

ESF-11: FOOD & WATER

RESPONSIBLE AGENCIES

Lead Agency: Collier County Emergency Management Division

American Red Cross

Collier County Public Schools

Florida Department of Health – Collier
County

Collier County Facilities Management
Division

The Salvation Army

Mutual Aid

All jurisdictions that have entered into the Statewide Mutual Aid Agreement

PURPOSE

Identify food, water and ice needs in the aftermath of a disaster or emergency; obtain needed resources; and transport to the impacted area.

POLICIES

Timely distribution of food, water and ice will be a high priority.

USDA Bulk Food distribution will not be made to individuals; only to mass-feeding activities.

CONCEPT OF OPERATIONS

1. At the earliest possible time prior to a disaster event, the needs of the community (food, water and ice) will be estimated based on damage projection models, and stock of current stores taken.
2. Adjustments to the projected need will be made based on damage assessment data and reassessed at regular intervals until determined no longer necessary.
3. Distribution sites generally will be selected based on accessibility to main thoroughfares and ability to accommodate large numbers of people. However, self-service drop sites may be used for isolated areas where pedestrian traffic is likely and vehicle traffic is not feasible.

ORGANIZATION

In the Incident Management System, ESF-11 is a function in the Human Services Branch and reports through the Operations Section, Response Unit.

RESPONSIBILITIES

1. Coordinate food and water distribution from the Regional Recovery Staging Areas to local distribution sites.
2. Monitor the collection and sorting of all food and water supplies and establish procedures to ensure

that they are safe for consumption.

3. Coordinate with state counterpart in requesting authorization for emergency food stamp assistance.

ASSUMPTIONS

1. For less-than-catastrophic disaster events, stores will be available for victims to purchase food, water and ice and the Emergency Management Division will only need to facilitate obtaining food, water and ice for the emergency responders.
2. When disaster shelters are operational, food, water and ice will be required.
3. During a catastrophic disaster situation, stores will not be readily open for purchase of food, water and ice. Therefore, outside assistance will be required either via the Statewide Mutual Aid Agreement or from the State, directly.

ACTIONS

Preparedness

Emergency Management Division will:

1. Estimate quantities of food, water and ice that may be needed based on damage assessment projections.
2. Alert agencies, vendors and others who will provide food, ice, water, and access to refrigerated and non-refrigerated storage space.
3. Inventory food, water and ice supplies.
4. Prepare and transmit requests for food and water to the State Emergency Operations Center via WebEOC. If WebEOC is “down” use form in attachment 1 to make a request either via fax or e-mail.

Response

The American Red Cross and/or The Salvation Army will:

1. Provide both fixed and mobile feeding capabilities.
2. Will help with the distribution of water.
3. Coordinate with ESF-6 to identify the number of people in shelters and others in need of food and water.

Emergency Management will:

1. Coordinate with ESF-6 to identify the locations of mass feeding and food distribution sites.

2. Coordinate with ESF-12 to monitor power outages to project ice needs.
3. Coordinate with ESF-14 to disseminate public information.
4. Assess warehouse space and needs for staging areas. Secure additional refrigerated and non-refrigerated space if needed.
5. Monitor and coordinate the flow of food, water and ice supplies into the County.
6. Coordinate with ESF-15 to integrate donated supplies into mass feeding, bulk distribution and related activities.
7. Coordinate with ESFs-3 and -8 to monitor water contamination and estimate water needs.

Public Utilities Department (Facilities Division) will manage the feeding requirements of the EOC staff.

Recovery

Emergency Management Department will:

1. Maintain communications and coordination with the State for food, water and ice until the appropriate Recovery services, e.g., American Red Cross Disaster Services, FEMA, Social Services, are in place to assume responsibility.
2. Continue to monitor food, water and ice needs.
3. Monitor the number and location of community-based feeding sites, soup kitchens, and food pantries and determine their plans to assist disaster victims in the long-term.

Florida Department of Health – Collier County will provide technical assistance to disinfect bulk water tenders for potable water distribution.

INTERFACE

ESF-3, Public Works and Engineering	ESF-12, Energy
ESF-6, Mass Care	ESF-14, Public Information
ESF-8, Health, Medical & Human Services	ESF-15, Volunteers and Donations