RESEARCH DATA SERVICES, INC.

405 NORTH REO STREET • SUITE 100 TAMPA, FLORIDA 33609 TEL (813) 254-2975 • FAX (813) 254-2986

Naples, Marco Island, Everglades Convention and Visitors Bureau

November 2007 Visitor Profile



Prepared for:

Collier County Board of County Commissioners

and

Naples, Marco Island, Everglades Convention and Visitors Bureau

Prepared by:

Walter J. Klages, Ph.D.

President

Research Data Services, Inc.

Research@KlagesGroup.com

December 14, 2007

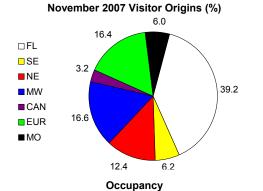
November 2007 Visitor Profile - Naples, Marco Island, Everglades

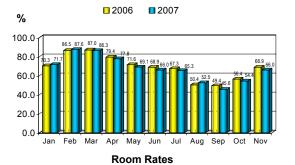
Visitor	Annual	YEAR TO DATE		% Δ	Nove	mber	% Δ
Volume	2006	2006	2007	'06/'07	2006	2007	'06/'07
Visitors (#)	1,401,711	1,295,011	1,288,720	-0.5	104,800	108,870	+3.9
Room Nights	2,146,012	1,979,282	1,955,610	-1.2	165,360	168,300	+1.8
Direct Exp. (\$)	\$744,349,457	\$678,479,958	\$721,100,755	+6.3	\$48,074,341	\$52,942,840	+10.1

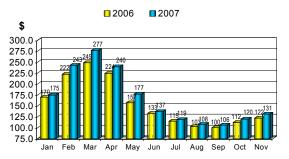
Visitor	YTD # of Visitors (Jan Nov.)		% Δ	November 2007 # of Visitors		
Origin	2006	2007	'06/'07	Rel %	2007	
Florida	507,884	489,935	-3.5	39.2%	42,677	
Southeast	102,797	94,924	-7.7	6.2	6,750	
Northeast	229,009	238,522	+4.2	12.4	13,500	
Midwest	227,656	229,987	+1.0	16.6	18,072	
Canada	31,108	30,774	-1.1	3.2	3,484	
Europe	129,924	129,839	-0.1	16.4	17,855	
Markets of Opp.	66,633	74,739	+12.2	6.0	6,532	
Total	1,295,011	1,288,720	-0.5	100.0	108,870	

Occupancy	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.
Occ. 2005	73.1%	91.1%	92.6%	80.7%	73.8%	65.8%	64.0%	48.8%	45.0%	48.6%	67.6%
Occ. 2006	70.3	86.5	87.0	79.4	71.6	68.9	67.3	50.4	49.4	56.4	68.9
Occ. 2007	71.7	87.6	86.3	77.8	69.1	66.0	65.3	52.5	45.6	54.4	66.0
∆ Pts. ('06/'07)	+1.4	+1.1	-0.7	-1.6	-2.5	-2.9	-2.0	+2.1	-3.8	-2.0	-2.9
ADR 2005	\$164.5	\$213.9	\$240.4	\$191.9	\$152.3	\$121.5	\$107.9	\$96.0	\$94.8	\$108.8	\$117.5
ADR 2006	170.0	222.4	248.5	224.3	157.0	132.9	114.9	102.5	99.6	112.1	121.6
ADR 2007	174.7	242.9	276.6	239.5	176.9	137.2	118.9	107.8	106.1	120.3	131.1
Δ % ('06/'07)	+2.8%	+9.2%	+11.3%	+6.8%	+12.7%	+3.2%	+3.5%	+5.2%	+6.5%	+7.3%	+7.8%
RevPAR 2005	\$120.2	\$194.9	\$222.6	\$154.9	\$112.4	\$79.9	\$69.1	\$46.8	\$42.7	\$52.9	\$79.4
RevPAR 2006	119.5	192.4	216.2	178.1	112.4	91.6	77.3	51.7	49.2	63.2	83.8
RevPAR 2007	125.3	212.8	238.7	186.3	122.3	90.6	77.6	56.6	48.4	65.4	86.5
Δ % ('06/'07)	+4.9%	+10.6%	+10.4%	+4.6%	+8.8%	-1.1%	+0.4%	+9.5%	-1.6%	+3.5%	+3.2%



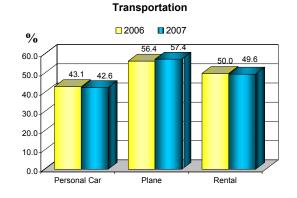




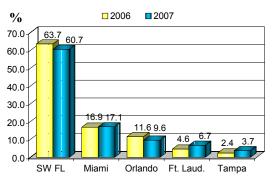


November 2006	November 2007
·	
43.1%	42.6%
56.4	57.4
50.0	49.6
63.7%	60.7%
16.9	17.1
11.6	9.6
4.6	6.7
2.4	3.7
	43.1% 56.4 50.0 63.7% 16.9 11.6 4.6

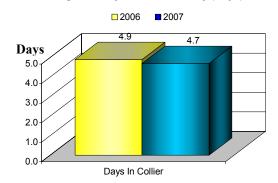
	November 2006	November 2007
Purpose of Trip (Multiple Response) Vacation	62.7%	61.8%
Business Travelers/Conferences/Business Meetings	41.3	42.4
Special Events	8.9	13.4
Visit with Friends and Relatives	7.3	6.7
First Visit to Collier County (% Yes)	42.6%	49.8%
Assisted by Travel Agent (% Yes)	8.8%	6.8%
Length of Stay in Collier County (# of days)	4.9 days	4.7 days
Party Size (# of People)	2.3 people	2.0 people
Satisfaction with Collier County Very Satisfied Satisfied	70.0% 25.6	72.5% 19.3
Satisfaction Level (Very Satisfied + Satisfied)	95.6%	91.8%



Airport Deplaned



Length of Stay in Collier County (Days)



November 2007 Visitor Profile -- Naples, Marco Island, Everglades

	November 2006	November 2007	
Activities Enjoyed in Area (Multiple Response)			Activities Enjoyed in Area (Top Five)
Beach	57.1%	54.4%	0/_ □2006 ■2007
Dining Out	30.5	32.3	/0
Shopping	26.4	23.2	60.0
Relaxing	26.1	22.2	
Pool	18.5	16.7	40.0
Walking	15.3	15.1	30.5 32.3
Golfing	10.9	13.8	26.4 23.2 26.1
Swimming	13.3	11.4	20.0
Everglades Adventures	10.2	7.8	
Evergiades / laveritares	10.2	7.0	
Expense Relative to Expectations			0.0
More Expensive	24.5%	21.1%	Beach Dining Shop Relax Pool
Less Expensive	0.6	12.2	
As Expected	65.0	55.0	See/Hear/Read Message Influenced by Message
Don't Know	9.9	11.9	occinical incoorage initiatinoca by incoorage
DOIT (KIIOW	9.9	11.9	□ 2006 ■ 2007 □ 2006 ■ 2007
Recommend Collier to Friends/Relatives			%
Yes	93.1%	94.8%	60.0
res	93.1%	94.0%	45.2
Diam to Detume (0/)/()			99.9
Plan to Return (% Yes)	05 00/	00.00/	40.0
To Local Area	85.0%	88.0%	30.0
Next Year (Base: Return to Local Area)	56.5	56.8	20.0
	40.0	47.0	10.0
Median Age Head of Household (Years)	48.2	47.2	0.0
	0.400.054	*400.000	% Yes % Yes
Average Annual Household Income	\$182,051	\$189,286	
0 /D /// 0 /// M	40.00/	47 50/	Town of Manager (Tay Fire)
See/Read/Hear Collier Message (% Yes)	48.0%	47.5%	Type of Message Seen (Top Five)
Type of Macagae Coop (Malkinks Danners)			2 006 ■ 2007
Type of Message Seen (Multiple Response)	74.20/	70.70/	4 74 0 76 7
Internet	74.3%	76.7%	80.0
Television Ad	14.0	13.9	
Newspaper Ad	10.3	11.4	60.0
Television Program	14.0	9.7	
Magazine Ad	11.7	8.9	40.0
Magazine Travel Story	8.8	8.6	20.0
Travel Guides/Visitor Guides/Brochures	7.6	5.4	20.0 14.0 13.9 10.3 11.4 14.0 9.7 11.7 8.9
Influenced by Collier Message			0.0 Web T.V. Newspaper TV Program Magazine Ad
(Base: Respondents Reporting See/Read/Hear Message)	41.2%	45.2%	

Research Data Services, Inc.

© Copyright 2007. All Rights Reserved. FCD – 12.14.07

www.KlagesGroup.com

RESEARCH DATA SERVICES, INC.

405 NORTH REO STREET • SUITE 100 TAMPA, FLORIDA 33609 TEL (813) 254-2975 • FAX (813) 254-2986

Naples, Marco Island, Everglades Convention and Visitors Bureau

December 2007 Visitor Profile



Prepared for:

Collier County Board of County Commissioners

and

Naples, Marco Island, Everglades Convention and Visitors Bureau

Prepared by:

Walter J. Klages, Ph.D.

President

Research Data Services, Inc.

Research@KlagesGroup.com

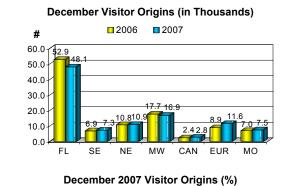
January 28, 2008

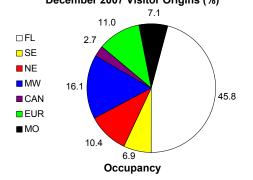
December 2007 Visitor Profile - Naples, Marco Island, Everglades

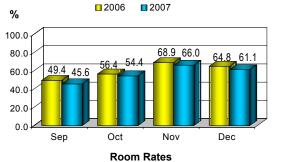
Visitor	Annual	YEAR TO DATE		% ∆	Dece	mber	% Δ
Volume	2006	2006	2007	'06/'07	2006	2007	'06/'07
Visitors (#)	1,401,711	1,401,711	1,393,820	-0.6	106,700	105,100	-1.5
Room Nights	2,146,012	2,146,012	2,114,710	-1.5	166,730	159,100	-4.6
Direct Exp. (\$)	\$744,349,457	\$744,349,458	\$791,161,855	+6.3	\$65,869,500	\$70,061,100	+6.4

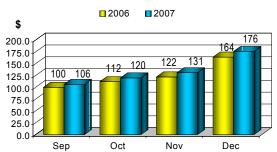
Visitor	YTD # of Visitors (Jan. – Dec.)		% Δ	December 200	7 # of Visitors
Origin	2006	2007	'06/'07	Rel %	2007
Florida	560,796	538,071	-4.1	45.8%	48,136
Southeast	109,742	102,176	-6.9	6.9	7,252
Northeast	239,809	249,452	+4.0	10.4	10,930
Midwest	245,370	246,908	+0.6	16.1	16,921
Canada	33,476	33,612	+0.4	2.7	2,838
Europe	138,859	141,400	+1.8	11.0	11,561
Markets of Opp.	73,659	82,201	+11.6	7.1	7,462
Total	1,401,711	1,393,820	-0.6	100.0	105,100

Occupancy	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Occ. 2005	73.1%	91.1%	92.6%	80.7%	73.8%	65.8%	64.0%	48.8%	45.0%	48.6%	67.6%	65.3%
Occ. 2006	70.3	86.5	87.0	79.4	71.6	68.9	67.3	50.4	49.4	56.4	68.9	64.8
Occ. 2007	71.7	87.6	86.3	77.8	69.1	66.0	65.3	52.5	45.6	54.4	66.0	61.1
Δ Pts. ('06/'07)	+1.4	+1.1	-0.7	-1.6	-2.5	-2.9	-2.0	+2.1	-3.8	-2.0	-2.9	-3.7
ADR 2005	\$164.5	\$213.9	\$240.4	\$191.9	\$152.3	\$121.5	\$107.9	\$96.0	\$94.8	\$108.8	\$117.5	\$151.8
ADR 2006	170.0	222.4	248.5	224.3	157.0	132.9	114.9	102.5	99.6	112.1	121.6	164.2
ADR 2007	174.7	242.9	276.6	239.5	176.9	137.2	118.9	107.8	106.1	120.3	131.1	176.2
Δ % ('06/'07)	+2.8%	+9.2%	+11.3%	+6.8%	+12.7%	+3.2%	+3.5%	+5.2%	+6.5%	+7.3%	+7.8%	+7.3%
RevPAR 2005	\$120.2	\$194.9	\$222.6	\$154.9	\$112.4	\$79.9	\$69.1	\$46.8	\$42.7	\$52.9	\$79.4	\$99.1
RevPAR 2006	119.5	192.4	216.2	178.1	112.4	91.6	77.3	51.7	49.2	63.2	83.8	106.4
RevPAR 2007	125.3	212.8	238.7	186.3	122.3	90.6	77.6	56.6	48.4	65.4	86.5	107.7
Δ % ('06/'07)	+4.9%	+10.6%	+10.4%	+4.6%	+8.8%	-1.1%	+0.4%	+9.5%	-1.6%	+3.5%	+3.2%	+1.2%



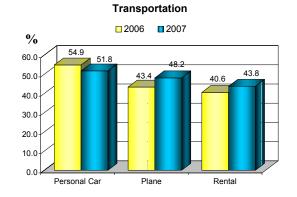


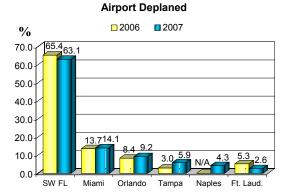


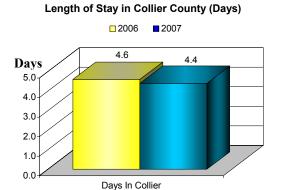


	December 2006	December 2007
Transportation Mode		
(Multiple Response)		
Personal Car	54.9%	51.8%
Plane	43.4	48.2
Rental Car	40.6	43.8
Airport Deplaned (Base: Flew)		
Southwest Florida International	65.4%	63.1%
Miami International	13.7	14.1
Orlando International/Sanford	8.4	9.2
Tampa International	3.0	5.9
Naples/Marco Island	N/A	4.3
Ft. Lauderdale	5.3	2.6

	December 2006	December 2007
Purpose of Trip (Multiple Response) Vacation	71.0%	72.3%
Business Travelers/Conferences/Business Meetings	29.0	29.4
Visit with Friends and Relatives	7.4	9.0
Special Events	3.2	4.8
First Visit to Collier County (% Yes)	41.9%	37.6%
Assisted by Travel Agent (% Yes)	7.7%	5.9%
Length of Stay in Collier County (# of days)	4.6 days	4.4 days
Party Size (# of People)	2.2 people	2.3 people
Satisfaction with Collier County		
Very Satisfied	69.4%	76.5%
Satisfied	<u>24.6</u>	<u>13.8</u>
Satisfaction Level (Very Satisfied + Satisfied)	94.0%	90.3%
Recommend Collier to Friends/Relatives		
Yes	94.4%	92.4%







Research Data Services, Inc. - 2 - December 2007 Visitor Profile
© Copyright 2008. All Rights Reserved. FCD – 1.18.08
www.KlagesGroup.com

December 2007 Visitor Profile -- Naples, Marco Island, Everglades

	December 2006	December 2007	
Activities Enjoyed in Area (Multiple Response)	<u> </u>		Activities Enjoyed in Area (Top Five)
Dining Out	55.5%	61.2%	□ 2006 ■ 2007
Relaxing	55.5	49.1	9/0
Beach	48.2	44.5	70.0 61.2
Shopping	28.3	22.6	60.0 \$5.5
Pool	20.2	17.4	50.0
Walking	17.6	17.3	40.0
Swimming	18.3	17.2	28.3
Boating	11.0	14.2	22.0 20.2 17.4
Visit Friends/Relatives	10.2	13.1	20.0
Golfing	13.5	11.9	10.0
Bars/Nightlife	7.7	10.9	0.0
Reading	9.8	8.1	Dining Relax Beach Shop Pool
Everglades Adventures	7.9	7.2	
Liverglades Advertidles	7.9	1.2	See/Hear/Read Message Influenced by Message
Expense Relative to Expectations			Georiean/Nead Message
More Expensive	26.6%	19.4%	□ 2006 ■ 2007 □ 2006 ■ 2007
Less Expensive	4.0	2.7	0/0
As Expected	60.9	67.6	50.0 44.1 40.0 34.6 33.7
Don't Know	8.5	10.3	
DOIT KNOW	0.5	10.3	40.0
Diam to Deturn (0/)/)			30.0
Plan to Return (% Yes)	92.6%	02.00/	20.0
To Local Area		93.8%	
Next Year (Base: Return to Local Area)	57.4	61.9	10.0
	40.4	50.0	0.0
Median Age Head of Household (Years)	49.4	50.9	% Yes % Yes
Average Annual Household Income	\$151,304	\$153,557	
7.1.0.ug	4.01,00 1	\$ 100,001	Type of Message Seen (Top Five)
See/Read/Hear Collier Message (% Yes)	46.7%	44.1%	
• • • • • • • • • • • • • • • • • • • •			□ 2006 ■ 2007 %
Type of Message Seen (Multiple Response)			674.0
Internet	74.9%	70.2%	80.0 74.9 70.2
Newspaper Ad	19.8	35.7	60.0
Television Ad	15.2	32.8	00.0
Magazine Travel Story	19.1	13.0	40.0
Magazine Ad	8.2	12.4	19.8
Newspaper Travel Story	4.9	5.8	20.0
Travel Guides/Visitor Guides/Brochures	3.9	2.6	
		-	0.0 Web Newspaper T.V. Ad Magazine Magazine
Influenced by Collier Message			Web Newspaper T.V. Ad Magazine Magazine Ad Travel Story Ad
(Base: Respondents Reporting See/Read/Hear Message)	34.6%	33.7%	·
, , , , , , , , , , , , , , , , , , , ,			

Research Data Services, Inc.

© Copyright 2008. All Rights Reserved. FCD – 1.18.08

www.KlagesGroup.com