Walter, Jack, Cedar & Juliana about organizational details considering this trip including changes in the questionnaire
- ✓ Sent individual reminder emails to all 5 appointment partners and enclosed the latest questionnaire

VUSA

Denied Visit USA workshop February 2, 2009, cost €1.400 for booth participation due to overlapping trade shows to attend in Munich and Hamburg.

♦ Press Event with VUSA in Munich, Dec 4:

- ✓ Received outline from VUSA's press department
- ✓ Sent logo and three images for flat screen presentation during the evening
- ✓ Press Kits will be provided for each journalists and sent to the event location by JD
- ✓ Latest press release needed until Nov 21 from JoNell
- ✓ Participating partners in Munich:
 - \circ Alamo
 - Arizona Office of Tourism
 - California Travel and Tourism Commission
 - Delta Airlines
 - Hilton Hotels
 - Massachusetts Office of Travel and Tourism
 - Naples, Marco Island, Everglades
 - North Carolina Travel & Tourism Division
 - o Orlando Tourism Bureau
 - Suntrek Tours
 - The Beaches of Ft. Myers and Sanibel
 - Wiechmann Tourism Service
 - American Airlines
 - Deep South USA

VISIT Florida

Oct: Follow up of the press event, Sept 25 in Hamburg, organised by MikullaGoldmann PR, Visit FL's press agency. Details are listed above under the segment Public Relations.

Paradise Advertising:

- Oct 6: DERTOUR coop advertisement: ongoing support provided from Juliana to finalise the ad. Deadline Oct 6. Juliana communicated between Paradise Advertising and DERTOUR, Christiane Kiessling to secure important changes.
- ♦ Oct 13, 2008: Provided recommendations for Media plan activities:
 - ✓ <u>Visit Florida International Travel Planner</u>:
 - Changed the German body text of the ad slightly
 - Translated the text of both hotel ads
 - ✓ Suggested small changes for online ads at Tripadvisor and FVW online (Sept 29)

RETAIL AGENCY ACTIVITY

GENERAL SALES ACTIVITY OUT OF THE OFFICE

Sales Calls in Cologne, Mannheim & Munich:

- ♦ Date of Travel: October 8/14/21, 2008
- ♦ Amount of travel agents: 10
- ♦ General feedback:

- \checkmark Received very positive feedback about Florida business in general.
- ✓ 3 travel agents requested information about villa rentals, in all cases Resort Quests website has been visited and shortly discussed with the agent

American Express Office, Vienna - October 28

✓ Natasa Manic conducted full reservations team training for the main American Express Office in Vienna for a total of <u>11 employees</u>. This Amex office is the smallest in Europe by number of staff, located on the main shopping street in Vienna. Agents will make their reservations through the German TOs (airtours, DERTOUR Deluxe) as well as through the pan-European Amex Worldwide Cities and Resorts program. Very intense training held with agents asking many detailed questions on each property presented to them. Medium to high potential.

DERTOUR product training, **Oct 20-22**:

Juliana attended the USA road show of DERTOUR (biggest volume for US business) in 3 cities (Cologne, Mannheim & Stuttgart). The road show took place to introduce the summer 2009 US brochure. In each city, the NCVB training was held for **30 minutes in front of 40 agents**, of which only 10% stated to know the destination well. However, about 45% book FL on a regular basis for families and young couples mainly.

DiaMonde secured exclusive participation. No competing destinations in Florida have been presented except the Collier County. The questionnaire which has been handed out to all attendees after the training stated most positive feedback only about the provided destination presentation.

Brief overview of the half day training (4 hours) introducing the new summer 2009 DERTOUR and

ADAC Reisen (comparable with AAA) brochure:

- ♦ Introduction of the US in general
- ♦ Introduction of the new summer 2009 brochure
- (All travel agents compared the presentation/especially hotels with the summer 2009 brochure.
 Same with Naples hotels).
- Introduction camper (motor home vacation)
- Introduction "round trips" (by bus, individual small group vacations, rental car round trips)
- ♦ Naples CVB presentation (30 minutes) including presentation of the destination film in English

Juliana worked 4 days in October to change the whole presentation which is now tailor-made for trainings.

TOUR OPERATOR ACTIVITY

GENERAL TOUR OPERATOR ACTIVITY

Following a summary of activities secured in the last budget year 2007/08 as well as all new activities with TOs in the German speaking market for the month of October (red marks stand for new entries):

Tour Operator	Status quo	Follow up
Airtours/TUI Mrs Heidrun Steidle Product Manager NA Hanover www.tui.de	Summary 2007/08: Sept 3: Product training in Hanover by NM for the entire NCVB area. Sept-Oct: Finalised research training meeting in November.	
America Unlimited	Summary 2007/08: Not cooperative. Requested cash contribution for	

Timo Kohlenberg Marketing & Communication Manager; Mr Dirk Zielinski Sales Manager Hanover www.america- unlimited.de	hotel extension in the 2009 brochure. Requested first of all room night production before commitment. Several F/Us, no feedback received from Timo. However, Sales Manager visited the NCVB area in fall 2007, JD secured discounted rate at NBHGC. 3 hotels featured in 2008 brochure. LaPlaya/Naples Beach Hotel & Golf were discussed to be included for extension of the portfolio.	
Printrun: 50,000		
Berge & Meer	Summary 2007/08: New PM NA: Mr Pimpel is the successor of the	
Mr Ulrich Pimpels	previous product manager. He requested to get in contact again later	
Product Manager NA	in 2008 for trainings, etc.	
Rengsdorf	Oct 2008: Personal meeting scheduled for ITB 2009. F/U via phone in	
www.berge-meer.de	the meantime.	
Canusa Touristik Mrs Karin Buhse Product Manager Florida Hamburg www.canusa.de	Summary 2007/08: Several attempts considering cooperation in newspaper supplement focusing on FL dest. only. Cost very high and not negotiable. Also tried to push marketing coops but cost are above €6.000 for marketing activities including the use of their consumer database. New hotels featured in their 2008/09 brochures: Charter Club Resort. They are always seeking for superior lodging opportunities. Marco Inn will definitely be the right property after its renovation. F/U Oct 15: Wiebke Kerwat downloaded images again from our website for the 2009/10 brochure. Finalized research meeting with Tilo and Karin.	
Dertour Deluxe	Inclusion of properties very high (cost per double page spread and per	
Mr Mike Haverstreng	season €3.500).	
Product Manager		
Frankfurt		
www.dertour.de		
Dertour	<u>Summary 2007/08:</u> Feb: Sent event planner for winter 09/10	

Mrs Katja Wagner Product Manager NA Frankfurt www.dertour.de	brochure. Event highlights published in current winter brochure (2008/09). March: Attended CBR in Munich, Naples booth next to DERTOUR's, very cooperative and successful. Aug 12: Meeting with Katja, Susanne & Christiane. Ongoing communication considering marketing activities. Secured trainings in Oct after the meeting in August. Oct: F/U on discussed FAM trip idea from meeting from Aug 12: Currently they are considering Orlando or another town outside FLA for a big FAM trip again with additional programs and therefore possible trip to Naples. If Orlando won't be chosen they will not offer anything for FLA in 2009 which is the case now. Confirmed research meeting with Katja & Per Illian for Nov 6.	
Explorer Fernreisen	Summary 07/08: July 2007: Training for the entire res team of 14	Dec: Discuss
Mrs Kathrin Mockenhaupt	employees in total with Visit FL. Newsletter activity has been	Marketing activities
Product Manager NA	discussed with Visit FL and other FL partner before this training during	for 2008.
Düsseldorf	a marketing meeting. Explorer F. has shown no further activities at	
www.explorer-	all. Diana Weihlt left the company, new replacements s. left. Planned	
fernreisen.com	activity took never place.	
	Oct 08: Tried to make an appointment for the research trip -	
	unfortunately exactly during those two Nov days busy with other	
	activities. Will follow up in Dec for activities possible with this	
Eleve Tursvel	specialist TO.	
Flex Travel	Summary 2007/08: Jan 2008: Training for the entire US res team.	
Mr Paul Heimo	Paul Heimo is happy with the current portfolio of 6 hotels, no changes	
Product Manager Gertrud Hurni	planned.	
	Oct 2008: Sent email to receive feedback about how many VIP cards	
(Reservation Team	are needed. Pending.	
Manager) Zürich		
www.flextravel.ch		
FTI - Frosch Touristik	Summary 2007/08: Heike has now suggested FAM to the Golf Coast,	
Mrs Heike Papst	for each area 3 days in May 2009. She has requested flight details	
ins neike rupst	The cash area of days in may 2000. She has requested hight details	

Head of Department - Mrs Larissa Bertsch Product Manager FL München <u>www.fti.de</u> Print run winter: 300.000 Print run summer: 450.000 Room night production summer 06: 2200 NCVB properties Room night production summer 07: 1700 for NCVB properties	from their FAM department and will come back to us with more details. Signed up for 2009 US roadshow (cost €7.500). Naples will be the only FL dest. next to one car rental company, one airline and Oregon as a state partner. Oct: Confirmed research meeting with Heike and the marketing department for Nov 6.	
Hotelplan Mrs Esther Schneitzer Head of Product Management USA Glattburg www.hotelplan.ch Printrun: 50.000 in German	Summary 2007/08:Training in March 2008: Hotelplan organises single FAM-trips throughout the year as well as destination trainings itself for all their TAs (usually late summer each year). Oct 2008: Hotelplan needs about 200 printed VIP cards in English.	
30.000 in French		
Jan doets America	Summary 2007/08: Successful cooperation in 2008 increasing the	
tours Mrs Elske Doets	portfolio.	
Owner President	Oct 2008: Sent email to receive feedback about how many VIP cards are needed.	

Heerhugowaard		
<u>www.jandoets.nl</u>		
Knecht Reisen Mr Sascha Dimitriadis Product Manager NA Aarau www.knecht-reisen.ch Printrun: 40.000 Room night production in 2007: 91 room nights excluding round/coach	<u>Summary 2007/08:</u> Jan 31: Knecht Reisen medium size TO (45 employees in the head office in Aarau), 22 own travel agencies in the Bern/Zurich region. Reservation training held for 5 people (complete US reservation team) including portfolio meeting with Sascha. Current hotels featured in their brochure: 4. Showed interest to push the Naples area (offered 3 hotels) but asked if editorial page (cost: US\$ 1500) is possible. Suggested meeting during ITB together with Jack Wert to discuss this opportunity. Did not turn up. FAM has been discussed for Sept/Oct 08. Several approaches from JD but no final decision has been made due to airlines being non cooperative.	
trips Kuoni Travel Switzerland Mrs Claudia Weiland Product Manager USA Zürich www.kuoni.ch	Oct 2008: Sent email to receive feedback about how many VIP cards are needed. See details in above chart.	
Kuoni Netherlands Miranda van Dam Product Manager USA Amsterdam www.kuoni.nl	Oct 14: Sent email to find out how many VIP cards are needed. Oct 16: Sent through image link for general Naples images. Currently finalising the 2009/10 FL brochure and JD sent through NCVB images including image link from website, also offered further assistance for brochure. Miranda confirmed the need of 150 VIP cards which will be added to the general travel documents sent to clients prior their departure.	
Meier's Weltreisen Mrs Heike Pleuter Product Manager NA Frankfurt <u>www.meiers-</u>	<u>Summary 2007/08:</u> Training for the res team in July 2007.	

weltreisen.de		
Neckermann	Summary 2007/08: Oct 18, 2007: Reservation training for 8 agents.	
Mrs Yvonne Schmidt	Nov 1: Market share of total room nights booked to the SW Florida	
Product Manager FL	coast is very high for the two featured Naples properties, as follows:	
Oberursel	Lemon Tree: 58%; Gulf Coast Inn: 23%	
www.neckermann-	Greatest achievement for winter 08/09 since portfolio meeting in Oct	
<u>reisen.de</u>	07 and several correspondences throughout the year: Neckermann	
	will increase its properties in the Naples area from 3 to 7 hotels.	
Printrun summer 950,000	Since March 18, 2008: Ivey House discussion. Completed end of	
Printrun winter 600,000	August 2008 with unfortunately no success among the owners.	
	Consumer mailing activity from Neckermann failed. Cost (\in 4.500 excl.	
	VAT) too high.	
	Aug 25: First approach to Yvonne and Sonja considering the research	
	project. Continuing communication with regard to the research	
	meeting.	
	Oct 29: Telephone conversation with Yvonne: Received 2 page spread	
	copy of summer 2009 brochure for feature check. VIP card is	
	prominently featured on the intro page of the NCVB area. Clientele is	
	able to request further info from Neckermann about the VIP card via	
	email (email on demand). Hence, will provided Yvonne with content	
	for this automatically mail info only offered to our area. Great	
Oad Reizen	achievement FOC. To be determined.	
Skytours Switzerland	Summary 2007/08: Jan 29: Portfolio meeting with Beat & Nouria in	
Mr Beat Diggelmann	Zurich. Detailed meeting during ITB 2008 with Beat/Jack & JD:	
Senior Product Manager	Discussed marketing coops for 2009/10.	
Mrs Nouria Jarjour	Throughout summer 2008: Conversation about product portfolio	
Product Manager USA	extension. Sent hotel recommendations and "150 words". Beat	
Zürich	stated: silent shopper = hotel purchase Herbi Müller, (working for	
www.skytours.ch	Hotelplan) checked out all recommended hotels. Aug 28: Jack	
<u></u>	approved marketing activities as outlined in the proposal from Beat:	
Printrun:	cost for 2009: \$US 3,000. Nouria and Beat confirmed the extension of	

80.000 in German	properties in their 2009/10 brochure.	
30.000 in French	Oct 20: Nouria ordered 100 VIP Cards.	
	Oct 23: F/U via phone and email: Port of the Islands is part of the	
Room night production:	hotel extension in the 2009/10 brochure. Informed Heather from	
100-150 (Jan 29, 2008)	SunStream. Brochure print: Nov 21. Marketing coops will be discussed	
280 (July 15,2008)	afterwards.	
Thomas Cook AG	Summary 2007/08: Dec 19: Res training (5 agents). Product meeting	
Mrs Sabine Webel	with Sonja Karl (PM US) about the current portfolio in the Thomas	
Junior PM USA &	Cook brochure. Satisfied with 4 hotels featured at the moment,	
Mrs Sonja Karl	however proposed the exchange of one of their city hotels (Inn on	
Product Manager USA	Fifth & Trianon Old Naples) with the NBHGC and intro to Marco Beach	
Oberursel	Ocean Resort on MI. Research meeting in Nov 2008 generated that	
www.thomascook.de	they extended the portfolio of hotels from the NCVB area as well as	
	other FL dest. in the summer 2009 brochure.	
	Company listed on the stock exchange, hence no room night	
	production numbers available.	
	Aug/Sept/Oct: Arranged research project meeting with Sonja /	
	Yvonne.	
TUI Netherlands	Summary 2007/08: First meeting at ITB with Karin after personal FAM	
Mrs Karin van der Laan	to the NCVB area straight after Huddle where she showed great	
Product Manager NA	interest to increase the number of hotels by (BNHGC, EWB, Marriott	
Enschede	MI (Sally Davis offered special such as 8=7 for the winter brochure).	
<u>www.tui.nl</u>	F/U in march offering the above mentioned hotels.	
	Oct 2008: Requested the amount of VIP cards needed. Pending.	

HIGHLIGHTS IN NOVEMBER 2008

- Nov 6-7: Research trip with Jack Wert, Walter Klages & Cedar Hames to 4 mainstream TOs and 1 USA specialist
- Sales agent dinner event in Wiesbaden, November 25.

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✤ PATA/VUSA seminar organized by VUSA in Cologne, Nov 27.

ADDENDUM

- ✤ PR database of event in Hamburg Sept 25, 2008.
- Full contact list of agencies visited as of October 31, 2008.

Naples, Marco Island & Everglades CVB Event/Show Post Report

Event/Show: World Travel Market – Trade only show

Dates: 10-13 November 2008

Location: ExCel London, UK

Attending Staff: Jack Wert, Oonagh Mc Cullagh, Michelle Mc Cullagh (Account Exec.)

Sponsorship/Benefits: Visit Florida Dinner 10 November

Participating Industry Partners/Co-Sponsors: GreenLinks Resort, La Playa Resort, The Inn on Fifth, Naples Bay Resort & Marina

Booth Package (if applicable): Co-shared on the Visit Florida Stand & open booth shared with Fort Myers & Sanibel / Lee County CVB

Total Attendees: TBC

Number of Appointments: 28 plus 70 additional leads / walk up enquiries

Number of Potential Clients: 100,000

Potential Room Nights: 1,200,000

Pre-Mailer Sent: Yes X □ No □

Number Sent: 50 Number of Responses: 50

Show Rating: 1 2 3 **4** 5

(Scale of 1 - 5, worst to best)

Assessment and Recommendation for Future Participation:

The show was busy especially on the first few days. We participated with many of the Visit Florida events. UK office issued a welcome note and token gift to all the industry partners together with updated itinerary. Jack & Oonagh attended the Virgin Holidays VI P event on Sunday evening. Oonagh distributed a market update for the industry partners. Jack & Oonagh attended the V Florida PR reception.

All attended the Visit Florida VIP dinner on Monday – which Naples CVB was a cosponsor. Naples was very well received following comments presented by Jack Wert for & on behalf of the CVB & our industry partners – highlighting the additional budget for the UK & Ireland market.

This is not an appointment show – we, however, arranged over 28 appointments prior and this proved very successful on the first few days. The last two days were more open for walk up meetings & this year seemed busier than previous years with many requesting high end product we had a total of 70 additional enquiries over the four days. Overall we ensured we held meetings and had contact with all the major industry bringing business into our area & the USA. We held a very top level one to one meeting with Virgin Atlantic & Expedia and currently are the only Florida partner they are negotiating with.

This is the single most important travel show in the UK & Ireland market and we would strongly recommend we participate again in a similar way as this year – with a small stand & the co-sponsorship of the VIP V Florida dinner. The sponsorship of the dinner sets the Naples area above the other Florida destinations and raises our profile as all the main customers selling our destination attend this dinner.

Other Comments:

Visit Florida Dinner – our main sponsorship - held at The Great Hall, Lincoln's Inn, London. The UK office negotiated with V Florida to have us join with another table enabling us to have access to 10 guests (rather than just five guests) we joined with Kissimmee CVB and hosted two tables.

Hosted tables: Jack's Table:

La Playa Resort The Inn on Fifth Naples Bay Resort Premier Holidays, Managing Director Thomas Cook – Director of Product Virgin Holidays – Contract Manager for South Florida Tui – Product Manager Virgin Atlantic – Sales Manager Kissimmee CVB

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Oonagh's Table:

GreenLinks Resort Funway Holidays – Managing Director Golf Breaks.com – Produce Director American Holidays – Produce Director Bon Voyage – General Manager US Commercial Attaché Kissimmee CVB – Exec Director Reunion Resort Premium Outlets

Jack Wert's speech at Visit Florida Dinner WTM '08, please note CVB logo on display during the presentation.





November 24, 2008 Detailed Staff Reports IX

Naples, Marco Island, Everglades CVB^{5 of 59}

Request Summary by Type

For the month of October 2008

CALL TYPE	<u># OF CALLS</u>	MINUTES
CALL-LIVE	140	374.97
DATA IMPORT	1,035	0.00
RDR RESPONSE	108	29.67
RR-FULFILLED	72	21.92
WEBSITE	9	25.22
Grand Total:	1,364	451.77

Naples, Marco Island, Everglades CVB Call Summary by Toll Free Number

For the month of October 2008

TOLL FREE NUMBER	<u># OF CALLS</u>	MINUTES
800-2ESCAPE	53	103.83
Naples Press	67	205.43
Guest Click	7	36.28
International	8	21.32
Storm Information	0	0.00
Meeting Planner	4	7.38
Collier County Sports Council	1	0.72
Grand Total:	140	374.97

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Naples, Marco Island, Everglades $\text{CVB}^{37\,\text{of}\,59}$

Call Summary by Purpose

For the month of October 2008

PURPOSE	REQUESTS	MINUTES	RESERVATIONS
Collier County CVB Office	0	0.00	-
Guest Click - Reservations	0	0.00	0
Live Information	41	131.23	-
Meeting Planner	0	0.00	-
Partner Pack CD	0	0.00	-
Special Fulfillment	67	13.90	-
Sports Council of Collier County Information	0	0.00	-
Visitors Guide	1202	231.53	-
CVB Office Referral	1	1.42	-
Hang up	19	27.45	-
Reservations	4	34.78	-
Storm Accommodations Info	0	0.00	-
Update Accommodations Info	0	0.00	-
Wrong Number	30	11.45	-
Grand Total:	1364	451.77	0

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Naples, Marco Island, Everglades $\text{CVB}^{^{8\,of\,59}}$

Request Summary by Source

For the month of October 2008

	CURRENT YEAR			L	LAST YEAR		
SOURCE	<u>MONTH</u>	<u>YTD*</u>	<u>% YTD</u>	MONTH	<u>YTD*</u>	<u>%</u>	
Consumer Magazines	32	32	3%	103	103	7%	
Consumer Directories	24	24	2%	106	106	7%	
Leisure E-Marketing	38	38	3%	400	400	28%	
Newspaper Domestic NE/MW	13	13	1%	9	9	1%	
TV/Target Markets	0	0	0%	7	7	0%	
Niche Markets (Bridal/Honeymoon)	412	412	34%	522	522	36%	
Niche Markets (ECO)	0	0	0%	293	293	20%	
Niche Markets (Fishing)	0	0	0%	1	1	0%	
Niche Markets (Golf)	0	0	0%	0	0	0%	
Niche Markets (Senior)	667	667	55%	0	0	0%	
Niche Markets (Shopping/Cultural)	0	0	0%	0	0	0%	
Travel Agent Directories	0	0	0%	0	0	0%	
Group Business (Association)	0	0	0%	0	0	0%	
Group Business (Corporate)	0	0	0%	0	0	0%	
Group Business (Leisure)	0	0	0%	0	0	0%	
Luxury Interest	0	0	0%	0	0	0%	
Friend/Relative	1	1	0%	3	3	0%	
Naples, Marco Island, Everglades CVB	0	0	0%	0	0	0%	
Other/Unknown	15	15	1%	3	3	0%	
Travel Agent	0	0	0%	2	2	0%	
Grand Total:	1,202	1,202	_	1,449	1,449	-	

*YTD = Fiscal Year

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Naples, Marco Island, Everglades CVB^{9 of 59}

Visitor Guide Request Summary by Consumer Magazines

For the month of October 2008

PUBLICATION NAME	<u>MONTH</u>	<u>YTD*</u>	<u>% YTD</u>
Southern Living Travel Jun 08	30	30	94%
Midwest Living Web	2	2	6%
Grand Total:	32	32	_

Naples, Marco Island, Everglades $\text{CVB}^{\!\!\!\!^{40\,\text{of}\,59}}$

Visitor Guide Request Summary by Consumer Directories

For the month of October 2008

PUBLICATION NAME	<u>MONTH</u>	<u>YTD*</u>	<u>% YTD</u>
2008 Official FL Vac Guide	24	24	100%
Grand Total:	24	24	_

Naples, Marco Island, Everglades CVB^{+1 of 59} Visitor Guide Request Summary by Leisure E-Marketing

For the month of October 2008

LEISURE E-MARKETING	MONTH	YTD*	<u>% YTD</u>
ParadiseCoast.com	13	13	34%
DestinationBrochures.com	12	12	32%
Other/Unknown	6	6	16%
VisitFlorida.com	5	5	13%
ParadiseCoast.de	1	1	3%
Visit USA - UK	1	1	3%
Grand Total:	38	38	_

Naples, Marco Island, Everglades CVB^{42 of 59} Visitor Guide Request Summary by Newspaper Domestic NE/MW

For the month of October 2008

PUBLICATION NAME	MONTH	YTD*	<u>% YTD</u>
Other/Unknown	5	5	38%
Visit FL In State Summer 08	5	5	38%
Visit FL In State Fall 07	2	2	15%
PrePrint Out State Spring 2008	1	1	8%
Grand Total:	13	13	_

<u>% YTD</u>

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Visitor Guide Request Summary by TV/Target Markets

For the month of October 2008

PUBLICATION NAME

MONTH YTD*

Grand Total:

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Visitor Guide Request Summary by Niche Market

For the month of October 2008

Niche Markets (Senior)	<u>MONTH</u>	<u>YTD*</u>	<u>% YTD</u>
AAA Going Places Jul/Aug 08	8	8	1%
AAA Going Places May/Jun 08	1	1	0%
AARP Sept/Oct 08	658	658	61%
Niche Markets (Senior)	667	667	62%
Niche Markets (Bridal/Honeymoon)			
FL Wedding&Honeymoon Jan/Feb08	5	5	0%
FL Wedding&Honeymoon Jul/Aug08	25	25	2%
FL Wedding&Honeymoon Mar/Apr08	7	7	1%
FL Wedding&Honeymoon May/Jun08	14	14	1%
FL Wedding&Honeymoon Nov/Dec07	3	3	0%
FL Wedding&Honeymoon Nov/Dec08	244	244	23%
FL Wedding&Honeymoon Sep/Oct07	4	4	0%
FL Wedding&Honeymoon Sep/Oct08	110	110	10%
Niche Markets (Bridal/Honeymoon)	412	412	38%

Naples, Marco Island, Everglades CVB^{45 of 59}

Visitor Guide Request Summary by Travel Agent Directories

For the month of October 2008

PUBLICATION NAME

MONTH YTD

<u>% YTD</u>

Grand Total:

Naples, Marco Island, Everglades CVB^{46 of 59}

Visitor Guide Request Summary by Group Business

For the month of October 2008

PUBLICATION NAME

MONTH YTD*

<u>% YTD</u>

Grand Total:

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Visitor Guide Request Summary by Luxury Interest

For the month of October 2008

PUBLICATION NAME

MONTH YTD*

<u>% YTD</u>

Grand Total:

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Visitor Guide Request Summary by State

For the month of October 2008

	CURRENT YEAR		LAST YEAR			
<u>STATE</u> FL	<u>MONTH</u> 104	<u>YTD*</u> 104	<u>% YTD</u> 9%	<u>MONTH</u> 126	<u>YTD*</u> 126	<u>%</u> 10%
IL	75	75	6%	62	62	5%
NY	72	72	6%	84	84	7%
ТХ	65	65	6%	68	68	5%
MI	64	64	5%	57	57	4%
ОН	61	61	5%	64	64	5%
PA	54	54	5%	69	69	5%
IN	48	48	4%	41	41	3%
CA	46	46	4%	71	71	6%
WI	46	46	4%	35	35	3%
MO	44	44	4%	34	34	3%
MN	39	39	3%	17	17	1%
GA	29	29	2%	38	38	3%
NC	29	29	2%	39	39	3%
NJ	25	25	2%	49	49	4%
AL	24	24	2%	19	19	1%
VA	24	24	2%	30	30	2%
PR	22	22	2%	3	3	0%
MA	21	21	2%	30	30	2%
LA	20	20	2%	23	23	2%
TN	20	20	2%	32	32	3%
KS	18	18	2%	11	11	1%
MD	18	18	2%	24	24	2%
СО	17	17	1%	11	11	1%
KY	17	17	1%	27	27	2%
SC	15	15	1%	15	15	1%
IA	13	13	1%	20	20	2%
WV	13	13	1%	11	11	1%
AR	12	12	1%	11	11	1%
MS	12	12	1%	12	12	1%
AZ	11	11	1%	10	10	1%
СТ	10	10	1%	15	15	1%
ОК	10	10	1%	10	10	1%
OR	10	10	1%	9	9	1%
NH	9	9	1%	6	6	0%
WA	9	9	1%	19	19	1%

Naples, Marco Island, Everglades $\text{CVB}^{\!\!\!\!\!^{49\,of\,59}}$

Visitor Guide Request Summary by State

For the month of October 2008

	<u>CL</u>	JRRENT YEA	R	LA	LAST YEAR	
<u>STATE</u>	MONTH	YTD*	<u>% YTD</u>	<u>MONTH</u>	YTD*	<u>%</u>
ID	8	8	1%	5	5	0%
HI	6	6	1%	1	1	0%
NE	6	6	1%	5	5	0%
NV	5	5	0%	7	7	1%
VT	5	5	0%	1	1	0%
DE	4	4	0%	4	4	0%
ME	4	4	0%	13	13	1%
NM	4	4	0%	6	6	0%
UT	3	3	0%	5	5	0%
AK	2	2	0%	2	2	0%
ND	2	2	0%	7	7	1%
VI	2	2	0%	0	0	0%
MT	1	1	0%	4	4	0%
RI	1	1	0%	3	3	0%
SD	1	1	0%	2	2	0%
WY	1	1	0%	2	2	0%
AA	0	0	0%	0	0	0%
AE	0	0	0%	0	0	0%
AP	0	0	0%	0	0	0%
DC	0	0	0%	1	1	0%
GU	0	0	0%	0	0	0%
Grand Total:	1,181	1,181	_	1,270	1,270	-

*YTD = Fiscal Year

Naples, Marco Island, Everglades CVB^{50 of 59} Visitor Guide Request Summary by Country

For the month of October 2008

	CURRENT YEAR			LAST YEAR			
<u>COUNTRY</u> USA	<u>MONTH</u> 1181	<u>YTD*</u> 1181	<u>% YTD</u> 98%	<u>MONTH</u> 1270	<u>YTD*</u> 1270	<u>%</u> 88%	
CANADA	13	13	1%	45	45	3%	
FRANCE	3	3	0%	6	6	0%	
UNITED KINGDOM	2	2	0%	20	20	1%	
POLAND	1	1	0%	2	2	0%	
PORTUGAL	1	1	0%	0	0	0%	
SAUDI ARABIA	1	1	0%	0	0	0%	
ALGERIA	0	0	0%	1	1	0%	
ARGENTINA	0	0	0%	0	0	0%	
AUSTRALIA	0	0	0%	0	0	0%	
AUSTRIA	0	0	0%	0	0	0%	
BANGLADESH	0	0	0%	0	0	0%	
BELARUS	0	0	0%	0	0	0%	
BELGIUM	0	0	0%	1	1	0%	
BERMUDA	0	0	0%	0	0	0%	
BRAZIL	0	0	0%	2	2	0%	
BULGARIA	0	0	0%	0	0	0%	
CHILE	0	0	0%	0	0	0%	
CHINA	0	0	0%	0	0	0%	
COLOMBIA	0	0	0%	0	0	0%	
CROATIA	0	0	0%	0	0	0%	
DENBIGHSHIRE	0	0	0%	0	0	0%	
DENMARK	0	0	0%	1	1	0%	
ECUADOR	0	0	0%	0	0	0%	
EGYPT	0	0	0%	0	0	0%	
ENGLAND	0	0	0%	0	0	0%	
ESTONIA	0	0	0%	0	0	0%	
ETHIOPIA	0	0	0%	0	0	0%	
FINLAND	0	0	0%	0	0	0%	
GEORGIA	0	0	0%	1	1	0%	
GERMANY	0	0	0%	90	90	6%	
GHANA	0	0	0%	0	0	0%	
GREECE	0	0	0%	0	0	0%	
HUNGARY	0	0	0%	1	1	0%	

Naples, Marco Island, Everglades CVB^{51 of 59} Visitor Guide Request Summary by Country

For the month of October 2008

	CURRENT YEAR			LAST YEAR			
<u>COUNTRY</u> INDIA	MONTH 0	<u>YTD*</u> 0	<u>% YTD</u> 0%	MONTH 3	<u>YTD*</u> 3	<u>%</u> 0%	
INDONESIA	0	0	0%	0	0	0%	
IRAN	0	0	0%	0	0	0%	
IRAQ	0	0	0%	0	0	0%	
IRELAND	0	0	0%	0	0	0%	
ISRAEL	0	0	0%	0	0	0%	
ITALY	0	0	0%	1	1	0%	
JAPAN	0	0	0%	0	0	0%	
LITHUANIA	0	0	0%	0	0	0%	
LUXEMBOURG	0	0	0%	0	0	0%	
MACEDONIA	0	0	0%	0	0	0%	
MALAYSIA	0	0	0%	0	0	0%	
MEXICO	0	0	0%	0	0	0%	
MOROCCO	0	0	0%	0	0	0%	
N. IRELAND	0	0	0%	0	0	0%	
NETHERLANDS	0	0	0%	2	2	0%	
NEW ZEALAND	0	0	0%	0	0	0%	
NIGERIA	0	0	0%	0	0	0%	
NORWAY	0	0	0%	0	0	0%	
OTHER	0	0	0%	0	0	0%	
PAKISTAN	0	0	0%	0	0	0%	
PANAMA	0	0	0%	0	0	0%	
PERU	0	0	0%	0	0	0%	
PHILIPPINES	0	0	0%	0	0	0%	
QATAR	0	0	0%	0	0	0%	
RIO	0	0	0%	0	0	0%	
ROMANIA	0	0	0%	0	0	0%	
RUSSIA	0	0	0%	0	0	0%	
SCOTLAND	0	0	0%	0	0	0%	
SINGAPORE	0	0	0%	0	0	0%	
SOUTH AFRICA	0	0	0%	0	0	0%	
SPAIN	0	0	0%	0	0	0%	
SWEDEN	0	0	0%	0	0	0%	
SWITZERLAND	0	0	0%	2	2	0%	

Naples, Marco Island, Everglades CVB^{52 of 59} Visitor Guide Request Summary by Country

For the month of October 2008

	<u>CL</u>	CURRENT YEAR			LAST YEAR			
<u>COUNTRY</u> TAIWAN	MONTH 0	<u>YTD*</u> 0	<u>% YTD</u> 0%	MONTH 0	<u>YTD*</u> 0	<u>%</u> 0%		
THAILAND	0	0	0%	0	0	0%		
TURKEY	0	0	0%	1	1	0%		
UKRAINE	0	0	0%	0	0	0%		
URUGUAY	0	0	0%	0	0	0%		
VIETNAM	0	0	0%	0	0	0%		
WALES	0	0	0%	0	0	0%		
YEMEN	0	0	0%	0	0	0%		
Grand Total:	1,202	1,202	_	1,449	1,449	-		

Naples, Marco Island, Everglades CVB^{53 of 59}

Special Fulfillment Requests by Category

For the month of October 2008

PUBLICATION NAME Magazine	MONTH	<u>YTD</u>	<u>% YTD</u>
Consumer Magazines			
Florida Sun	27	27	40%
Consumer Magazines	27	27	40%
Meeting Planners			
Meeting Planner Kit			
Meeting Planner Kit	6	6	9%
Meeting Planner Kit	6	6	9%
Meeting Planner Non-Kit Fulfillment			
MP Non-Kit Fulfillment	1	1	1%
Meeting Planner Non-Kit Fulfillment	1	1	1%
Post Show Followup			
Toronto Incentive Work	30	30	45%
Post Show Followup	30	30	45%
Tour Operators			
Tour Operators			
Other/Unknown	2	2	3%
Tour Operators	2	2	3%
Travel Agents			
Travel Agents			
Other/Unknown	1	1	1%
Travel Agents	1	1	1%
Grand Total:	67	67	_

		1				_								-		-				_	tal 54
			ober		ember	December	January	Februar			April	May	June		July		igust		ember		
		2007	2008	2007	2008	2007 2008	2008 200	9 2008 2	2009 2008	2009 2	2008 2009	2008 2009	2008 20	109 2	2008 20	2008	2009	2008	2009	YTD 2008	YTD 2009
REQUESTED PUBLICATIONS																					
Consumer Directories:					-				<u> </u>			<u>. </u>					-				
2007 Official FL Vac Guide	Consumer Directories	56	0	64	0	27 0	12	0 3	0 10	0	1	0 1 C	8	0	0	0 (0 0	0	0	182	
2008 Official FL Vac Guide	Consumer Directories	1	24	0	0	1 0	29	0 96	0 18	0	164	0 80 C	67	0	115	0 39	9 0	36	0	646	2
Great FL Getaways 08	Consumer Directories	0	0	0	0	0 0	0 0	0 0	0 0	0	0	0 1 C	0	0	0	0 (0 0	0	0	1	
Off. FL Vacation Guide	Consumer Directories	0	0	0	0	0 0	0 0	0 0	0 21	0	0	0 0 C	0	0	0	0 (0 0	0	0	21	
Other/Unknown	Consumer Directories	0	0	0	0	0 0	0 0	0 0	0 0	0	0	0 0 C	0	0	0	0 (0 0	0	0	0	
Travel Agent	Consumer Directories	0	0	0	0	0 0	0 0	0 0	0 0	0	0	0 0 C	0	0	0	0 (0 0	0	0	0	
/F Intl. Travel Planner	Consumer Directories	0	0	0	0	0 0	0 0	0 2	0 0	0	0	0 0 0	0	0	1	0 (0 0	0	0	3	
/F SIP - Beaches	Consumer Directories	0	0	0	0	0 0	0	0 0	0 0	0	0	o o c	0	0	1	0 0	0 0	0	0	1	
OTAL Consumer Directories:		57	24	64	0	28 0	41	0 101	0 49	0	165	0 82 0	75	0	117	0 39	9 0	36	0	854	2
Consumer Magazines:																					
AA Going Places Jul/Aug 07	Consumer Magazines	10	0	0	0	0 0	0 0	0 0	0 0	0	0	o o c	0	0	0	0 (0 0	0	0	10	
Arthur Frommer's Tvl Feb 07	Consumer Magazines	0	0	0	0	0 0	0 0	0 0	0 0	0	0	o o c	0	0	0	0 (0 0	0	0	0	
Arthur Frommer's Tvl Jun 08	Consumer Magazines	0	(0	0	0 0	0	0 0	0 0	0	0	0 0 0	0	0	0	0 4	5 0	0	0	45	
Chicago Tribune Mag Feb 08	Consumer Magazines	0	(0	0	0 0	0	0 1	0 1	0	0	0 0 0	0	0	0	0 0	0 0	0	0	2	
Coastal Living Jan/Feb 08	Consumer Magazines	0	0	0	0	1 0) 145	0 106	0 84	0	56	0 3 0	0	0	1	0 0	0 0	1	0	397	
Conde Nast Traveler Apr 08	Consumer Magazines	0		0	0	0 0		0 0	0 0	0	0		0	0	0	0	0 0	0	0		
Florida Sun - Germany	Consumer Magazines	89		0	0	19 0	1	0 75	0 41	0	149	0 29 0	64	0	30	0 9	1 0	0	0	588	
adies Home Journal Apr 08	Consumer Magazines			0	0	0 0		0 0	0 41	0	974	0 29 0 0 305 0	110	0	2	0 4	. 0	0	0	566 1,463	
Addies Home Journal Apr 08 //idwest Living Mar/Apr 08	Consumer Magazines	0		0	0	0 0		0 0	0 1,113	0	227	0 124 0	63	0	2	0 2	5 0	20	0	1,463	
		0		0	0	0 0		0 0	0 1,113	0	5		03	0	4	0 2	2 0	20	0	1,593	
/lidwest Living WEB lew York Times	Consumer Magazines Consumer Magazines	0		0	U	0 0	. 0	0 0	0 /	0	0			0	1	0		4	0	22	
		0		0	U	0 (, 0	0 7	0 0	0	0		0	0	0	0 (0	0	0	1	_
Dther/Unknown	Consumer Magazines	4		1	0	3 (0 1	0 7	0 13	0	5	0 8 0	2	0	1	0 4	4 0	5	0	54	
Southern Living Travel Jul 07	Consumer Magazines	0	(0	0	1 (0 0	0 1	0 0	0	0	0 0 0	0	0	0	0 0	0 0	0	0	2	
Southern Living Travel Jun 07	Consumer Magazines	0	0	0	0	1 0	0 0	0 2	0 1	0	1	0 0 C	0	0	0	0 (0 0	1	0	6	
Southern Living Travel Jun 08	Consumer Magazines	0	30	0	0	0 0	0 0	0 0	0 0	0	0	0 2 0	339	0	301	0 90	0 0	59	0	791	3
Southern Living Travel Jul 08	Consumer Magazines	0	0	0	0	0 0) 1	0 0	0 0	0	0	0 0 C	1	0	1	0	1 0	0	0	4	
/isit FL - SW FL Getaways Apr 08	Consumer Magazines	0	0	0	0	0 0	0 0	0 0	0 1	0	1	0 0 0	0	0	0	0 (0 0	0	0	2	
TOTAL Consumer Magazines:		103	32	1	0	25 0	148	0 192	0 1,333	0	1,418	0 474 0	581	0	358	0 25	B 0	90	0	4,981	3
Group Business (Association):																					
FSAE Assoc. Resource	Group Business (Association)	0	0	0	0	0 0	0	0 0	0 0	0	0	0 0 C	5	0	0	0 (0 0	0	0	5	
TOTAL Group Business (Association):		0	0	0	0	0 0	0	0 0	0 0	0	0	0 0 0	5	0	0	0 (0 0	0	0	5	
Group Business (Corporate):																					
FL Official Mtg Planners Guide	Group Business (Corporate)	0	0	0	0	0 0	0 0	0 0	0 0	0	0	0 0 C	0	0	0	0 (0 0	0	0	0	
Meeting South	Group Business (Corporate)	0	0	0	0	0 0	0	0 0	0 0	0	0	0 0 0	0	0	0	0 (0 0	0	0	0	
Meeting Guide South	Group Business (Corporate)	0		0	0	0 0	0	0 0	0 0	0	0	0 0 0	0	0	0	0 (0 0	0	0	0	
Successful Meetings	Group Business (Corporate)	0	(0	0	0 0	0	0 0	0 0	0	0	0 0 0	0	0	0	0 (0 0	0	0	0	
FOTAL Group Business (Corporate):	Croup Eductore (Corporato)	0		0	0	0 0	0	0 0	0 0	0	0		0	0	0	0 (0 0	0	0	0	
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Group Business (Leisure):	Come Business (1, 1, 1, 1)	-		-		0	1	0 0		~	0					0		-		-	_
Group Business (Leisure)	Group Business (Leisure)	0	0	0	0	0 0	0	0 0	0 0	0	0		0	0	0	0 0	0	0	0	0	
TOTAL Group Business (Leisure):		0		0	0	0 0	0	0 0	0 0	0	0	0 0 0	0	0	0	0	0 0	0	0	0	
		_																			
eisure E-Marketing:				1												-					
4-7Vacations.com	Leisure E-Marketing	32		0	0	0 0	0 0	0 0	0 0	0	0	o o c	1	0	0	0 (0 0	0	0	33	
4-7Vacations.com Collier County CVB Office	Leisure E-Marketing	0	0	0	0	0 0	0 0	0 0	0 0	0	0	o o c o o c	1	0	0	0 (0 0 0 0	0	0	0	
24-7Vacations.com Collier County CVB Office DestinationBrochures.com	Leisure E-Marketing Leisure E-Marketing	32 0 34	0	0 0 47	0	0 0 0 0 16 0	0 0 0 33	0 0 0 0 0 44	0 0 0 0 0 45	0 0 0	0 0 35	0 0 0 0 0 0 0 26 0	1 0 8	0	0 0 20	0 (0 (0 14	0 0 0 0 4 0	0 0 11	0	33 0 333	1
4-7Vacations.com Collier County CVB Office DestinationBrochures.com LAUSA.com	Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing	0	0 0 12	0 0 47 0	0 0 0	0 0 0 0 16 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 44 0 0	0 0 0 0 0 45 0 0	0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 26 0 0 0 0	1 0 8 0	0 0 0 0	0 0 20 0	0 0 0 0 0 14 0 0	0 0 0 0 4 0 0 0	0 0 11	0	0 333 3	1
24-7Vacations.com Collier County CVB Office	Leisure E-Marketing Leisure E-Marketing	0		0 0 47 0 0	0 0 0 0	0 0 0 0 16 0 0 0 0 0	0 0 33 0 1 0 0	0 0 0 0 0 44 0 0 0 0	0 0 0 0 0 45 0 0 0 0	0 0 0 0	0 0 35 0 0	0 0 0 0 0 0 0 0 0 26 0 0 0 0 0	1 0 8 0	0 0 0 0	0 0 20 0	0 (0 (0 14 0 (0 (0 0 0 0 4 0 0 0 0 0 0 0	0 0 11 0 0	0 0 0 0	0	1
24-7Vacations.com Collier County CVB Office DestinationBrochures.com TLAUSA.com	Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing	0		0 0 47 0 0	0 0 0 0	0 0 00 16 0 0 0 0 0 0 0 0 0 0 0	0 0 0 33 0 1 0 0 0 0	0 0 0 0 0 44 0 0 0 0 0 0	0 0 0 0 0 45 0 0 0 0 0 0	0 0 0 0 0	0 0 35 0 0 0	0 0 0 0 0 0 0 0 0 0 26 0 0 0 0 0 0 0 0 0 0 0 0 0	1 0 8 0 0	0 0 0 0 0	0 0 20 0 0 0	0 0 0 0 0 14 0 0 0 0 0 0	D 0 D 0	0 0 11 0 0 0	0	0 333 3	1
4-7Vacations.com Jolier County CVB Office DestinationBrochures.com LAUSA.com Findl Relative So America Online Brochure	Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing	0		0 0 47 0 0 0 0 0	0 0 0 0 0 0		0 0 0 333 0 1 0 0 0 0 0 0	0 0 0 0 0 44 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 45 0 0 0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 26 0 0 0 0 0 0	1 0 8 0 0 0	0 0 0 0 0 0	0 0 20 0 0 0 0	0 (D 0 D 0 1 0	0 0 11 0 0 0 0	0 0 0 0 0	0 333 3 0	1
4-7Vacations.com Jollier County CVB Office JestinationBrochures.com LAUSA.com riend/Relative 50 America Online Brochure 50 America Spring 2008	Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing	0		0 0 47 0 0 0 0 0 0	0 0 0 0 0 0 0		0 0 33 0 1 0 0 0 0 0 0 0 0 0	0 0 0 0 0 44 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 45 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 26 0 0 0 0 0	1 0 8 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 20 0 0 0 0 0 0 0	0 (0 (0 3 [.]	0 0 0 0 1 0 1 0	0 0 11 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 333 3 0 31	1
4-7Vacations.com Coller County CVB Office DestinationBrochures.com LUUSA.com riend/Relative So America Online Brochure So America Spring 2008 So America Sweepstakes	Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing	0		0 0 47 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 16 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 33 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 44 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 45 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 3	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 26 0 0 0 0 0	1 0 8 0 0 0 0 0 0 3	0 0 0 0 0 0 0 0	0 0 20 0 0 0 0 0 4	0 0 0 0 0 3 ⁻ 0 4 ⁻	0 0 0 0 1 0 1 0	0 0 11 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 333 3 0 31 41	1
4-7Vacations.com Coller County CVB Office DestinationBrochures.com LUUSA.com riend/Relative So America Online Brochure So America Spring 2008 So America Sweepstakes	Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing	0		0 0 47 0 0 0 0 0 0 0 0 0 0 0 0 1 97		0 0 0 16 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 4 0 336 0	0 0 33 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 44 0 44 0 0 0 0 0 0 0 0 0 0	0 0 0 45 0 0 0 0 0 0 0 0 0 0 0 0 0 3 0 538	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 26 0 0 0 0 0 4 0 0 0 4 12 0	1 0 8 0 0 0 0 0 0 3 293	0 0 0 0 0 0 0 0 0	0 0 20 0 0 0 0 0 4 412	0 0 0 0 0 3 ⁻ 0 4 ⁻	0 0 0 0 1 0 1 0 5 0 4 0	0 0 11 0 0 0 0 0 0 0 0 0 0 0 0 1 1		0 333 3 0 31 41 2,415	1
4-7Vacations.com Jollier County CVB Office DestinationBrochures.com LAUSA.com riend/Relative 3o America Online Brochure 3o America Spring 2008 3o America Sweepstakes ther/Unknow VaradiseCoest.com	Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing	0 34 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 5		0 0 0 0 16 0 0 0 0 0 0 0 0 0 0 0 0 0 336 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 3		0 0 0 0 0 4		1 0 8 0 0 0 0 0 3 293 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 4	0 0 0 0 0 3 0 4 0 2,41 0 2,41	0 0 0 0 1 0 1 0 5 0 4 0	0 0 111 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 333 3 0 31 41 2,415 49	1
4-7Vacations.com Jolier County CVB Office DestinationBrochures.com LAUSA.com Tiond Relative 30 America Online Brochure 30 America Spring 2008 60 America Sweepstakes 31ther/Unknown aradiseCoast.com varadiseCoast.de	Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing Leisure E-Marketing	0 34 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 5		0 0 0 0 0 0 16 0 0 0 0 0 0 0 0 0 0 0 4 0 336 0 0 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 3	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 4		1 0 8 0 0 0 0 293 293 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 4	0 0 0 0 0 3 0 4 0 2,41 0 2,41	0 0 0 0 1 0 1 0 5 0 4 0	0 0 111 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 333 3 0 31 41 2,415 49	1
4-7Vacations.com 20lier County CVB Office bestinationBrochures.com LUSA.com riend/Relative 36 America Online Brochure 30 America Spring 2008 30 America Sweepstakes 30 America Sweepstakes 30 America Groupstakes 31 America Sweepstakes 32 America Sweepstakes 33 America Sweepstakes 34 America Sweepstakes 35 America Sweepstakes 35 America Sweepstakes 35 America Sweepstakes 36 America Sweepstakes 36 America Sweepstakes 37 America Sweepstakes 38 America Sweepstakes 38 America Sweepstakes 39 America Sweepstakes 39 America Sweepstakes 30	Leisure E-Marketing Leisure E-Marketing	0 34 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 5		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 336 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 3	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 4		1 0 8 0 0 0 0 0 293 0 0 0 16		0 0 0 0 0 4	0 0 0 0 0 3 0 4 0 2,41 0 2,41	0 0 0 0 1 0 1 0 5 0 4 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 333 3 0 31 41 2,415 49 4,073 0 0	1
44-7Vacations.com Jolier County CVB Office JestinationBrochures.com LUISA.com riend/Relative So America Online Brochure So America Spring 2008 So America Sweepstakes So America Sousepstakes Sother/Unknown ParadiseCoast.com ParadiseCoast.de Travel Agent Travel Meredith.com	Leisure E-Marketing Leisure E-Marketing	0 34 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 5		0 0 0 0 0 16 0 0 0 0 0 0 0 0 0 0 0 0 336 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 3 0 538 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		1 0 8 0 0 0 0 0 3 293 0 0 0 16 3		0 0 0 0 4 412 0 0	0 0 0 0 0 3 0 4 0 2,41 0 2,41	0 0 0 0 1 0 1 0 5 0 4 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 333 3 0 31 41 2,415 49 4,073 0 0 0 0	1
44-7Vacations.com 2olier County CVB Office DestinationBrochures.com LAUSA.com Triend/Relative 30 America Online Brochure 30 America Spring 2008 30 America Sweepstakes 10 brer/Unknown ParadiseCoast.com ParadiseCoast.de Travel Agent Travel Agent Travel Meradith.com	Leisure E-Marketing Leisure E-Marketing	0 34 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 5		0 0 0 0 0 16 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 3 0 538 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		1 0 0 0 0 0 0 0 3 293 0 0 0 16 3 3 0		0 0 0 0 4 412 0 0	0 0 0 0 0 3 0 4 0 2,41 0 2,41	0 0 0 0 1 0 1 0 5 0 4 0	0 0 111 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 333 3 0 31 41 2,415 49 4,073 0 0	1
44-7Vacations.com 2offer County CVB Office SestinationBrochures.com LAUSA.com TAUSA.com So America Online Brochure So America Online Brochure So America Sweepstakes So America Sweepstakes Dther/Unknown VaradiseCoast.com TravelReedith.com /fisiFlorida.com /fisiFlorida.com	Leisure E-Marketing Leisure E-Marketing	0 34 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 5		0 0 0 0 16 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 3 0 538 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		1 0 8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 16 3 0 0		0 0 0 0 4 412 0 0	0 0 0 0 0 3 0 4 0 2,41 0 2,41	0 0 0 0 1 0 1 0 5 0 4 0	0 0 111 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 333 3 0 31 41 2,415 49 4,073 0 0 0 0 127 36	1
4-7Vacations.com Jollier County CVB Office JoestinationBrochures.com LAUSA.com rriend/Relative 3o America Online Brochure 5o America Spring 2008 3o America Sweepstakes 3o America Sweepstakes 3o America Sweepstakes 3o America Sweepstakes admenuel Amerika Strategies (Strategies Strategies Strategie	Leisure E-Marketing Leisure E-Marketing	0 34 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 5		0 0 0 0 0 16 0 0 0 0 0 0 0 0 0 0 0 0 336 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 3 0 538 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		1 0 8 0 0 0 0 0 0 0 3 3 233 0 0 0 0 16 3 0 0 0 16		0 0 0 0 4 412 0 0	0 0 0 0 0 3 0 4 0 2,41 0 2,41	0 0 0 0 1 0 1 0 5 0 4 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 333 3 0 0 31 41 2,415 4,073 4,073 0 0 0 0 0 36 6	1

			ober	Nove			ember		uary	February		arch		oril	M		Ju			uly		igust		tember		_{otal} 55
		2007	2008	2007	2008	2007	2008	2008	2009	2008 200	9 2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	YTD 2008	YTD 2009
Luxury Interest:																										
VF D&ST Sweepstakes	Luxury Interest	0	0 0	0	0	C	0 0	0	0	0 0	0	0 0	0 0	0	5,252	0	4,810	0	C) (0 0	D	0	0	0 10,062	
VF D&ST Sweepstakes - SoGoNow	Luxury Interest	0	0 0	0	0	C	0 0	0	(0 0	0	0 0	0 0	0	0	0	479	0	C) (0 0	D	0	0	0 479	
TOTAL Luxury Interest:		0	0 0	0	0	C	0 0	0	(0 0	0	0 0	0 0	0	5,252	0	5,289	0	0) (0 0	D	0	0	0 10,541	(
Newspaper Domestic NE/MW:																										
Friend/Relative	Newspaper Domestic NE/MW	0	0 0	0	0	C	0 0	0	(0 0	0	0 (0 0	0	0	0	0	0	C) (0 0	D	0	0	0 0	
Ft. Lauderdale Sun Sentinel	Newspaper Domestic NE/MW	0	0 0	0	0	C	0 0	0	0	0 0	0	0 () 2	0	1	0	0	0	C) (0 0	D	0	0	0 3	
Preprint Out-State Spring 2008	Newspaper Domestic NE/MW	0	1	0	0	c	0 0	1	() 1	0 2	5 (6,032	0	1,424	0	950	0	294	+ (0 0	D	0	0	0 8,727	
Dther/Unknown	Newspaper Domestic NE/MW	4	5	2	0	17	0	27		0 4	0 2	2 () 9	0	12	0	10	0	3	3 (0 0	0	0	0	0 110	
St. Paul Pioneer Press	Newspaper Domestic NE/MW	0	0	0	0	4		2		1	0	0 (0 0	0	0	0	0	0	0) (0 0	0	0	0	0 7	
St. Petersburg Times	Newspaper Domestic NE/MW	0	0	0	0		0	- 1		0	0	0 (0 0	0	0	0	0	0	0			n	0	0	0 1	
FMG Out of State Insert 08	Newspaper Domestic NE/MW	1		0	0					, o	0	1 (1,175	0	134	0	44	0	46		0 24	4	0 1	0	0 1,437	
			0	0	0	4				, ,	0		1,175	0	134	0	44	0	40		0 2-	*	0	0	0 1,437	
Jnion Tribune /isit Florida In State Fall 07	Newspaper Domestic NE/MW Newspaper Domestic NE/MW			1,732	0	656					0		<u> </u>	-	0	0	0	-					0	0	0 2,393	
/isit Florida In State Fall 07 /isit FL In State Spring 08	Newspaper Domestic NE/MW Newspaper Domestic NE/MW	4	2	1,732	0	656		0			0			0	3,431	0	0 1,184	0	2,001			- -	0	0	0 2,393 0 6,616	
/isit FL In State Spring 08 /isit FL In State Summer 08	Newspaper Domestic NE/MW	0	5	0	0	0	0	1	0	0 0	0	2 0	0 1	0	2,431	0	3	0	2,001		0 0	0	0	0	0 967	
TOTAL Newspaper Domestic NE/MW:		9	13	1,734	0	678	0	35	(6	0 5	1 (7,219	0	5,004	0	2,191	0	3,302	2 (0 24	4	0 1	0	0 20,263	1:
Niche Markets (Bridal/Honeymoon):		-							-													_	-			
L Wedding & Honeymoon Jan/Feb 07	Niche Markets (Bridal/Honeymoon)	-		-	-	20					0	· ·			0	0	0				0 1	0	0	0	0 47	
		6		9	0	236		390) 136	0 5	7 /	22	0	0	0		0				- -	0 4	0	0 47	
L Wedding & Honeymoon Jan/Feb 08	Niche Markets (Bridal/Honeymoon)	0	5	0	0	236		390		130	0 5		22	0	6	0		0					u 1	0	882	
L Wedding & Honeymoon Jul/Aug 06	Niche Markets (Bridal/Honeymoon)	2	0	0	0	C	0	0		0	0	u (0	0	0	0	0	0	C		u (-	U		2	
L Wedding & Honeymoon Jul/Aug 07	Niche Markets (Bridal/Honeymoon)	32		23	0	5	0	10	(0 7	0 .	4 (0 7	0	0	0	3	0	1	(0 2	2	0	1	0 95	
L Wedding & Honeymoon Jul/Aug 08	Niche Markets (Bridal/Honeymoon)	0	25	0	0	C	0 0	0	0	0 0	0	0 (0 0	0	5	0	314	0	342	2 (0 150	0	0 7	1 (0 882	
L Wedding & Honeymoon Mar/Apr 07	Niche Markets (Bridal/Honeymoon)	11	0	11	0	3	0	9	0	12	0	0 () 3	0	0	0	0	0	C) (0 (0	0	0	0 49	
L Wedding & Honeymoon Mar/Apr 08	Niche Markets (Bridal/Honeymoon)	0	7	0	0	C	0 0	0	0	554	0 45	0 (211	0	48	0	36	0	27	' (0 16	6	0	7	0 1,349	
L Wedding & Honeymoon May/Jun 07	Niche Markets (Bridal/Honeymoon)	21		15	0	e	6 0	8		6	0	2 (6	0	1	0	19	0	1	(0 0	0	0	0	0 85	
L Wedding & Honeymoon May/Jun 08	Niche Markets (Bridal/Honeymoon)	0	14	0	0	C	0 0	0	0	0 0	0 1	3 (354	0	244	0	118	0	50) (0 31	1	0 1	7	0 827	14
L Wedding & Honeymoon Sept/Oct 06	Niche Markets (Bridal/Honeymoon)	0	0 0	1	0	C	0 0	0	0	0 0	0	0 0	0 0	0	0	0	0	0	C) (0 0	0	0	0	0 1	1
FL Wedding & Honeymoon Sept/Oct 07	Niche Markets (Bridal/Honeymoon)	207		75	0	32	0	27		15	0	8 (0 7	0	1	0	0	0	5	5 (0 1	1	0 36	2	0 380	
FL Wedding & Honeymoon Sept/Oct 08 FL Wedding & Honeymoon Nov/Dec 06	Niche Markets (Bridal/Honeymoon) Niche Markets (Bridal/Honeymoon)	0	110	0	0			0			0			0	0	0	0	0	76		0 398	6	0 38	3	0 857	110
L Wedding & Honeymoon Nov/Dec 00	Niche Markets (Bridal/Honeymoon)	243		348	0	86		50		25	0 1			0	0	0	0	0			0 0	-	0	2	0 799	
	, , ,	243			0	80	0 0	00		25	0 1		0 0	0	3	0	3	0			0 0	0	0	3	0 799	
L Wedding & Honeymoon Nov/Dec 08	Niche Markets (Bridal/Honeymoon)	0	244	0	0	C C	0 0	0		0	0	0 0	0 0	0	0	0	0	0	L L		0 0		0 1	8	0 18	24
Other/Unknown	Niche Markets (Bridal/Honeymoon)	0	0 0	0	0	C	0 0	0	(0 0	0	0 0	0 0	0	0	0	1	0	C) (0 0	0	0	0	0 1	
OTAL Niche Markets (Bridal/Honeymoon):		522	412	483	0	392	0	511		756	0 54	9 (616	0	308	0	501	0	517	· (0 612	2	0 51	2	6,279	41:
liche Markets (ECO):	•	-						-																		
udubon Nov/Dec 07	Niche Markets (ECO)	0	0 0	145	0	48	0	40	0	32	0 2	3 (7	0	5	0	0	0	C	0 (0 (0	0	0	0 300	
udubon Mar/Apr 07	Niche Markets (ECO)	1	0	0	0	C	0 0	1	0	0 0	0	1 (0 0	0	0	0	0	0	C	0 (0 (0	0	0	0 3	
udubon Mar/Apr 08	Niche Markets (ECO)	0	0 0	0	0	C	0	0	0	0 0	0 17	3 (81	0	44	0	15	0	24	L (0 14	4	0	3	0 354	
udubon Jan/Feb 08	Niche Markets (ECO)	0	0 0	0	0	C	0 0	141	(98	0 2	9 (0 15	0	9	0	6	0	e	6 (0 (0	0	0	0 304	
cho Encounter Mar 08	Niche Markets (ECO)	0	0 0	0	0	C	0	0	0	0 0	0	0 0	71	0	0	0	0	0	C) (0 (0	0	0	0 71	
Everglades Kayaking Story	Niche Markets (ECO)	0	0	0	0	2	0	1	(0 0	0	1 (0 0	0	0	0	0	0	C) (0 (0	0	0	0 4	
lat'l Geo Trvlr May/Jun 07	Niche Markets (ECO)	2	0	0	0	1	0	2	(0 0	0	0 () 1	0	0	0	0	0	C) (0 (0	0	0	0 6	(
lat'l Geo Trvir May/Jun 08	Niche Markets (ECO)	0	0	0	0	C	0	0	0	0 0	0	0 (0 0	0	474	0	132	0	98	8 (0 36	6	0	0	0 740	
lat'l Geo Trvir Oct 07	Niche Markets (ECO)	290	0	54	0	26	0	8	0	0 0	0	0 (2	0	0	0	0	0	C) (0 (0	0	0	0 380	
Indiscovered Florida May 08	Niche Markets (ECO)	0	0 0	0	0	C	0 0	0	() 1	0	0 0	0 0	0	0	0	1	0	C) (0 0	0	0	0	0 2	
OTAL Niche Markets (ECO):		293	6 0	199	0	77	0	193	() 131	0 22	7 (177	0	532	0	154	0	128	8 (0 50	0	0	3	0 2,164	
liche Markets (Fishing):																										
L Fishing & Boating Guide	Niche Markets (Fishing)	1	0	0	0	C	0 0	0	0	0 0	0	1 (0 0	0	0	0	0	0	C) (0 0	D	0	0	0 2	
lorida Sportsman	Niche Markets (Fishing)	0	0 0	0	0	C	0 0	0	() 1	0	0 0	0 0	0	0	0	0	0	C) (0 (0	0	0	0 1	
OTAL Niche Markets (Fishing):	·	1	0	0	0	0	0	0	(0 1	0	1 (0 0	0	0	0	0	0	0) (0 (0	0	0	0 3	(
Niche Markets (Golf):																										
	Niche Markets (Golf)	0	0 0	0	0	0	0	0	() 1	0	0 (0 0	0	0	0	0	0	C) (0 (0	0	0	0 1	
Golf for Women Mag Jan/Feb 08									. · · · · · · · · · · · · · · · · · · ·	1 1		- ·				, v		, v		. · · ·	``````````````````````````````````````		1			
Golf for Women Mag Jan/Feb 08 Other/Unknown	Niche Markets (Golf)	0	0	0	0	0	0	0	(0	0	0 () 0	0	0	0	0	0	0) (0 0	0	0	0	0 0	

		~ · ·			and a large		and the second						a de					-						• •	a made a	-	otal 56
		Octo 2007	2008 2008		ember 2008	Dece 2007	mber 2008		uary 2009	Febr 2008		Ma	2009	Ар 2008			lay 2009	Ju 2008	ne 2009		uly 2009		gust 2009		ember	YTD 2008	
		2007	2000	2001	2000	2007	2000	2000	2003	2000	2003	2000	2003	2000	2003	2000	2003	2000	2003	2000	2003	2000	2003	2000	2003	110 2000	110 2003
Niche Markets (Senior):				-			-	149							-								1 .				
AAA Car & Travel Jan 08	Niche Markets (Senior)	0	0	0	0	1	0	149	0 0	48	C	2	0	1	0	1	0	2	0	0	0	0	() (0 0	204	
AAA Going Places Jan/Feb 08	Niche Markets (Senior)	0	0	0	0	0	0	2	2 0	1	C	1	0	0	0	0	0	0	0	0	0	0	() (0 0) 4	
AAA Going Places May/Jun 08	Niche Markets (Senior)	0	1	0	0	0	0	0	0 0	0	0	1	0	5	0	434	0	31	0	126	0	5	(0 (0 0	602	
AAA Going Places Jul/Aug 08	Niche Markets (Senior)	0	8	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0	548	0	265	(34	0	0 847 0 511	
AAA Home & Away Jan/Feb 08	Niche Markets (Senior)	0	0	0	0	1	0	262	0	206	0	40	0	0	0	0	0	0	0	0	0	1	(0 1	0		
AAA Home & Away Mar/Apr 08	Niche Markets (Senior)	0	0	0	0	0	0	0	0 0	0	0	328	0	289	0	17	0	0	0	0	0	0	(0 (0 0	634	
AAA Journeys Jan/Feb 08	Niche Markets (Senior)	0	0	0	0	0	0	80	0 0	54	0	9	0	0	0	0	0	0	0	0	0	0	(0 0	0 0	143	
AAA Living Mar/Apr 08	Niche Markets (Senior)	0	0	0	0	0	0	0	0 0	0	0	271	0	536	0	57	0	0	0	0	0	0	(0 0	0 0	864	
AARP Sept/Oct 08	Niche Markets (Senior)	0	658	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	3	(2,501	0	2,504	
AARP Mar/Apr 07 AARP Mar/Apr 08	Niche Markets (Senior) Niche Markets (Senior)	0	0	0	0	0	0	0	0 0	0	0	1,766 1,274	0	1,352	0	228	0	202	0	0	0	0	(1,766 3,057	
Reader's Digest June 08	Niche Markets (Senior)	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	112	0	1	0	229	0	19	0	0 10	0 0	371	
TOTAL Niche Markets (Senior):		0	667	0	0	2	0	493	0	309	0	3,692	0	2,183	0	849		236	0	903		294		2,546	6 0	0 11,507	
TV / Target Markets:	Taxant Maduata		-	-	-	-	-	-	J -		-			-			-		-	-				J -		-	
Chicago - WLS	Target Markets	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0		- (1 2	0	5	
Chicago - Unknown	Target Markets	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	2	0	0	0	0	() (0	4	
Florida Cable Program	Target Markets	1	0	0	0	0	0	0	0	0	0	0	0	4	0	15	0	22	0	12	0	2	(J 2	2 O	58	
Miami - WSVN FOX	Target Markets	0	0	1	0	0	0	0	0 0	0	0	0	0	2	0	6	0	3	0	0	0	3	(4	0	0 19	
Miami - WTVJ NBC	Target Markets	0	0	1	0	0	0	0	0 0	0	0	0	0	0	0	1	0	3	0	3	0	2	(0 2	2 0	12	
Marni/Ft Laud - Comcast	Target Markets	1	0	0	0	0	0	0	0 0	0	0	0	0	0	0	4	0	2	0	0	0	0	(0 0	0 0	7	1
/liami/Ft Laud - WBFS	Target Markets	1	0	1	0	0	0	0	0 0	0	0	0	0	2	0	3	0	6	0	1	0	1	(0 1	0	0 16	
/liami/Ft Laud - WFOR	Target Markets	1	0	3	0	0	0	0	0 0	0	0	0	0	3	0	3	0	2	0	0	0	2	(7 (0	21	
/liami/Ft Laud - WPLG	Target Markets	2	0	3	0	0	0	0	0 0	0	0	0	0	3	0	9	0	6	0	0	0	4	(0 4	н ()	31	
/iami/Ft Laud Unknown	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	1	0	6	0	1	0	2	0	5	(0 3	8 0	18	5
lew York - WCBS	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	1	0	0	0	1	0	0	0	0	(0 0	0 0	2	2
New York - WNBC	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	1	0	0	0	0	0	1	(0 0	0 0	2	2
lew York - Unknown	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0	1	0	0	(0 0	0 0) 1	
Orlando - Brighthouse	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	5	0	0	0	0	0	0	(0 0	0 0	5	5
Drlando - WESH	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	2	0	4	0	0	0	0	(0 0	0 0	6	5
Orlando - WFTV	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	2	0	4	0	10	0	1	0	0	(0 0	0 0	0 17	r
Orlando Unknown	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	2	0	8	0	11	0	2	0	0	0	0 0	0 0	23	5
Other/Unknown	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	3	0	8	0	8	0	3	0	10	(9 9	9 0	0 41	
Tampa/St. Pete - Brighthouse	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	3	0	5	0	2	0	0	(0 0	0 0	0 10	
Tampa/St. Pete - WTVT	Target Markets	0	0	0	0	0	0	C	0 0	0	C	0	0	2	0	1	0	0	0	0	0	0	(0 0	0 0) 3	6
Tampa/St. Pete - WFTS	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	4	0	0	0	0	0	0	(0 0	0 0	0 4	L
Tampa/St. Pete Unknown	Target Markets	1	0	0	0	0	0	0	0 0	0	0	0	0	2	0	7	0	14	0	3	0	0	(0 1	0	28	5
West Palm Beach - Comcast	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	1	0	0	0	0	() (0 0) 1	
West Palm Beach Unknown	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	2	0	2	0	0	0	4	. (0 2	2 0	0 10	
West Palm Beach - WFLX	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	1	0	1	0	0	0	1	() (0	3	
Nest Palm Beach/Ft. Pier - WPBF	Target Markets	0	0	1	0	0	0	0	0 0	0	0	0	0	0	0	0	0	1	0	0	0	1	(0 0	0 0	3	
Nest Palm Beach - WPEC	Target Markets	0	0	1	0	0	0	0	0 0	0	0	0	0	0	0	1	0	2	0	0	0	0	(0 1	0) 5	i
West Palm Beach - WPTV NBC	Target Markets	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	4	0	0	0	1	(0 2	0	7	·
FOTAL TV / Target Markets:		7	0	11	0	0	0	1	0	0	0	0	0	27	0	96	0	112	0	30	0	38	(40	0 0	362	2
Fravel Agent Directories:																											
FL Official Tvl Ind Jan-Dec 07	Travel Agent Directories	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	1	0	0	0	0	0	0	(0 (0 0	0 1	
Recommend Magazine May 08	Travel Agent Directories	0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	11	0	16	0	10	0	2	(0 1	0	0 40	
FIA Discover America	Travel Agent Directories	0	0	75	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0 0	75	
IA Discover America Web	Travel Agent Directories	0	0	0	0	0	0	33	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(0 0	0 0	33	
OTAL Travel Agent Directories:		0	0	75	0	0	0	33	s 0	0	0	0	0	0	0	12	0	16	0	10	0	2) 1	0	0 149	
Miscellaneous:																											
Naples, Marco Island, Everglades CVB		0	0	1	0	1	0	11	0	5	0	3	0	4	0	2	0	2	0	0	0	3	(0 0	0 0	32	2
riend/Relative		3	1	5	0	4	0	14	0	10	0	11	0	7	0	11	0	3	0	6	0	8	(0 6	5 C	87	
Dther/Unknown		3	15	8	0	5	0	8	0	14		18	0	15	0	16		11	0	7	0	14		5	5C	124	1
Fravel Agent		2	0	3	0	2	0	5	i 0	8	0	7	0	4	0	0	0	2	0	0	0	3	. () (0 0	36	
Target Markets Nebsite		0	0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0 0	0 0	
V ebsite TOTAL Miscellaneous:		0	16	17	0	12	0	38	0	37	0	39	0	30	0	29	0	18	0	13	0	28		0 10		279	
					, v	.2	v	30	l v	51			U	00	U		l v		, v						l °	213	

		Oct	ober	Nove	mber	Dece	mber	Jan	uary	Febr	ruary	Ma	rch	Ap	oril	M	ay	Ju	ne	JL	uly	Aug	qust	Septe	ember	Te	otal 57
		2007		2007	2008	2007	2008	2008		2008			2009			2008			2009		2009	2008				YTD 2008	
PECIAL FULFILLMENT:		2007	2008	2007	2008	2007	2008	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	110 2008	110 2009
IAGAZINE Consumer Magazines		0	0	0	0	0	U O		0	0 0	U O	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0 0	0	
		0	0	0	0	0	0	0 0	0 0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0 0	0	
Florida Sun		0	27	0	0	0	C	0 0	0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0 0	0 0	2
IEETING PLANNERS		0	0	0	0	0	C	0 0	0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0 0	0 0	
*Pre-Show Post Card		0	0	0	0	0	C	0 0	0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
2008 Springtime DC Expo		0	0	0	0	0	0	0 0	0 0	0	0	0	0	228	0	0	0	0	0	0	0	0	0	0	0	228	
HSMAI Affordable Conference		0	0	0	0	0	C	0 0	0 0	0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
Destinations Showcase		0	0	0	0	0	C	248	8 0	0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	248	
Destinations Showcase Chicago		0	0	0	0	0	C	0 0	0 0	0 0	C	0	0	0	0	0	0	520	0	0	0	0	0) 0	0 0	520	-
Mid America Pre-Show		0	0	0	0	0	C) (0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
MPISEC		0	0	0	0	0	C) (0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0) 0	0 0	0 0	
Tampa MPI Expo		0	0	0	0	0	C) (0 0	0 0	C	0	0	44	0	0	0	0	0	0	0	0	0) 0	0) 44	
TSAE Education Day Show		409	0	0	0	0	C) (0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0 0	409	
Springtime 07		0	0	0	0	0	C) (0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0) 0	0	0 0	
*Post Show Followup		0	0	0	0	0	0) (0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
ConferenceDirect Show		0	0	0	0	0	0) (0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Chesley/Richards Tradeshow		0	0	0	0	0	0) ()	0	0	0	0	0	0	0	0	0	0	0	0	0	56	0	0	0	56	
CMPCE		0	0	0	0	0	0	146	0	i o	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	146	
Florida Huddle		0	0	0	0	0	0		0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
FL Marketplace		0	0	0	0	0	0		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
FSAE Annual Conference	1	0	0	0	0	0						0	0	0	0	0	0	0	0	0	0	0				0	
Glamour	1	0	0	0	0	0						0	0	0	0	0	0	0	0	0	0	0				0	
HSMAI Affordable Meetings	1	0	0	0	0	0						0	0	0	0	0	0	0	0	0	0	0		0 79) 79	
MILO		0	0	-	0	0			1 .			0	0	-	0	74	0	0	0	-	-	0	-	/ /9	-	79	
MILO MPISEC		0	0	0	0	0						0	0	0	0	/4	0	0	0	0	0	0	0		0	/4	
MPISEC		0	0	0	0	0	0				0	0	0	0	0	0	0	0	0	0	0	25	0			25	
		0	0	0	0	0	U.		0	0	U.	0	0	0	0	0	0	0	0	0	0	25	0	0	0 0		
Planning Connection		0	0	0	0	0	C	0 0	0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Chicago VIP		0	0	0	0	0	0	0 0	0 0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
Chicago Affordable Meetings		0	0	0	0	0	C	0 0	0 0	0 0	0	0	0	145	0	0	0	0	0	0	0	0	0	0 0	0) 145	
Pow Wow		0	0	0	0	0	C	0 0	0 0	0 0	C	0	0	0	0	0	0	0	0	3	0	0	0	0 0	0	3	
PYM Spring Fling April		0	0	0	0	0	C	0 0	0 0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 0	
TSAE Education Day Show		21	0	0	0	0	C	0 0	0 0	0	C	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21	
Orlando PYM Event		0	0	0	0	0	0	0 0	0 0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 0	
DC Springtime		0	0	0	0	0	C	0 0	0 0	0	C	0	0	34	0	0	0	0	0	0	0	0	0	0	0	34	
Toronto Incentive Work		0	30	0	0	0	0	0 0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 0	3
Meeting Planner Kit		12	6	10	0	7	C) 11	0	6	0	7	0	8	0	12	0	11	0	37	0	8	0	7	0	136	
MP Non-Kit Fulfillment		0	1	0	0	0	C	0 0	0 0	2	C	1	0	0	0	0	0	1	0	1	0	15	0) 1	0	21	
OUR OPERATORS		0	0	0	0	3	C	0 0	0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0) 3	
Huddle Follow-Up		0	0	0	0	0	C	0 0	0 0	2	C	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	
Motorcoach		0	0	0	0	0	C	0 0	0 0) 1	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0) 1	
Other/Unknown		0	2	0	0	0	C	0 0	0 0	0 0	C	0	0	2	0	0	0	0	0	1	0	0	0	0 0	0	3	
RADE SHOWS		0	0	0	0	0	C) ()	0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 0	
Vakantiebeurs Trade Show		0	0	0	0	0	0) 0	0 0	1	0	0	0	- 0	0	0	0	0	0	0	0	0	0	0	0	1	
RAVEL AGENTS		0	0	2	0	0	0) 0	0 0	0	0	0	0	36	0	0	0	0	0	0	0	0	0	0	0	38	
AAA Travel Conference		0	0	0	0	302	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	302	
Other/Unknown		0	1	0	0	002				6		3	0	7	0	1	0	3	0	10	0	8	0	5) 49	
Virtual Trade Show Follow Up		0		0	0	0				-			0	-	0	- 4	0	75	0	10	0	0		0) 49	
OLF GUIDE	1	0	0	0	0	0	0				0	0	0	0	0	0	0	10	0	0	0	0	0		0	/5	
Play FL Golf		0	0	-	0	0					-	2,541	0	2,016	0	656	0	253	0	13	-	0	-	161		5,640	
		0	0	0	0	0	0	1 0	1 0		0	2,541	0	2,016	0	656 320	0	253	0	13	0	0	0	161	0		
Play FL Golf - UK		0	0	0	0	0	0			0	0	0	0	0	0	320	0	0	0	0	0	0	0	0	0	320	
Other Golf		2	0	1	0	0	C		0	0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	3	
PA GUIDE		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
OATING & FISHING GUIDE		0	0	0	0	0	C	0	0	0	C	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	
ROMOTIONS		0	0	0	0	0	C	0 0	0 0	0	C	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
AMEX		0	0	0	0	0	C	0 0	0 0	0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 0	
Summer VIP		0	0	0	0	0	C	0 0	0 0	0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 0	
R MAILINGS		0	0	0	0	0	C	0 0	0 0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
Press Kit - Media		0	0	1	0	0	C	0 0	0 0	0 0	C	0	0	0	0	0	0	0	0	0	0	0	0	00	0	1	
Press Kit - MP		0	0	0	0	0	C	0 0	0 0	0	C	0	0	0	0	0	0	0	0	1	0	0	0	0 0	0	1	
Press Kit - Tour Operators		0	0	0	0	0	C	0 0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0 0	0	1	
Radio Show Consumer		0	0	0	0	0	C	0 0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
Florida Huddle Press		0	0	0	0	0	C	0	0 0	0	C	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0 0	
EDDING GUIDE		0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
MERF GROUP LEADERS		0	0	-	0	0						0	0	0	0	0	0	0	0	-	-	0	-			-	
		- 0	0	- 0	0	0	-	-	-	- 1	-	0	- 0	0	- 0	- 0	0	0	0	- 0	- 0	0	0	1 .	- 0	0	
IAILINGS TO PARTNERS		0	0	0	0	1	C	0	0	0	C	2	0	280	0	0	0	0	0	0	0	0	0	1 1	0	284	
AILINGS FOR PARTNERS		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
OLLIER FILM COMMISSION		0	0	0	0	0	0	0 0	00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	00	0 0	0 0	
OTAL SPECIAL FULFILLMENT:		444	67	14	0	313	0	408	6 0	18	0	2,554	0	2,800	0	1,066	0	863	0	66	0	113	0	254	. 0	8,913	6
																				1	1				1		

		tober		ember	Dece	ember	Janua		February		March		pril		lay	June	_	luly	_	gust	Septe			tal 58
2007	2007	2008	2007	2008	2007	2008	2008	2009	2008 200	9 2008	3 2009	2008	2009	2008	2009	2008 2009	2008	2009	2008	2009	2008	2009	YTD 2008	YTD 2009
			-																					
1		1 0	0	0 0	4	- C	68	0	106	0	38	0 153	3 0	25	6 0	7	9	9 (0 0	0	0	0	411	0
1		1 0	1	1 0	7	· () 17	0	74	0	9	0 32	2 0	6	6 0	6) (D () 1	0	0	0	154	0
0		0 0	6	6 0	1	0) 3	0	1	0	60	0 :	3 0	1	0	5) (0 (0 0	0	0	0	80	0
0		0 0	2	2 0	58		232	0	16	0	2	0 2	2 0	3	s 0	2) (0 0	0 0	0	0	0	317	0
0		0 0	0	0 0	0) (0 0	0	0	0	0	0 (0 0	0	0 0	0) 2	2 (82	0	1	0	85	0
0		130	0	0 0	0) (0 0	0	0	0	0	0 (0 0	0	0 0	0	418	в (133	0	40	0	591	130
0		0 0	0	0 0	0	0 0	0 0	0	0	0	0	0 (0 0	0	0 0	0) 4	4 (0 0	0	1	0	5	0
580	58) 1	117	7 0	0) 4	0	2	0	2	0 (0 0	1	0	1	0 12	2 (0 0	0	1	0	720	1
0) 5	0	0 0	0		0 0	0	0	0	0	0 (0 0	0	0 0	0	0 416	_	90	0	2	0	508	5
0		80	0	0 0	0		0	0	0	0	0	0 0	0 0	0	0 0	0	0 410		137	0	6	0	553	80
0		0 0	0	0 0	0		0	0	0	0	0	0 0	0 0	0	0 0	0)	1 (0 0	0	2	0	3	0
0) 8	0	0 0	0		0	0	0	0	0	0 0	0 0	0	0 0	0) (0 0	0	0	0	0	8
0		0 0	0	0 0	0			0	0	0	0	0 0	0 0	0	0 0	0	5 58	8 (32	0	3	0	93	0
0		36	0		0			0	0	0	0	0 0		0		0	1	-	, 32) 8	0	9	0	93 34	36
0		1 1	0		0			0	0	0	0	0 0		0		0				0	0	0	34	30
0	_		0		0			0	0	0	0	0 0		0		0				0	0	0	3	1
0	_		0		0			0	0	0	0	0 0		0		0				0	3	0		0
0	_		0		0			0	2	0	0	0 0		0		0				0	0	0	-	0
15	4	5 0	0		10			0	2	0	41	0 0		0		6				0	0	0	104	1
15	_	0 10	3		10		, o	0	0	0	41	0 1	2 0	9	0	5			5 5	0	0	0	104	10
0			0	0	0			0	0	0	0	0 1	0 0	0	0 0	0				0	4	0	4	
4		+ 1	51		1			0	0	0	89	0 1	+ 0	5	0 0	15	56		0	0	0	0	124	
3		5 0	1		0		, ,	0	1	0	69		5 0	3	0	15			0	0	0	0	116	0
0		0 0	0	0	0			0	0	0	0		0 0	1	0	0			0	0	0	0	1	0
0		0 0	1	0	0			0	0	0	1	0 2	2 0	1	0	4			0 0	0	0	0	-	
461	46	1 0	125	0	9) 4	0	4	0	0	0	0	0	0 0	1) (5 (0	0	0	0	611	0
0		0 0	0	0 0	0	0 0	0 0	0	0	0	0	0 0	0 0	1	0	1	0 (0 (0 0	0	0	0	2	0
752	75	2 0	418	3 0	234		315	0	221	0 2	46	0 17	7 0	359	0 0	505	0 (0 (0 0	0	0	0	3,227	0
0		0 0	0	0 0	0	0 0	0 0	0	0	0	0	0 0	0 0	0	0 0	0	0 (0 (0 0	0	2	0	2	0
0		0 0	0	0 0	0	0 0) 1	0	3	0	14	0 ·	1 0	0	0 0	0	0 (0 () 1	0	0	0	20	0
0		0 2	0	0 0	0	0 0) 1	0	0	0	0	0 0	0 0	0	0 0	0	0 (0 (0 0	0	0	0	1	2
0		0 0	0	0 0	0	0 0	0 0	0	0	0	0	0 (0 0	0	0 0	0) (0 () 1	0	0	0	1	0
0		0 0	0	0 0	0	0 0	0 0	0	0	0	1	0 (0 0	0	0 0	0	0 (0 (0 0	0	0	0	1	0
0		0 0	0	0 0	0	0 0	0 0	0	0	0	0	0 (0 0	88	6 0	11	0 (0 (0 0	0	0	0	99	0
0		0 0	0	0 0	0	0 0	0 0	0	0	0	0	0 2	2 0	1	0	0	0 (0 (0 0	0	0	0	3	0
870	87	0 0	452	2 0	192	c (266	0	213	0 2	25	0 164	4 0	297	0	509) (0 0	0 0	0	0	0	3,188	0
558	55	3 0	242	2 0	4	- C	2	0	4	0	0	0 3	3 0	0	0 0	2) (0 0) 1	0	0	0	816	0
0		0 0	0	0 0	0	0 0	0 0	0	0	0	0	0 0	0 0	0	0 0	0	0 (0 (0 0	0	0	0	0	0
2		2 0	4	4 0	6	i () 1	0	4	0	19	0 4	4 0	1	0	3	0 3	3 (0 0	0	4	0	51	0
0		0 0	1	0	2	0	16	0	6	0	36	0 9 [.]	1 0	37	0	112	87	7 (0 0	0	31	0	419	0
1		1 0	0	0 0	0) (0 0	0	0	0	0	0 6	6 0	0	0 0	7) (0 (5	0	0	0	19	0
0	_	0 0	0	0	0			0	0	0	0	0 0	0 0	0	0 0	0			0	0	7	0	7	0
2		2	0		5		25	0	4	0	16	0 44		13		8			0 4	0	1	0	127	2
2		1 0			0			0	0	0	0	0 40		13		0			4	0	0	0	121	2
4			0					0		5	-						1			0	0	0	4	279
		3,254	0 2 2 2 4 0 3,254 279	0 2 0 2 2 2 2 4 0 0 0 3,254 279 1,427	0 2 0 0 2 2 3 0 4 0 0 0 3,254 279 1,427 0	0 2 0 0 0 2 2 3 0 5 4 0 0 0 0 3,254 279 1,427 0 533	0 2 0 0 0 0 2 2 3 0 5 0 4 0 0 0 0 0 0 3,254 279 1,427 0 533 0	0 2 0 0 0 0 0 2 2 3 0 5 0 25 4 0 0 0 0 0 0 3,254 279 1,427 0 533 0 967	0 2 0 0 0 0 0 0 0 2 2 3 0 5 0 25 0 4 0 0 0 0 0 0 0 0 3,254 279 1,427 0 533 0 967 0	0 2 0 0 0 0 0 0 2 2 3 0 5 0 25 0 4 4 0 0 0 0 0 0 0 0 3,254 279 1,427 0 533 0 967 0 667	0 2 0 0 0 0 0 0 0 0 2 2 3 0 5 0 25 0 4 0 4 0 0 0 0 0 0 0 0 0 3,254 279 1,427 0 533 0 967 0 667 0 7	0 2 0 0 0 0 0 0 0 2 2 3 0 5 0 25 0 4 0 16 4 0 0 0 0 0 0 0 0 0 3,254 279 1,427 0 533 0 967 0 667 0 799	0 2 0	0 2 0	0 2 0	0 2 0	0 2 0	0 2 0	0 2 0	0 2 0	0 2 0	0 2 0	0 2 0	0 2 0

		Oct	ober	Nove	mber	Dece	mber	Jar	uary	Febr	uary	Ma	rch	Ap	oril	м	ay	Ju	ne	Ju	y	Aug	gust	Septe	ember	Tr	otal 59
		2007	2008	2007	2008	2007	2008	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	YTD 2008	YTD 2009
Total Views		370,246	300,185	300,476	(343,101		0 483,985	5	392,138	C	537,181	C	492,071	C	469,921	0	564,081	0	387,936	0	284,818	C	247,279	0	4,873,233	300,185
Unique Monthly Visitors		96,851	64,721	83,190	(89,648		0 108,055	5	87,410	C	109,982	C	123,312	C	119,685	0	94,909	0	74,006	0	62,909	C	58,285	0	1,108,242	64,721
2008 PUBS WITH 2009 LEADS:																											
2008 PUBS WITH 2009 LEADS TOTALS:	-	0	0	0	0	0		0 0		0 0	0	0	0	0	0	0 0	0	0	0	0	0	0	0	0	0	0	C