

ESF-8: HEALTH, MEDICAL, AND HUMAN SERVICES

AGENCIES RESPONSIBLE

Lead Agency: Florida Department of Health - Collier County

Collier County Emergency Medical Services
Division

American Red Cross

Collier County Community & Human
Services Division

Collier County Medical Examiner

Domestic Animal Services Division

Collier County Emergency Management
Division

Collier County Fire & EMS Chiefs'
Association

NCH Healthcare System

PRMC Healthcare System

Mutual Aid

All jurisdictions have entered into the Statewide Mutual Aid Agreement.

PURPOSE

1. Plan for, mobilize and manage health, medical and Collier County Community and Human Services during the response and recovery phases of a disaster.
2. Identify health, medical and human service needs of Collier County residents after a disaster.

ASSUMPTION

Emergency response measures may be exclusively dependent on local and pre-positioned resources during the first 24 hours.

CONCEPT OF OPERATIONS

ESF-8 services include:

- Medical treatment and support to disaster victims, response personnel and the general public (Coordinated / Performed by EMS);
- Provide emergency social service assistance for prescription medicines to those in need (Coordinated by County Community & Collier County Community and Human Services);
- Coordinate support from other social service agencies to provide needed assistance (Collier County Community and Human Services and Florida Department of Health – Collier County);
- Treatment, transport and evacuation of the injured (Coordinated and/or performed by EMS);

- Disposition of the dead (Coordinated by Florida Department of Health - Collier County and the Medical Examiner's Office);
- Medical and special needs evacuations (Coordinated by the Florida Department of Health - Collier County).

Community health needs include:

- Prevention and control of disease spread (Coordinated by Florida Department of Health - Collier County);
- Protection of public from contaminated foods and drugs (Coordinated by Florida Department of Health –Collier County);
- Control of public health hazards (Coordinated by the Florida Department of Health –Collier County);
- First Aid treatment (Coordinated by EMS and Fire):
- Collaboration with city, county and private potable water systems in the restoration of safe drinking water supply (Coordinated by County Public Utilities and Florida Department of Health –Collier County);
- Collaboration with law enforcement officers in the release of human remains to the Collier County Medical Examiner for identification and disposal and assisting as needed (Coordinated by Florida Department of Health –Collier County).

ORGANIZATION

In the Incident Management System, ESF-8 is a function in the Emergency Services Branch and reports through the Operations Section, Response Unit.

RESPONSIBILITIES

1. Assess medical needs.
2. Ensure that each agency monitors field care workers.
3. Monitor for high-risk infectious diseases.
4. Coordinate hospital services.
5. Coordinate potable water services and alternative human waste facilities.
6. Provide general medical information for disaster victims.
7. Provide for body removal and monitor deceased identification.

ACTIONS

Preparedness

1. Collaborate with county emergency management in the performance of a preliminary vulnerability analysis based upon projected damage assessment data.
2. Notify the Florida Department of Health - Collier County to commence acquisition of nurses, doctors, oxygen cylinders and other supplies to support shelter operations.
3. Arrange to secure the following public safety equipment, e.g., EMS ambulances and Medflight helicopter.
4. Provide coordination/support for referrals to the Department of Children and Families for emergency benefits, evaluations for competency and aftercare support.
5. Advise area nursing homes and adult living facilities to initiate response plan related to relocating residents.
6. In coordination with the Director of Emergency Management, Domestic Animal Services Division activate Special Needs notification of PSN shelter activation, PSN evacuee pet pick up and begin transporting clients to shelters.
7. In coordination with the Director of Emergency Management activate ARC Disaster Mental Health Workers to help with Mass Casualty Disasters (i.e., Bus accident, Airplane crash, Explosion, etc.)
8. Commence coordination of post-storm response planning activities, e.g., emergency medical care, care of dead, public health monitoring, etc.
9. Provide social services assistance at shelter through Collier County's Community and Human Service Division.

Response

1. Monitor public health conditions and correct deficiencies.
2. Coordinate with ESF-15 to provide relief personnel for health workers.
3. In coordination with Director of Emergency Management assist in the set-up of casualty collection points.
4. Coordinate with ESF-14 to disseminate information to the public concerning potential and existing health hazards.
5. Collier County Community and Human Services Division may help to identify mental health needs of those affected by or responding to the disaster. Coordinate disaster mental health services and

critical incident stress debriefings with the ARC Grief Counseling Teams.

6. Coordinate with ESF-16 for victim identification and notification of next of kin, and ESF-14 for release of information to the public.
7. Coordinate with the Collier County Mosquito Control District for air and land-based units for vector control.

Recovery

1. Ensure adequacy of sanitary facilities in shelters and Disaster Recovery Centers.
2. Monitor and report any potential or existing environmental and epidemiological concerns.
3. Coordinate with ESF-14 the dissemination of information to the public concerning potential and existing health hazards.
4. Coordinate with ESF-3 to ensure the availability of potable water, an effective sewage system and sanitary garbage disposal.
5. Inspect purity and usability of all foodstuffs, water, pharmaceuticals and other consumables that were exposed to the hazard.
6. Coordinate the inspection of damaged buildings in search of health hazards.
7. Coordinate with ESF-17 in the disposition of dead animals and stray animals that may present health issues.
8. Coordinate operations for immunizations or quarantine procedures, if necessary.
9. Monitor food handling and mass feeding sanitation service in emergency facilities.
10. Coordinate with Collier County's Community and Human Services recovery and ARC personnel regarding disaster mental health services.

INTERFACE

ESF-6, Mass Care

ESF-14, Public Information

ESF-15, Volunteers and Donations

ESF-16, Law Enforcement