

# SCALEHOUSE EFFICIENCY PROJECT

## COLLIER COUNTY LANDFILL



Dear Valued Customers,

We are excited to announce the finalization of the Scalehouse Efficiency Project. The results will improve productivity and include a new integrated transaction software that will provide new benefits for all account holders.

### **Notice of Upcoming Changes**

- Five scale lanes
- A new satellite scalehouse
- Reduced traffic
- Safer and more efficient operations
- New account holder benefits
- New deposit requirements

### **Account Holder Benefits**

All account holders must maintain a prepay account to keep an account active and receive all account holder benefits. Account holders will obtain an RFID tag for each vehicle that will be utilized in the facility. Account holders will now benefit from:

- Account holder only fast lanes with self-service kiosks
- The ability to have stored vehicle weights with RFID tags without weighing out
- Proxy cards issued to your drivers without stored tare vehicles
- Web portal access for ticket reprints and reporting
- Ability to add prepay funds remotely and immediately
- Maintaining a stored tare and re-rate in accordance with policy

### **New Deposit Requirement**

We will require a deposit based on the vehicles inbound gross weight prior to unloading, we will no longer be accepting drivers licenses as a security.

***All loads are subject to inspection***



# Action Required:

## Request a New Account

Scan the QR code to download the application



## Weigh all Vehicles & Trailers for Stored Tares

All vehicles will be required to weigh at the landfill to receive a RFID tag. All trailers will be required to weigh to receive a trailer number/sticker.

# New Improvements:

## New Scalehouse

**1** Account Holder Only Lane

**2** Account Holder Only Lane

**3** General Public Lane

*Will be used as an outbound scale during high volume*

**4** Scale Out Exit Only

**5** No Scale Exit Only



**New Kiosks Placement for Account Holders**

Your patience and assistance may be needed during this transition period.

We are here to assist with any questions you might have.

Thank you for completing the New Customer Account Application prior to your visit.



3730 White Lake Blvd