

Revised January 2,2024

Frequently Asked Questions

1. Are there any days when my trash or recycle carts will not be collected?

There will be no collection on the following holidays:

- Fourth of July
- Thanksgiving Day
- Christmas Day

There are no makeup days. If your collection falls on one of these holidays, your trash, recycling, bulky items and yard waste will be collected on your next scheduled day.

2. What do I do if my curbside recycling container is damaged?

For repairs or replacements, please call Customer Service at (239) 252-2380 Monday through Friday from 8 a.m. to 5 p.m. If your cart is missing, stolen or damaged, it will be replaced free of charge. If the cart must be replaced because of customer negligence, you may be charged the replacement price plus a delivery fee.

3. Can I get a second recycling cart and how much will it cost?

If you need a second recycling cart, please call Customer Service at (239) 252-2380 Monday through Friday from 8 a.m. to 5 p.m. The second recycling cart is provided free by the county, subsequent recycle carts as with a second trash cart are charged per the rate resolution.

4. What items can I put in my curbside recycling container?

Recycle plastic bottles and containers, glass bottles and jars, metal cans, paper, cardboard and cartons. Make sure that recyclables are clean, empty and not in plastic bags. For more information on recycling, please visit <u>colliercountyfl.gov/recycle</u>

5. How do I get rid of my household hazardous products?

Residents may bring their household hazardous products to any county-operated recycling drop-off center for free disposal. Please visit Drop-Off Centers for more information.

6. What items are accepted at Collier County's Recycling Drop-Off Centers.?

Collier County's Drop-Off Centers accept a variety of items for an environmentally safe disposal, including batteries, cleaning products, electronics and more. The centers are open from Monday through Saturday from 8:30 a.m. to 4:30 p.m. Most items are accepted free of charge. For a fill list of accepted material, rates and locations, please visit colliercountyfl.gov/dispose



7. How do I get rid of unwanted residential pharmaceuticals and sharps?

Do not throw unwanted residential pharmaceuticals into toilets or storm drains, or place residential syringes and needles in your trash and recycling carts as they can pollute the water supply or fall into the wrong hands. For more information on how to dispose of pharmaceutical waste please visit Operation Medicine Cabinet. Sharps are accepted at the Collier County's Drop-Off Centers.

8. How do I properly dispose of a pizza box?

Clean, dry pizza boxes free from grease and food residue, may be placed in the recycle bin. If the bottom of the pizza box is soiled, you can tear off the clean lid and recycle it.

9. How do I properly dispose of my American Flag?

American Flags may be taken to any Collier County Recycling Center for proper disposal. The flags are collected and taken to a local Veterans of Foreign Wars office, where they periodically hold burning ceremonies. You can learn more about proper flag burning on the U.S. Department of Defense website: How to Properly Dispose of Worn-Out U.S. Flags

10. How do I recycle plastic grocery bags and plastic film packaging?

Please check with your local stores for plastic bag and film packaging reuse and recycling options or find a site at bagandfilmrecycling.org

11. How do I set out my electronics, tires and vehicle batteries?

Electronics (computers, monitors, printers, televisions), tires and vehicle batteries may be placed curbside for collection on the same day as your recycling collection day. Please call Customer Service at 239-252-2380 - select Option Two - 48 hours in advance to schedule a bulky item collection.

Place the items curbside before 6 a.m. on your collection day (no earlier than 6 p.m. the night before). Up to four standard vehicle tires and two vehicle batteries per month may be placed curbside for pick-up. Electronics, tires and batteries placed curbside without a scheduled collection may result in a fine to the property owner

12. How can I dispose of construction and demolition material?

You may dispose of small do-it-yourself projects in your trash cart. If it does not fit in the cart, DO NOT put it at the curb. These materials should be removed by the contractor. For large amounts of construction and demolition material, please bring it to The Collier County Landfill or The Immokalee Transfer Station for processing and disposal. Residents may take a small amount to Naples or Marco Island Recycling Drop-Off Center where a \$12 fee will apply for a one cubic yard maximum (3" wide by 3" long by 3" deep; or approximately the size of a reclining chair.) All commercial generated debris should be taken to the Collier County Landfill or The Immokalee Transfer Station.



13. How can I dispose of bulky items such as furniture?

Bulky items include furniture, bicycles, and other items too large to fit in your trash cart. If you live in a single-family home, please call (239) 252-2380,48 hours prior to your scheduled recycling collection day. For larger quantities of bulky items, please bring it to The Collier County Landfill or The Immokalee Transfer Station for processing and disposal. Residents may take a small quantity to Naples or Marco Island Recycling Drop-Off Center where a \$12 fee will apply for a one cubic yard maximum (3" wide by 3" long by 3" deep; or approximately the size of a reclining chair.) All commercial generated debris should be taken to the Collier County Landfill or The Immokalee Transfer Station.

14. How do I set out my yard waste?

Yard waste is collected on the same day as recycling. Do not place yard waste into your trash cart. Yard waste must be properly prepared for collection. Prepare yard waste as follows:

- Place yard waste in paper bags. Do not use plastic bags. Yard waste in plastic bags will not be collected.
- Place yard waste in a personal trash cans no larger than 45 gallons and not weighing more than 50 lbs. when filled.
- Tie yard waste in bundles no longer than 4 feet with branches no thicker than 4 inches in diameter.

Yard waste is limited to 10 bags, bundles or cans per week.

15. If I move out of my home, what do I do with my trash or recycling cart?

Trash or recycle cart(s) are assigned to the home, not to the homeowner. If you move, please leave the trash and recycle cart(s). Please call Customer Service at (239) 252-2380 (Monday through Friday, 8:00 a.m. to 5:00 p.m.). Select Option Two for Solid Waste, then Option two to order trash or recycling carts

16. How do I dispose of my Christmas tree if I have residential curbside service?

Place live Christmas trees (NO artificial trees) curbside on your regularly scheduled yard waste collection day. Your service provider will collect the tree free of charge. Trees should be placed curbside before 6 a.m. on your yard waste collection day (but no earlier than 6 p.m. the evening prior). Trees must be free of all decorations (including lights, tinsel and ornaments). Do not wrap trees in plastic. Trees over six feet in length must be cut in half. Artificial trees will not be picked up.



Condominiums or Multi-Family Complexes

17. How do I recycle if I live in a condominium or multi-family complex that has commercial service?

Condominium and multi-family complexes - those with dumpster service as opposed to curbside service - should have single-stream recycling roll-out carts or yellow top dumpster(s) for recycling. These containers are usually found in the solid waste disposal area, or in an area set aside for recycling. Per Ordinance 2009-56, Multifamily communities are required to educate residents at a minimum of twice a year. Contact the HOA or multifamily association for information about recycling in your community. Please email recycling@colliercountyfl.gov to schedule a free presentation or to obtain educational material. If there are no recycling carts/containers at your complex, please contact 239-252-2508.

18. How do I dispose of bulky items if I live in condominium or multi-family complex?

Bulky items are considered items that are too large to fit in your trash container. Bulky Items include furniture, appliances, electronics, tires and vehicle batteries. If the items are gently used and still work, we encourage you to use our Reuse Directory that lists reuse and recycling organizations in Collier County. You can also check with your HOA or multifamily association on how to dispose of bulky items. In addition, you may self-haul to a Collier County is Drop-Off Facility, please view our website for a list of accepted material rates and what items are accepted at which locations. You may also contract a hauling company.

19. How do I dispose of my Christmas tree if I live in a condominium or multi-family complex that has commercial service?

Condominium or multi-family complexes with dumpster service, can check with their HOA or multifamily association on how to dispose of a Christmas tree. They may contact a disposal company to make arrangements for the removal of Christmas trees. Residents may bring live Christmas trees (NO artificial trees) to any of the county-operated recycling drop-off centers for free disposal.