RESEARCH DATA SERVICES, INC.

3825 HENDERSON BOULEVARD • SUITE 300 TAMPA, FLORIDA 33629 TEL (813) 254-2975 • FAX (813) 254-2986 April 28, 2008 Staff Report Presentations VIII - 1b 1 of 5

Naples, Marco Island, Everglades Convention and Visitors Bureau

March 2008 Visitor Profile



Prepared for: Collier County Board of County Commissioners and

Naples, Marco Island, Everglades Convention and Visitors Bureau

Prepared by:

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April 28, 2008

www.KlagesGroup.com

Executive Summary

1. March 2008 brought some 191,000 overnight visitors to the destination (+3.7%), creating a total economic impact on the County of \$206,250,328 (+9.9%). Comparing same month last year data documents that the destination's Average Daily Rates (ADR) increased by 4.9%, while occupancy contracted by 1.7 points (-2.0%).

2.	Collier's geographic	visitor origin	markets for	March 2008	are as follows:
	8				

		<u>Mar</u>	<u>ch</u>	
	2007	2008		
Visitor Segments	Visitor #	<u>Visitor #</u>	<u>Δ in #</u>	<u>% A</u>
Florida	44,390	41,829	-2,561	- 5.8
Southeast	16,101	15,280	- 821	- 5.1
Northeast	44,402	48,705	+4,303	+ 9.7
Midwest	48,392	49,660	+1,268	+ 2.6
Canada	6,121	5,157	- 964	-15.7
Europe	15,573	19,100	+3,527	+22.6
Markets of Opportunity	9,221	11,269	+2,048	+22.2
Total	184,200	191,000	+6,800	+ 3.7

- **3.** This month, a majority (71.6%) of visitors used air transportation to reach the destination (2007: 68.1%). Fully 73.6% of these visitors deplaned at Southwest Florida International.
- **4.** This March, some 41.0% of visitors were in Collier County for the first time a significant increase over the March 2007 level of 25.2%.
- 5. While visitors' median age decreased slightly (2007: 48.1 years; 2008: 47.7 years), median reported household income levels rose to \$151,071 this March (2007: \$148,889).
- **6.** March visitors are significantly less likely to rate the destination as "more expensive" than they expected (2007: 26.8%; 2008: 15.7%). The majority of visitors (97.1%) are satisfied with their stay, with 92.0% planning a repeat visit.

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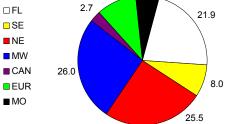
March 2008 Visitor Profile – Naples, Marco Island, Everglades

Visitor Annual		nual	Year	to Date	%Δ	Ма	%Δ		
Volume 20		07	2007	2008	'07/'08	2007	2008	'07/'08	
Visitors (#)	Visitors (#) 1,393		487,180	503,700	+3.4	184,200	191,000	+3.7	
Room Nights	2,1	14,710	666,890	684,580	+2.7	246,100	249,150	+1.2	
Direct Exp. (\$)	\$791,1	61,855	\$296,431,415	\$329,654,900	+11.2	\$125,861,945	\$138,330,200	+9.9	
Visitor		YTD #	D # of Visitors (Jan Mar.)		%Δ	March	ors		
Origin					'07/'08	Rel %		2008	
Florida		118,	385 1 ⁷	10,651	651 -6.5		41	,829	
Southeast		38,	000 :	37,635	-1.0	8.0	15	,280	
Northeast		129,	590 14	41,170	+8.9	25.5	48	,705	
Midwest		120,	821 12	27,269	+5.3	26.0	49,660		
Canada		16,	077 [·]	15,618	-2.9	2.7	5,157		
Europe		41,	410 4	45,709 ·	+10.4	10.0	19	,100	
Markets of Opp.		22,	897 2	25,648	+12.0	5.9	11	,269	
Total		487,	180 503,700		+3.4	100.0 19 [.]		,000	

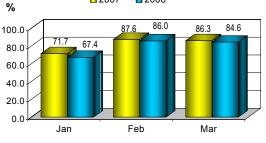
Occupancy	Jan.	Feb.	Mar.	Apr.	Мау	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Occ. 2006	70.3%	86.5%	87.0%	79.4%	71.6%	68.9%	67.3%	50.4%	49.4%	56.4%	68.9%	64.8%
Occ. 2007	71.7	87.6	86.3	77.8	69.1	66.0	65.3	52.5	45.6	54.4	66.0	61.1
Occ. 2008	67.4	86.0	84.6									
∆ Pts. ('07/'08)	-4.3	-1.6	-1.7									
ADR 2006	\$170.0	\$222.4	\$248.5	\$224.3	\$157.0	\$132.9	\$114.9	\$102.5	\$99.6	\$112.1	\$121.6	\$164.2
ADR 2007	174.7	242.9	276.6	239.5	176.9	137.2	118.9	107.8	106.1	120.3	131.1	176.2
ADR 2008	190.2	266.0	290.1									
<mark>∆ % ('07/'08)</mark>	+8.9%	+9.5%	+4.9%									
RevPAR 2006	\$119.5	\$192.4	\$216.2	\$178.1	\$112.4	\$91.6	\$77.3	\$51.7	\$49.2	\$63.2	\$83.8	\$106.4
RevPAR 2007	125.3	212.8	238.7	186.3	122.3	90.6	77.6	56.6	48.4	65.4	86.5	107.7
RevPAR 2008	128.2	228.8	245.4									
<mark>∆ % ('07/'08)</mark>	+2.3%	+7.5%	+2.8%									





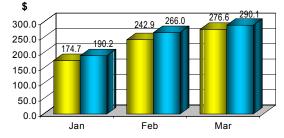






Room Rates

2007 2008



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March 2008 Visitor Profile -- Naples, Marco Island, Everglades

Purpose of Trip (Multiple Response)

Visit with Friends and Relatives

First Visit to Collier County (% Yes)

Length of Stay in Collier County (# of days)

Satisfaction Level (Very Satisfied + Satisfied)

Recommend Collier to Friends/Relatives

Assisted by Travel Agent (% Yes)

Satisfaction with Collier County

Party Size (# of People)

Very Satisfied

Satisfied

Yes

Business Travelers/Conferences/Business Meetings

Vacation

	March 2007	March 2008
Transportation Mode		
(Multiple Response)		
Plane	68.1%	71.6%
Rental Car	63.8	59.6
Personal Car	31.8	28.2
Airport Deplaned (Base: Flew)		
Southwest Florida International	78.6%	73.6%
Orlando International/Sanford	6.7	9.5
Miami International	5.6	7.8
Tampa International	3.6	4.1

March 2007

65.5%

21.6

15.7

25.2%

8.7%

78.7%

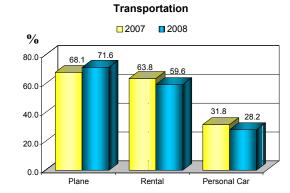
95.5%

95.3%

16.8

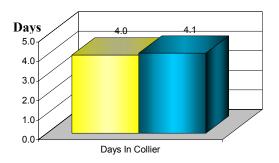
4.0 days

2.5 people

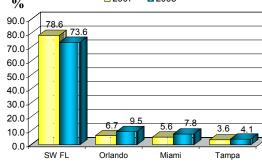


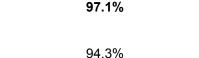
Airport Deplaned 2007 2008 % 78.6 73.6 3.6 4.1 0.0-SW FL Orlando Miami Tampa





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79.2%

17.9

March 2008

67.2%

20.5

17.2

41.0%

10.8%

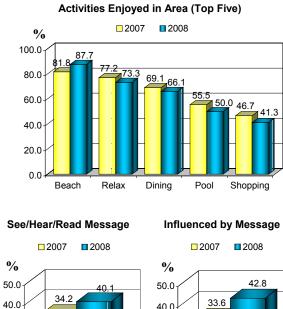
4.1 days

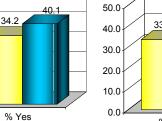
2.6 people

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March 2008 Visitor Profile -- Naples, Marco Island, Everglades

• · · · · · · · · · · · · · · · · · · ·	<u>March 2007</u>	<u>March 2008</u>
Activities Enjoyed in Area (Multiple Response)	01.0%	07 70/
Beach	81.8%	87.7%
Relaxing	77.2	73.3
Dining Out	69.1	66.1
Pool	55.5 46.7	50.0 41.3
Shopping		41.3 39.2
Swimming Visit Friends/Relatives	38.8 31.9	39.2 38.0
	35.5	30.5
Sightseeing Walking	26.6	20.9
Reading	26.2	20.9
Golfing	17.0	19.0
Shelling	15.4	18.8
Everglades Adventures	9.6	14.7
Evergiades Adventures	5.0	14.7
Expense Relative to Expectations		
More Expensive	26.8%	15.7%
Less Expensive	N/A	1.1
As Expected	69.1	75.4
Don't Know	4.1	7.8
Plan to Return (% Yes)		
To Local Area	95.2%	92.0%
Next Year (Base: Return to Local Area)	73.2	76.0
Median Age Head of Household (Years)	48.1	47.7
Average Annual Household Income	\$148,889	\$151,071
Average Annual Household Income	\$140,009	φ101,071
See/Read/Hear Collier Message (% Yes)	34.2%	40.1%
Type of Message Seen (Multiple Response)		
Internet	75.0%	76.9%
Newspaper Ad	25.0	22.8
Travel Guides/Visitor Guides/Brochures	17.7	16.5
Newspaper Travel Story	10.8	14.7
Television Ad	19.8	13.4
Magazine Ad	9.2	13.2
Magazine Travel Story	7.6	11.0
Influenced by Collier Message		
(Base: Respondents Reporting See/Read/Hear Message)	33.6%	42.8%
		12.070



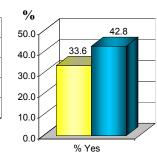


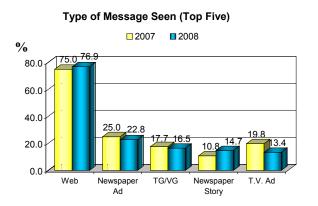
30.0

20.0

10.0

0.0





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