RESEARCH DATA SERVICES, INC.

3825 HENDERSON BOULEVARD • SUITE 300 TAMPA, FLORIDA 33629 TEL (813) 254-2975 • FAX (813) 254-2986 March 24, 2008 Staff Report Presentations VIII - 1b 1 of 7

Naples, Marco Island, Everglades Convention and Visitors Bureau

February 2008 Visitor Profile



Prepared for: Collier County Board of County Commissioners and

Naples, Marco Island, Everglades Convention and Visitors Bureau

Prepared by:

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March 17, 2008

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March 24, 2008 Staff Report Presentations VIII - 1b 2 of 7

Executive Summary

- 1. February 2008's number of overnight visitors to Collier County increased by 3.3%. The destination's Average Daily Rates (ADR) grew by 9.5%, while visitor expenditures increased by 11.4% (2007: \$101,831,000; 2008: \$113,402,400). The previously noted trend of inventory growth continues to expand the rental pool, with traditional lodging occupancies experiencing a 1.6 point (-1.8%) contraction this February.
- 2. Collier's geographic visitor origin markets for February 2008 are as follows:

	<u>February</u>				
	2007	2008			
Visitor Segments	Visitor #	<u>Visitor #</u>	<u>% </u>		
Florida	36,937	33,865	- 8.3		
Southeast	9,594	10,408	+ 8.5		
Northeast	45,412	49,395	+ 8.8		
Midwest	38,376	40,144	+ 4.6		
Canada	6,236	6,773	+ 8.6		
Europe	14,391	15,694	+ 9.1		
Markets of Opportunity	8,954	8,921	- 0.4		
Total	159,900	165,200	+ 3.3		

- **3.** This month, fully 72.4% of visitors arrived by air (2007: 69.7%). The majority of these visitors deplaned at Southwest Florida International (70.7%).
- **4.** Attracting first time visitors renourishes a destination's share of the market. This February, 30.6% of Collier visitors tried the destination for the first time (2007: 25.4%).
- 5. While visitors' median age is stable (2008: 53.2 years), median reported household income levels have risen significantly (2007: \$180,694; 2008: \$190,000).
- 6. The majority of visitors (96.6%) are satisfied with their stay, with 93.8% planning a repeat visit.

March 24, 2008 Staff Report Presentations VIII - 1b 3 of 7

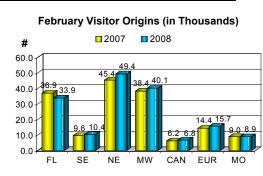
February 2008 Visitor Profile – Naples, Marco Island, Everglades

Visitor	Anı	nual	Year to Date % Δ February		ruary	%Δ		
Volume	20	07	2007	2008	'07/'08	2007	2008	'07/'08
Visitors (#)	1,3	393,820	302,980	312,700	+3.2	159,900	165,200	+3.3
Room Nights	2,1	14,710	420,790	435,430	+3.5	220,750	236,930	+7.3
Direct Exp. (\$)	\$791,1	61,855	\$170,569,470	\$191,324,700	+12.2	\$101,831,000	\$113,402,400	+11.4
Visitor		YTD #	t of Visitors (Ja	n. & Feb.)	%Δ	Februa	ry 2008 # of Vis	itors
Origin		20	07	2008	'07/'08	Rel %	2	008
Florida		73,	995	68,822	-7.0	20.5%	, 33	,865
Southeast		21,	899	22,355	+2.1	6.3	10	,408
Northeast		85,	188	92,465	+8.5	29.9	49	,395
Midwest		72,	429	77,609	+7.2	24.3	40	,144
Canada		9,	956	10,461	+5.1	4.1	6	,773
Europe		25,	837	26,609	+3.0	9.5	15	,694
Markets of Opp.		13,	676	14,379	+5.1	5.4	8	,921
Total		302,	980 3	12,700	+3.2	100.0	165	,200

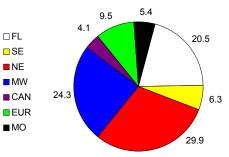
Occupancy	Jan.	Feb.	Mar.	Apr.	Мау	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Occ. 2006	70.3%	86.5%	87.0%	79.4%	71.6%	68.9%	67.3%	50.4%	49.4%	56.4%	68.9%	64.8%
Occ. 2007	71.7	87.6	86.3	77.8	69.1	66.0	65.3	52.5	45.6	54.4	66.0	61.1
Occ. 2008	67.4	86.0										
∆ Pts. ('07/'08)	-4.3	-1.6										
ADR 2006	\$170.0	\$222.4	\$248.5	\$224.3	\$157.0	\$132.9	\$114.9	\$102.5	\$99.6	\$112.1	\$121.6	\$164.2
ADR 2007	174.7	242.9	276.6	239.5	176.9	137.2	118.9	107.8	106.1	120.3	131.1	176.2
ADR 2008	190.2	266.0										
<mark>∆ % ('07/'08)</mark>	+8.9%	+9.5%										
RevPAR 2006	\$119.5	\$192.4	\$216.2	\$178.1	\$112.4	\$91.6	\$77.3	\$51.7	\$49.2	\$63.2	\$83.8	\$106.4
RevPAR 2007	125.3	212.8	238.7	186.3	122.3	90.6	77.6	56.6	48.4	65.4	86.5	107.7
RevPAR 2008	128.2	228.8										
<mark>∆ % ('07/'08)</mark>	+2.3%	+7.5%										

* Note February 2008 was a leap year yielding one additional day over same month last year.

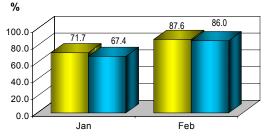
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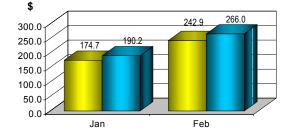


Occupancy



Room Rates

2007 2008



March 24, 2008 Staff Report Presentations VIII - 1b 4 of 7

February 2008 Visitor Profile -- Naples, Marco Island, Everglades

Purpose of Trip (Multiple Response)

Visit with Friends and Relatives

First Visit to Collier County (% Yes)

Length of Stay in Collier County (# of days)

Satisfaction Level (Very Satisfied + Satisfied)

Recommend Collier to Friends/Relatives

Assisted by Travel Agent (% Yes)

Satisfaction with Collier County

Party Size (# of People)

Very Satisfied

Satisfied

Yes

Business Travelers/Conferences/Business Meetings

Vacation

	February 2007	February 2008
Transportation Mode		
(Multiple Response)		
Plane	69.7%	72.4%
Rental Car	63.4	66.9
Personal Car	30.2	24.7
Airport Deplaned (Base: Flew)		
Southwest Florida International	74.7%	70.7%
Miami International	8.4	6.4
Tampa International	3.3	5.8
Ft. Lauderdale	2.6	5.4
Orlando International/Sanford	6.2	4.8
Naples/Marco Island	3.0	2.9

February 2007

65.1%

26.2

18.5

25.4%

7.4%

77.8%

93.9%

93.2%

16.1

4.0 days

2.4 people

February 2008

72.7%

24.9

14.0

30.6%

9.7%

86.0%

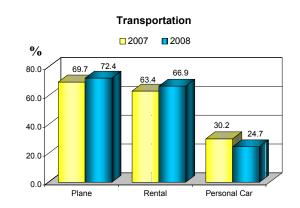
96.6%

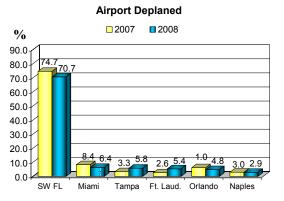
93.9%

10.6

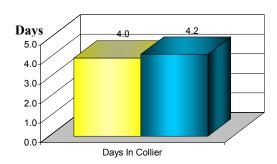
4.2 days

2.3 people









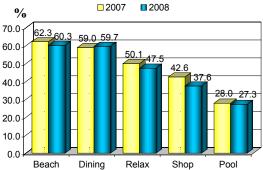
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March 24, 2008 Staff Report Presentations VIII - 1b 5 of 7

February 2008 Visitor Profile -- Naples, Marco Island, Everglades

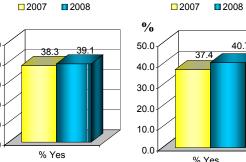
	February 2007	February 2008	
Activities Enjoyed in Area (Multiple Response)			
Beach	62.3%	60.3%	%
Dining Out	59.0	59.7	70.0 ₁
Relaxing	50.1	47.5	60.0
Shopping	42.6	37.6	
Pool	28.0	27.3	50.0-
Golfing	16.0	19.4	40.0-
Walking	15.6	18.3	30.0
Swimming	18.8 19.4	18.2 15.9	20.0
Visit Friends/Relatives			10.0-
Everglades Adventures	11.5	14.5 14.2	0.0+
Boating	10.7	14.2	
Sightseeing	16.5 14.8	10.5	
Reading Boro (Nightlife	7.7	7.8	See/Hea
Bars/Nightlife	1.1	7.0	
Expense Relative to Expectations			
More Expensive	20.4%	13.8%	%
Less Expensive	N/A	1.4	50.0
As Expected	76.4	79.7	40.0
Don't Know	3.2	5.1	30.0
Plan to Return (% Yes)			20.0
To Local Area	95.2%	93.8%	
Next Year (Base: Return to Local Area)	70.0	68.3	10.0
Median Age Head of Household (Years)	52.4	53.2	0.0+
Average Annual Household Income	\$180,694	\$190,000	
See/Read/Hear Collier Message (% Yes)	38.3%	39.1%	
Time of Managers Onen (14 Will Division)			%
Type of Message Seen (Multiple Response)	60.0%	70.0%	80.0
Internet	69.0% 28.5	70.9% 28.0	60.0
Newspaper Ad Travel Guides/Visitor Guides/Brochures	28.5	27.5	00.01
Television Ad	20.5 14.6	15.6	40.0
Magazine Ad	7.0	14.9	
Newspaper Travel Story	9.3	13.6	20.0
Magazine Travel Story	7.4	11.8	0.0
Influenced by Collier Message			
(Base: Respondents Reporting See/Read/Hear Message)	37.4%	40.7%	
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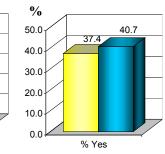
Activities Enjoyed in Area (Top Five)

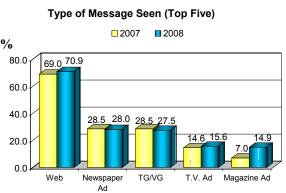


e/Hear/Read Message

Influenced by Message







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March 24, 2008 Staff Report Presentations VIII - 1b 6 of 7 INTERNATIONAL VISITATION

COLLIER COUNTY 2007

ORIGIN	# VISITORS	SHARE OF	SHARE OF TOTAL	TOTAL	PER PERSON
		EUROPEAN	VISITORS	EXPEND.	EXPEND.
CENTRAL EUROPE	49,561	35.1%	3.6%	\$37,269,900	
UK	70,323	49.7%	5.0%	\$49,015,100	
OTHER EUROPEAN	21,516	15.2%	1.5%	13,920,800	
TOTAL EUROPEAN	141,400	100.0%	10.1%	\$100,205,800	\$708.67
TOTAL U.S. and CANADIAN	1,252,420		89.9%	\$690,956,055	\$551.70
TOTAL ALL VISITORS	1,393,820		100.0%	\$791,161,855	

March 24, 2008 Staff Report Presentations VIII - 1b COMPARISONS

<u>LEE COUNTY 2006</u>			
TOTAL EUROPEAN TOTAL ALL VISITORS	197,970	9.5%	\$703.30
	2,074,400		
<u>PINELLAS COUNTY 2007</u>			
TOTAL EUROPEAN	873,656	16.5%	\$694.68
TOTAL ALL VISITORS	5,300,220		
<u>CHARLOTTE COUNTY</u> 2007			

TOTAL EUROPEAN

20,818

7.2%

N/A

TOTAL ALL VISTORS 287,360